

**Office of Medicaid
BOARD OF HEARINGS**

Appellant Name and Address:



Appeal Decision:	Denied	Appeal Number:	2514425
Decision Date:	12/19/2025	Hearing Date:	October 29, 2025
Hearing Officer:	Stanley M. Kallianidis	Record Open Date:	November 28, 2025

Appellant Representative:



MassHealth Representative:

Jernice Diaz, Taunton



*Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
Board of Hearings
100 Hancock Street, 6th Floor
Quincy, MA 02171*

APPEAL DECISION

Appeal Decision:	Denied	Issue:	Verifications
Decision Date:	12/19/2025	Hearing Date:	October 29, 2025
MassHealth Rep.:	Jernice Diaz	Record Open Date:	November 28, 2025

Authority

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder.

Jurisdiction

Through a notice dated August 7, 2025, MassHealth indicated that it had denied the appellant's request for MassHealth long-term care benefits because MassHealth determined that the verification process had not yet been completed (see 130 CMR 515.008 and Exhibit 1). The appellant filed this appeal in a timely manner on October 3, 2025 (see 130 CMR 610.015 and Exhibit 2). Denial of assistance is valid grounds for appeal (see 130 CMR 610.032).

On October 6, 2025, a hearing notice was sent to the parties (Exhibit 3).

Action Taken by MassHealth

MassHealth denied the appellant's request for MassHealth long-term care benefits.

Issue

Pursuant to 130 CMR 515.008, has the appellant provided MassHealth with the requested verifications necessary for a determination of his eligibility for benefits?

Summary of Evidence

The MassHealth representative testified that on June 19, 2025 the appellant filed a request for long-term care benefits (Exhibit 4). A verification request was sent out to the appellant. The verifications were not submitted, and a Notice of Denial was issued on August 7, 2025 (Exhibit 1). The missing verifications at issue in this case were the appellant's bank statements, life insurance, vehicle information, and nursing home documents (Exhibit 1).

The appellant's representative requested additional time to provide the missing information.

The record was left open for one month for the appellant's representative to submit the requested verification to MassHealth (Exhibit 5). At the close of the record-open period however, she indicated that she was unable to procure any verifications due to the non-cooperation of the appellant's family (Exhibit 6).

Findings of Fact

Based on a preponderance of the evidence, I find:

1. On June 19, 2025, the appellant filed a request for long-term care benefits (Exhibit 4).
2. A verification request was sent out to the appellant. The verifications were not submitted, and a Notice of Denial was issued on August 7, 2025 (Exhibit 1).
3. The missing verifications at issue in this case were the appellant's bank statements, life insurance, vehicle information, and nursing home documents (Exhibit 1).
4. The record was left open for one month for the appellant's representative to submit the requested verification to MassHealth (Exhibit 5).
5. The appellant's representative was unable to provide information relating to the verification request during the record-open period (Exhibit 6).

Analysis and Conclusions of Law

The applicant or member must cooperate with MassHealth in providing information necessary to establish and maintain eligibility and must comply with all the rules and regulations of the MassHealth program including recovery (130 CMR 515.008(A)). If the requested information is not received, MassHealth benefits may be denied (130 CMR 516.001).

In the instant appeal, I have found that the appellant filed a request for long-term care benefits on June 19, 2025. On August 7, 2025, a Notice of Denial was issued due to a failure to provide requested verifications.

Despite the record being left open for one month, due to uncooperative family members, the appellant's representative was unable to provide any information pertaining to the request for verifications.

Based upon the regulations cited above, and where the appellant was unable to provide MassHealth with the requested information during a record-open period, the appellant is not entitled to a reopening of his long-term care application.

The appeal is therefore denied.

Order for MassHealth

None.

Notification of Your Right to Appeal to Court

If you disagree with this decision, you have the right to appeal to Court in accordance with Chapter 30A of the Massachusetts General Laws. To appeal, you must file a complaint with the Superior Court for the county where you reside, or Suffolk County Superior Court, within 30 days of your receipt of this decision.

Stanley M. Kallianidis
Hearing Officer
Board of Hearings

cc:



Taunton MEC