

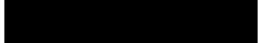
**Office of Medicaid
BOARD OF HEARINGS**

Appellant Name and Address:



Appeal Decision:	Denied	Appeal Number:	2515822
Decision Date:	12/15/2025	Hearing Date:	11/26/2025
Hearing Officer:	Thomas J. Goode	Record Open to:	12/10/2025

Appearance for Appellant:



Appearance for MassHealth:

Christina Prunier, Tewksbury MEC



*The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
Board of Hearings
100 Hancock Street, Quincy, Massachusetts 02171*

APPEAL DECISION

Appeal Decision:	Denied	Issue:	Long Term Care-Verifications
Decision Date:	12/15/2025	Hearing Date:	11/26/2025
MassHealth's Rep.:	Christina Prunier	Appellant's Rep.:	[REDACTED]
Hearing Location:	Remote	Aid Pending:	No

Authority

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder.

Jurisdiction

Through a notice dated August 27, 2025, MassHealth denied Appellant's application for MassHealth long-term care benefits for failure to provide information needed to decide eligibility in the time allowed. (130 CMR 515.008, 516.001 and Exhibit 1). Appellant filed this appeal in a timely manner on October 28, 2025 (130 CMR 610.015(B) and Exhibit 2). Denial of assistance is valid grounds for appeal (130 CMR 610.032). The hearing record remained open at Appellant's request to provide outstanding documentation before December 10, 2025, and for MassHealth to review information by December 17, 2025.

Action Taken by MassHealth

MassHealth denied Appellant's application for MassHealth long-term care benefits for failure to provide information needed to decide eligibility in the time allowed.

Issue

The appeal issue is whether MassHealth was correct, pursuant to 130 CMR 515.008, 516.001 in denying Appellant's MassHealth application for failure to provide information needed to decide eligibility in the time allowed.

Summary of Evidence

The MassHealth representative testified that on May 8, 2025, a MassHealth long-term care application was submitted on Appellant's behalf seeking long-term care eligibility starting on [REDACTED] 2025. MassHealth issued a request for information on May 16, 2025. On June 23, 2025, MassHealth issued a denial for failure to provide verification of eligibility. After partial verifications were received on July 2, 2025, the application was re-logged July 15, 2025 which is the controlling application date. A second denial for failure to provide verification of eligibility issued on August 27, 2025 (Exhibit 1). MassHealth requested verification of a credit union account and statements from January 1, 2024 through November 30, 2024, with proof of all sources of deposits, and verification of disbursements of \$1,000 or more (Exhibit 4).

A nursing facility representative appeared on Appellant's behalf and requested a record open period to contact Appellant's sister-in-law to obtain the necessary verifications. The hearing record remained open at Appellant's request to provide outstanding documentation before December 10, 2025, and for MassHealth to review information by December 17, 2025 (Exhibit 5). On December 11, 2025, MassHealth responded that the required documentation was not received and remained outstanding (Exhibit 8).

Findings of Fact

Based on a preponderance of the evidence, I find the following:

1. On May 8, 2025, a MassHealth long-term care application was submitted on Appellant's behalf seeking long-term care eligibility starting on [REDACTED] 2025.
2. MassHealth issued a request for information on May 16, 2025.
3. On June 23, 2025, MassHealth issued a denial for failure to provide verification of eligibility.
4. After partial verifications were received on July 2, 2025, the application was re-logged July 15, 2025, which is the controlling application date.
5. A second denial for failure to provide verification of eligibility issued on August 27, 2025 (Exhibit 1).
6. MassHealth requested verification of a credit union account and statements from January 1, 2024 through November 30, 2024, with proof of all sources of deposits, and verification of disbursements of \$1,000 or more (Exhibit 4).

7. The hearing record remained open at Appellant's request to provide outstanding documentation before December 10, 2025, and for MassHealth to review information by December 17, 2025 (Exhibit 5).
8. On December 11, 2025, MassHealth responded that the required documentation was not received and remained outstanding (Exhibit 8).

Analysis and Conclusions of Law

Regulation 130 CMR 515.008(A) states that a MassHealth applicant or member must cooperate with the MassHealth agency in providing information necessary to establish and maintain eligibility and must comply with all the rules and regulations of MassHealth. Regulation 130 CMR 516.001(B) provides that MassHealth requests all corroborative information necessary to determine eligibility. The request is generally sent to the applicant within 5 days of receipt of the application and provides 30 days to return the needed documents. If the verifications are not submitted within 30 days of the date of the request, MassHealth benefits may be denied (130 CMR 516.001(C)). Thereafter, if one or more of the documents are submitted within 30 days of the denial, the date of receipt shall be the reapplication date (130 CMR 516.002). The following time standards apply to the verification of eligibility factors: (1) The applicant or member has 30 days from the receipt of the Request for Information Notice to provide all requested verifications; (2) If the applicant or member fails to provide verification of information within 30 days of receipt of the MassHealth agency's request, MassHealth coverage is denied or terminated; (3) A new application is required if a reapplication is not received within 30 days of the date of denial (130 CMR 516.003(D)).

On May 8, 2025, a MassHealth long-term care application was submitted on Appellant's behalf seeking long-term care eligibility starting on [REDACTED] 2025. MassHealth issued a request for information on May 16, 2025. On June 23, 2025, MassHealth issued a denial for failure to provide verification of eligibility. After partial verifications were received on July 2, 2025, the application was re-logged July 15, 2025, which is the controlling application date. A second denial for failure to provide verification of eligibility issued on August 27, 2025 (Exhibit 1). MassHealth requested verification of a credit union account and statements from January 1, 2024 through November 30, 2024, with proof of all sources of deposits, and verification of disbursements of \$1,000 or more (Exhibit 4). The hearing record remained open at Appellant's request to provide outstanding documentation before December 10, 2025, and for MassHealth to review information by December 17, 2025 (Exhibit 5). On December 11, 2025, MassHealth responded that the required documentation was not received and remained outstanding (Exhibit 8). No documentation or extension requests were received at the Board of Hearings. Therefore, MassHealth correctly denied the application dated July 15, 2025 by notice dated August 27, 2025.

The appeal is DENIED.


Order for MassHealth

None.

Notification of Your Right to Appeal to Court

If you disagree with this decision, you have the right to appeal to Court in accordance with Chapter 30A of the Massachusetts General Laws. To appeal, you must file a complaint with the Superior Court for the county where you reside, or Suffolk County Superior Court, within 30 days of your receipt of this decision.

Thomas J. Goode
Hearing Officer
Board of Hearings



MassHealth Representative: Sylvia Tiar, Tewksbury MassHealth Enrollment Center, 367 East Street, Tewksbury, MA 01876-1957