

Office of Medicaid BOARD OF HEARINGS

Appellant Name and Address:



Appeal Decision:	Dismissed	Appeal Number:	2311317
Decision Date:	12/12/2023	Hearing Date:	12/11/2023
Hearing Officer:	Mariah Burns		

Appearance for Appellant:



Appearance for MassHealth:

Donna Burns, RN for Optum



*The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
Board of Hearings
100 Hancock Street, Quincy, Massachusetts 02171*

APPEAL DECISION

Appeal Decision:	Dismissed	Issue:	Pediatric PCA Services
Decision Date:	12/12/2023	Hearing Date:	12/11/2023
MassHealth's Rep.:	Donna Burns, RN	Appellant's Rep.:	
Hearing Location:	Remote	Aid Pending:	No

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The appellant submitted a request for prior authorization for personal care attendant (PCA) hours in the amount of 54 hours and 30 minutes for school weeks and 59 hours and 30 minutes for vacation weeks. MassHealth approved 37 hours and 45 minutes for school weeks and 42 hours and 45 minutes for vacation weeks on November 8, 2023. The appellant filed a timely appeal of the modifications on November 9, 2023. A hearing was conducted for this matter on December 11, 2023. All parties appeared telephonically. After hearings, the parties agreed to the following modifications of the appellant's request for prior authorization for personal care attendant (PCA) hours:

1. **Passive Range of Motion:** appellant accepts modification at 5 minutes, one time per day, seven days per week per extremity;
2. **Nail care:** approved at 5 minutes, one time per day, one time per week;
3. **Oral care:** approved at 4 minutes, two times per day, seven days per week;
4. **Bowel Care:** approved at 15 minutes, one time per day, seven days per week;
5. **Stander Assistance:** approved at 10 minutes, 2 times per day, seven days per week on school days and 20 minutes, 2 times per day, seven days per week on vacation weeks;
6. **Laundry:** appellant accepts that this is not a covered service for the pediatric program.

As a result of the above agreements to the modifications made by MassHealth, there are no longer any issues in dispute, and the appeal is hereby DISMISSED. MassHealth is to apply the agreed upon hours retroactive to the start date of November 13, 2023.

Mariah Burns
Hearing Officer
Board of Hearings

cc: MassHealth Representative: Optum MassHealth LTSS, P.O. Box 159108, Boston, MA 02215