

**Office of Medicaid
BOARD OF HEARINGS**

Appellant Name and Address:



Appeal Decision:	Denied	Appeal Number:	2513106
Decision Date:	10/28/2025	Hearing Date:	10/08/25
Hearing Officer:	Stanley Kallianidis		

Appellant Representative:



MassHealth Representative:

Katelyn Costello, Quincy MEC



*Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
Board of Hearings
100 Hancock Street, 6th Floor
Quincy, MA 02171*

APPEAL DECISION

Appeal Decision:	Denied	Issue:	Coverage Start Date
Decision Date:	10/28/2025	Hearing Date:	10/08/25
MassHealth Rep.:	Katelyn Costello		

Authority

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder.

Jurisdiction

A notice dated August 12, 2025 was sent to the appellant stating that MassHealth approved her request for MassHealth Standard benefits with a coverage effective date of July 27, 2025 (see 130 CMR 505.002 and Exhibit 1). The appellant filed this appeal on September 9, 2025 and it is timely (see 130 CMR 610.015 and Exhibit 1).

A dispute over the amount of assistance is valid grounds for appeal (130 CMR 610.032).

Notice of the hearing was sent to the parties on September 12, 2025 (Exhibit 3).

Action Taken by MassHealth

MassHealth approved the appellant's request for MassHealth Standard benefits with a coverage effective date of July 27, 2025.

Issue

Pursuant to 130 CMR 502.006, was the appellant's MassHealth Standard coverage date correctly established?

Summary of Evidence

With regard to the approved start date for MassHealth Standard, the MassHealth representative testified that the appellant's MassHealth Standard benefits had been terminated on June 10, 2025 for failing to verify her residency as was requested. MassHealth subsequently received the appellant's requested proof of residency on August 6, 2025 and re-approved her MassHealth benefits. Her MassHealth Standard benefits were reinstated on July 27, 2025, the earliest medical coverage date possible under MassHealth regulations.

The appellant's representative testified that the appellant went through a difficult period at the time her MassHealth benefits were terminated and was therefore unable to comply with the verification of her residency as requested. She is seeking MassHealth coverage retroactive to her date of closing.

The appellant is over the age of 19 years of age (Exhibit 2).

Findings of Fact

The record shows, and I so find:

1. The appellant's MassHealth Standard benefits had been terminated on June 10, 2025 for failing to verify her residence (testimony).
2. MassHealth subsequently received the appellant's requested proof of residency on August 6, 2025 and re-approved her MassHealth benefits (testimony).
3. MassHealth reinstated the appellant's MassHealth Standard benefits with a coverage-effective date of July 27, 2025 (Exhibit 1).
4. The appellant is seeking MassHealth coverage retroactive to her date of closing, June 10, 2025 (testimony).
5. The appellant is over the age of 19 years of age (Exhibit 2).

Analysis and Conclusions of Law

130 CMR 502.006 (A)(2) (d) For individuals denied for failure to provide verification of requested information who then provide requested verifications or report changes after the denial, the start date of coverage is described in 130 CMR 502.006(A)(2)(d)1. and 2.

1. For individuals who are pregnant or younger than 19 years of age a. If covered medical services were received during such period, and the individual would have been eligible at the

time services were provided, the start date of coverage is determined upon receipt of the verifications and may be retroactive to the first day of the third calendar month before the received date of the verifications, except as specified in 130 CMR 502.006(C). b. If covered medical services were not received during such period, or the individual would not have been eligible at the time services were provided, the start date of coverage is determined upon receipt of the verifications and coverage begins ten days prior to the received date of the verifications, except as specified in 130 CMR 502.006.

2. For all other individuals, coverage will begin ten days prior to the date of receipt of all requested verifications or a reported change, except as specified in 130 CMR 502.003(D)(2)(d) and 502.006(C).

I have found that the appellant's MassHealth Standard benefits had been terminated on June 10, 2025 for failing to verify her residence. MassHealth subsequently received the appellant's requested proof of residency on August 6, 2025 and re-approved her MassHealth benefits with a 10 day retroactive coverage date of July 27, 2025.

Pursuant to the regulations cited above, where the appellant is over the age of 19 years of age, she is not eligible for retroactive coverage greater than 10 days as determined by MassHealth.

The appeal is therefore denied.

Order for MassHealth

None.

Notification of Your Right to Appeal to Court

If you disagree with this decision, you have the right to appeal to Court in accordance with Chapter 30A of the Massachusetts General Laws. To appeal, you must file a complaint with the Superior Court for the county where you reside, or Suffolk County Superior Court, within 30 days of your receipt of this decision.

Stanley Kallianidis
Hearing Officer
Board of Hearings

Quincy MEC