Office of Medicaid BOARD OF HEARINGS

Appellant Name and Address:



Appeal Decision: Dismissed Appeal Number: 2310931

Decision Date: 12/29/2023 **Hearing Date:** 12/08/2023

Hearing Officer: Thomas Doyle Record Open to: 12/22/23

Appearance for Appellant:

Pro se

Appearance for MassHealth:

Tyrome Witherspoon, Springfield MEC

Interpreter:



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
Board of Hearings
100 Hancock Street, Quincy, Massachusetts 02171

APPEAL DECISION

Appeal Decision: Dismissed Issue: Annual Renewal;

Under 65

Decision Date: 12/29/2023 **Hearing Date:** 12/08/2023

MassHealth's Rep.: Tyrome Witherspoon Appellant's Rep.: Pro se

Hearing Location: Remote (phone) Aid Pending: No

Procedural Background

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. Appellant appealed the termination of her benefits for not completing the annual renewal. All parties and the interpreter were contacted via telephone. The hearing convened, recording began, all parties and the interpreter were sworn and appellant's identity was authenticated by appellant. Documents 1 through 6 were marked as evidence.¹

The MassHealth representative testified that appellant had not completed the annual eligibility renewal. Appellant testified that she had sent something back to MassHealth. After a further check of his records, the MassHealth representative stated he was mistaken, appellant had returned the annual renewal but she failed to sign the renewal. The record was left open for appellant to complete the annual renewal by telephone. The MassHealth representative emailed this hearing officer and stated appellant had completed her renewal and her benefit was active.

As appellant completed her annual renewal, this appeal is dismissed.

Thomas Doyle Hearing Officer Board of Hearings

cc:

MassHealth Representative: Dori Mathieu, Springfield MassHealth Enrollment Center, 88 Industry Avenue, Springfield, MA 01104, 413-785-4186

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¹ Exhibits 5 and 6 were marked post hearing.