

CSA & MCE CONTACTS BY REGION (last revised 9/18/2012)

BOSTON

Area Office	Organization Name	Operational Contact (OC) and Program Director (PD)	MBHP Contact Information ¹	Other MCE Contact Information
Park Street	Home for Little Wanderers*	OC: Natalie Sheehan-Dias (617) 288-7450, Ext. 120 nsdias@thehome.org PD: same	YRNM ² : Diane Grillo (617) 350-1903 Diane.Grillo@valueoptions.com	Alyssa LeBlanc, Network Health (781) 393-3640 Alyssa.leblanc@network-health.org
Dimock Street	MSPCC*	OC: Monica Roizner (617) 587-1507 mroizner@mspcc.org PM: Kathy Lopes (617) 983-5800 klopes@mspcc.org	YRNM: Diane Grillo (617) 350-1903 Diane.Grillo@valueoptions.com	Alyssa LeBlanc, Network Health (781) 393-3640 Alyssa.leblanc@network-health.org
Hyde Park	Home for Little Wanderers*	OC: Natalie Sheehan-Dias (617) 288-7450, Ext. 120 nsdias@thehome.org PD: Raechelle Joyner (617) 469-8594 rjoyner@thehome.org	YRNM: Diane Grillo (617) 350-1903 Diane.Grillo@valueoptions.com	Alyssa LeBlanc, Network Health (781) 393-3640 Alyssa.leblanc@network-health.org
Harbor	North Suffolk Mental Health Association, Inc.	OC: Jackie Moore (617) 912-7910 jmoore@northsuffolk.org Acting PD: Debbie Campbell (617) 912-7950 dcampbell@northsuffolk.org	YRNM: Diane Grillo (617) 350-1903 Diane.Grillo@valueoptions.com	Emily Bailey, NHP/Beacon (781) 994-7464 Emily.Bailey@beaconhs.com
Boston (Specialty)	Children's Services of Roxbury	OC: Edna Laurent-Tellus (617) 989-9499, Ext. 343 elaurent-tellus@csrox.org PD: Salesia Hughes (617) 989-9438	YRNM: Diane Grillo (617) 350-1903 Diane.Grillo@valueoptions.com	Emily Bailey, NHP/Beacon (781) 994-7467 Emily.Bailey@beaconhs.com

¹ For Member-specific questions, please contact MBHP's Community Relations Department at 1-800-495-0086 (press 1 for the English menu, 2 for the Spanish menu, then #3 then #1 to skip the prompts).

² The MBHP Youth Regional Network Manager is responsible for overall provider network management.

CSA & MCE CONTACTS BY REGION (last revised 9/18/2012)

		SHughes@csrox.org		
Statewide, focus on Metropolitan Boston (Specialty)	The Learning Center for the Deaf, Walden School	OC: Karen Bishop (508) 626-8581 karen_bishop@tlcdeaf.org PD: Andrea Wohl (508) 875-9529 Videophone: (866) 641-1780 Andrea_wohl@tlcdeaf.org	YRNM: Jean Thraen (508) 890-6418 Jean.Thraen@valueoptions.com	Emily Bailey, NHP/Beacon (781) 994-7467 Emily.Bailey@beaconhs.com

METRO

Area Office	Organization Name	Operational Contact (OC) and Program Director (PD)	MBHP Contact Information	Other MCE Contact Information
Arlington	Riverside Community Care	OC : Borja Alvarez de Toledo (781) 320-5320 btoledo@riversidecc.org PD: Shannon Carlson (781) 433-0672, Ext. 5602 scarlson@riversidecc.org	YRNM: Diane Grillo (617) 350-1903 Diane.Grillo@valueoptions.com	Patti Cedrone, FCHP (508) 368-9986 Patricia.Cedrone@fchp.org
Cambridge	Guidance Center, Inc.	OC : Borja Alvarez de Toledo (781) 320-5320 btoledo@riversidecc.org PD: Carol Murphy (617) 354-2275 Ext. 136 CMurphy@riversidecc.org	YRNM: Diane Grillo (617) 350-1903 Diane.Grillo@valueoptions.com	Patti Cedrone, FCHP (508) 368-9986 Patricia.Cedrone@fchp.org
Coastal	Bay State Community Services, Inc.*	OC: Theresa Burke (617) 471-8400 Ext. 119 tburke@baystatecs.org PD: Imani Seunarine (617) 471-8400 Ext. 163 iseunarine@baystatecs.org	YRNM: Diane Grillo (617) 350-1903 Diane.Grillo@valueoptions.com	Samantha Faherty, BMCHP/Beacon (781) 315-7000 Samantha.faherty@beaconhs.com
Statewide, focus on Metropolitan Boston	The Learning Center for the Deaf, Walden School	OC: Karen Bishop (508) 626-8581 karen_bishop@tlcdeaf.org PD: Andrea Wohl	YRNM: Jean Thraen (508) 890-6418 Jean.Thraen@valueoptions.com	Emily Bailey, NHP/Beacon (781) 994-7467 Emily.Bailey@beaconhs.com

