

Office of Medicaid BOARD OF HEARINGS

Appellant Name and Address:



Appeal Decision:	Approved; Dismissed	Appeal Number:	2418314
Decision Date:	1/14/2025	Hearing Date:	01/03/2025
Hearing Officer:	Emily Sabo		

Appearance for Appellant:
Pro se

Appearance for MassHealth:
Dr. Sheldon Sullaway, DentaQuest



*The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
Board of Hearings
100 Hancock Street, Quincy, Massachusetts 02171*

APPEAL DECISION

Appeal Decision:	Approved; Dismissed	Issue:	Prior Authorization; Dental Services
Decision Date:	1/14/2025	Hearing Date:	01/03/2025
MassHealth's Rep.:	Sheldon Sullaway	Appellant's Rep.:	Pro se
Hearing Location:	Quincy Harbor South (Telephone)	Aid Pending:	No

Authority

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder.

Jurisdiction

Through a notice dated November 24, 2024, MassHealth denied the Appellant's request for prior authorization for dental treatment, specifically procedure D4341 periodontal scaling and root planing for the upper and lower right quadrants. Exhibit 1. The Appellant filed this appeal in a timely manner on November 29, 2024. *See* 130 CMR 610.015(B) and Exhibit 2.

The hearing was held telephonically. The Appellant verified his identity. The MassHealth representative, a dentist licensed to practice in Massachusetts, testified that he would reverse the denial and approve D4341 periodontal scaling and root planing for the upper and lower right quadrants. Because MassHealth approved the requested procedure, there are no longer any issues in dispute. Therefore, this appeal is dismissed. 130 CMR 610.035(A)(8).

Order for MassHealth

If MassHealth has not already done so, approve procedure D4341 for the upper and lower right quadrants, as discussed at the hearing and described above.

Implementation of this Decision

If this decision is not implemented within 30 days after the date of this decision, you should contact your MassHealth Enrollment Center. If you experience problems with the implementation of this decision, you should report this in writing to the Director of the Board of Hearings, at the address on the first page of this decision.

Emily Sabo
Hearing Officer
Board of Hearings

MassHealth Representative: DentaQuest 1, MA