CSA & MCE CONTACTS BY REGION (last revised 9/18/2012)

(Specialty)		(508) 875-9529 Videophone: (866) 641-1780 Andrea_wohl@tlcdeaf.org		
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CENTRAL

Area Office	Organization Name	Operational Contact (OC) and Program Director (PD)	MBHP Contact Information	Other MCE Contact Information
Framingham	Wayside Youth & Family Support Network	OC: Bonny Saulnier (508) 879-9800, Ext. 231 bonny_saulnier@waysideyouth.org PD: Beth Chin (508) 620-0010, Ext. 103 beth_chin@waysideyouth.org	YRNM: Jean Thraen (508) 890-6418 Jean.Thraen@valueoptions.com	Alison Cusick, Network Health Alison.cusick@network-health.org (781) 393-2049
North Central	Community Healthlink*	OC: Kathy Lento (978) 466-8356 klento@communityhealthlink.org PD: same	YRNM: Jean Thraen (508) 890-6418 Jean.Thraen@valueoptions.com	Patti Cedrone, FCHP (508) 368-9986 Patricia.Cedrone@fchp.org
South Central	Y.O.U., Inc.	OC: Paul Carey (508) 890-6519, Ext. 11 careyp@youinc.org PD: same	YRNM: Jean Thraen (508) 890-6418 Jean.Thraen@valueoptions.com	Patti Cedrone, FCHP (508) 368-9986 Patricia.Cedrone@fchp.org
Worcester East	Community Healthlink*	OC: Rosa Hernandez (508) 373-7834 rhernandez@communityhealthlink.org PD: same	YRNM: Jean Thraen (508) 890-6418 Jean.Thraen@valueoptions.com	Patti Cedrone, FCHP (508) 368-9986 Patricia.Cedrone@fchp.org
Worcester West	Community Healthlink*	OC: Rosa Hernandez (508) 373-7834 rhernandez@communityhealthlink.org PD: same	YRNM: Jean Thraen (508) 890-6418 Jean.Thraen@valueoptions.com	Patti Cedrone, FCHP (508) 368-9986 Patricia.Cedrone@fchp.org
Statewide, focus on Metropolitan Boston (Specialty)	The Learning Center for the Deaf, Walden School	OC: Karen Bishop (508) 626-8581 karen_bishop@tlcdeaf.org PD: Andrea Wohl (508) 875-9529	YRNM: Jean Thraen (508) 890-6418 Jean.Thraen@valueoptions.com	Emily Bailey, NHP/Beacon (781) 994-7467 Emily.Bailey@beaconhs.com

CSA & MCE CONTACTS BY REGION (last revised 9/18/2012)

		Videophone: (866) 641-1780 Andrea_wohl@tlcdeaf.org		
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NORTHEAST

Area Office	Organization Name	Operational Contact (OC) and Program Director (PD)	MBHP Contact Information	Other MCE Contact Information
Cape Ann	Northeast Behavioral Health* (formerly known as HES)	OC: Stephanie Sladen (978) 921-1190, Ext. 333 ssladen@nebhealth.org PD: Carol Webber (978) 922-0025, Ext. 3602 cwebber@nebhealth.org	YRNM: Chris Mink (617) 350-1906 Chris.Mink@valueoptions.com	Cara Eldredge, BMCHP/Beacon (781) 315-7432 Cara.Eldredge@beaconhs.com
Haverhill	Northeast Behavioral Health* (formerly known as HES)	OC: Stephanie Sladen (978) 921-1190, Ext. 333 ssladen@nebhealth.org PD: Sally Howard (978) 374-0414 showard@nebhealth.org	YRNM: Chris Mink (617) 350-1906 Chris.Mink@valueoptions.com	Cara Eldredge, BMCHP/Beacon (781) 315-7432 Cara.Eldredge@beaconhs.com
Lawrence	Children's Friend and Family Services*	OC : Carla Saccone (978) 744-7905, Ext. 204 csaccone@childrensfriend.net PD : Janel Weiner (978) 682-7289, Ext. 3010 jweiner@childrensfriend.net	YRNM: Chris Mink (617) 350-1906 Chris.Mink@valueoptions.com	Jill Lack, NHP/Beacon Jill_Lack@nhp.org (617) 772-5774
Lowell	MSPCC*	OC: Monica Roizner (617) 587-1507 mroizner@mspcc.org PM: Amy Ackroyd (978) 513-2393 aackroyd@mspcc.org	YRNM: Chris Mink (617) 350-1906 Chris.Mink@valueoptions.com	Alyssa LeBlanc, Network Health (781) 393-3640 Alyssa.leblanc@network-health.org
Lynn	Children's Friend and Family Services*	OC : Carla Saccone (978) 744-7905, Ext. 204 csaccone@childrensfriend.net	YRNM: Chris Mink (617) 350-1906 Chris.Mink@valueoptions.com	Jill Lack, NHP/Beacon Jill_Lack@nhp.org (617) 772-5774

CSA & MCE CONTACTS BY REGION (last revised 9/18/2012)

		PD : Joy Richmond (781) 644-2600 JRichmondsmith@childrensfriend.net		
Malden	Eliot Community Human Services	OC: Kristen Sault (781) 258-6693 ksault@eliotchs.org PD: Alicia Spradlin (781) 395-0625 aspradlin@eliotchs.org	YRNM: Chris Mink (617) 350-1906 Chris.Mink@valueoptions.com	Alyssa LeBlanc, Network Health (781) 393-3640 Alyssa.leblanc@network-health.org
Statewide, focus on Metropolitan Boston (Specialty)	The Learning Center for the Deaf, Walden School	OC: Karen Bishop (508) 626-8581 karen_bishop@tlcdeaf.org PD: Andrea Wohl (508) 875-9529 Videophone: (866) 641-1780 Andrea_wohl@tlcdeaf.org	YRNM: Jean Thraen (508) 890-6418 Jean.Thraen@valueoptions.com	Emily Bailey, NHP/Beacon (781) 994-7467 Emily.Bailey@beaconhs.com

SOUTHEAST

Area Office	Organization Name	Operational Contact (OC) and Program Director (PD)	MBHP Contact Information	Other MCE Contact Information
Attleboro	Community Counseling of Bristol County, Inc.	OC: Tom Loftus (508) 977-8073 TLoftus@comcounseling.org PD: same	YRNM: Christie Harris (617) 350-1991 Christie.Harris@valueoptions.com	Cara Eldredge, BMCHP/Beacon (781) 315-7432 Cara.Eldredge@beaconhs.com
Brockton	BAMSI	OC: Kathy Anderson (508) 587-2579, Ext. 25 kathleenanderson@bamsi.org PD: same	YRNM: Christie Harris (617) 350-1991 Christie.Harris@valueoptions.com	Cara Eldredge, BMCHP/Beacon (781) 315-7432 Cara.Eldredge@beaconhs.com
Cape and the Islands	Justice Resource Institute	OC: Deborah Oliveira (508) 771-3156, Ext. 212 doliveira@jri.org PD: Tania Vitorino (508) 771-3156 tvitorino@jri.org	YRNM: Christie Harris (617) 350-1991 Christie.Harris@valueoptions.com	Cara Eldredge, BMCHP/Beacon (781) 315-7432 Cara.Eldredge@beaconhs.com

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Fall River	Family Service Association	OC: Sharon LaFleur (508) 730-1138, Ext. 3709 slafleur@frfsa.org PD: same	YRNM: Christie Harris (617) 350-1991 Christie.Harris@valueoptions.com	Liz Bosworth, BMCHP/Beacon (781) 507-3900 Elizabeth.bosworth@beaconhs.com
New Bedford	Child and Family Services, Inc.	OC : Sonia Mancini (508) 990-0894, Ext. 101 smancini@cfsservices.org PD: same	YRNM: Christie Harris (617) 350-1991 Christie.Harris@valueoptions.com	Liz Bosworth, BMCHP/Beacon (781) 507-3900 Elizabeth.bosworth@beaconhs.com
Plymouth	Bay State Community Services, Inc.*	OC: Michelle Beery-Brooks (508) 830-3444, Ext. 302 Mbeery-brooks@baystatecs.org PD: same	YRNM: Christie Harris (617) 350-1991 Christie.Harris@valueoptions.com	Samantha Faherty, BMCHP/Beacon (781) 315-7000 Samantha.faherty@beaconhs.com
Statewide, focus on Metropolitan Boston (Specialty)	The Learning Center for the Deaf, Walden School	OC: Karen Bishop (508) 626-8581 karen_bishop@tlcdeaf.org PD: Andrea Wohl (508) 875-9529 Videophone: (866) 641-1780 Andrea_wohl@tlcdeaf.org	YRNM: Jean Thraen (508) 890-6418 Jean.Thraen@valueoptions.com	Emily Bailey, NHP/Beacon (781) 994-7467 Emily.Bailey@beaconhs.com

WESTERN

Area Office	Organization Name	Operational Contact (OC) and Program Director (PD)	MBHP Contact Information (On Behalf of Primary Care Clinician Plan and Health New England)	Other MCE Contact Information
Greenfield/ Northampton	Clinical & Support Options	OC: Karin Jeffers (413) 773-1314, Ext. 517 kjeffers@csoinc.org PD: Sandi Walters (413) 774-1000, Ext. 2009 swalters@csoinc.org	YRNM: Debbie Williams (413) 322-1803 debbie.williams@valueoptions.com	Debbie Williams, HNE/MBHP (413) 322-1803 debbie.williams@valueoptions.com
Holyoke	Carson Center for Human Services, Inc	OC: Linda Reis (413) 572-4111 lreis@carsoncenter.org PD: Dorrie Christman	YRNM: Debbie Williams (413) 322-1803 debbie.williams@valueoptions.com	Lukey Nuthmann, HNE (413) 233-3438 lnuthmann@hne.com

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		(413) 572-4111, Ext. 12 DChristman@carsoncenter.org		
Pittsfield	Brien Center for Mental Health and Substance Abuse Services	OC: James Mucia (413) 629-1222 jmuci@briencenter.org PD: Kathy Gaspart (413) 629-1295 kgasp@briencenter.org	YRNM: Debbie Williams (413) 322-1803 debbie.williams@valueoptions.com	Lukey Nuthmann, HNE (413) 233-3438 lnuthmann@hne.com
Robert Van Wart	Behavioral Health Network*	OC: Steven Winn (413) 732-7419 Steven.winn@bhninc.org PD: MaryAnne MacDonnell (413) 304-2906 MaryAnne.MacDonnell@bhninc.org	YRNM: Debbie Williams (413) 322-1803 debbie.williams@valueoptions.com	Lukey Nuthmann, HNE (413) 233-3438 lnuthmann@hne.com
Springfield	Behavioral Health Network*	OC: Steven Winn (413) 732-7419 Steven.winn@bhninc.org PD: MaryAnne MacDonnell (413) 304-2906 MaryAnne.MacDonnell@bhninc.org	YRNM: Debbie Williams (413) 322-1803 debbie.williams@valueoptions.com	Lukey Nuthmann, HNE (413) 233-3438 lnuthmann@hne.com
Springfield and Holyoke (Specialty)	Gandara Center	OC: Henry East-Trou (413) 736-8329, Ext. 206 heast@gandaracenter.org PD: Christopher Ezzo (413) 846-0445, Ext. 301 cezzo@gandaracenter.org	YRNM: Debbie Williams (413) 322-1803 debbie.williams@valueoptions.com	Debbie Williams, HNE/MBHP (413) 322-1803 debbie.williams@valueoptions.com
Statewide, focus on Metropolitan Boston (Specialty)	The Learning Center for the Deaf, Walden School	OC: Karen Bishop (508) 626-8581 karen_bishop@tlcdeaf.org PD: Andrea Wohl (508) 875-9529 Videophone: (866) 641-1780 Andrea_wohl@tlcdeaf.org	YRNM: Jean Thraen (508) 890-6418 Jean.Thraen@valueoptions.com	Emily Bailey, NHP/Beacon (781) 994-7467 Emily.Bailey@beaconhs.com

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* This organization has a CSA in more than one Area Office. Thus, please be sure to refer to the other Area Office(s) for MBHP and Other MCE Contact Information, as they may be different. Thank you.