ePLACE

Applying for Initial Licenses and Registrations

Contents

ePLACE	1
Applying for Initial Licenses and Registrations	
Applying for a License or Registration	
Licensed Employment Agency Required Document	
Registered Placement Agency Required Document	. 22

Applying for a License or Registration

The Commonwealth of Massachusetts must license placement agencies and Employment agencies to conduct business in the state, regardless of whether or not the agency has a physical office within state borders.

You can now apply and renew Placement Agencies and Employment agencies certifications via ePLACE.

https://elicensing21.mass.gov/citizenaccess/

1. Click on the **File an Online Application** link in the Manage Licenses, Permits, & Certificates box.



2. Online Applications and Record Authorization Form page will then be displayed. After reading the terms section, mark the checkbox "I have read and accepted the above terms." Click on Continue button.







3. Go to the Department of Labor Standard option. Click **Department of Labor Standards** arrow and mark the **Application for Employment** License or Placement Registration radio button.

Department of Labor Standards

Application for Employment License or Placement Registration

- 4. Click the **Continue** button.
 - Board of State Examiners of Electricians
 - Board of State Examiners of Plumbers and Gas Fitters
 - Department of Labor Standards

 Application for Employment License or Placement Registration
 - Division of Capital Asset Management and Maintenance
 - Office of Private Occupational School Education



5. This starts the Application for Employment License or Placement Registration. Mark the highlighted required red * check box By marking the checkbox you agree to the terms listed above. Once completed, click on Continue Application button.



The Employment, Placement, and Staffing Agencies Program within the <u>Massachusetts Department of Labor Standards (DLS)</u> licenses employment agencies and registers placement agencies in accordance with M.G.L. c. 140, §§ 46A-46R and 454 CMR 24.00. Depending upon the nature of your business and the manner in which you place, find, recruit, refer, or assign workers to jobs, employment, interviews, or assignments, your agency will require a license or registration. Said License or registration must be renewed annually. In addition, the **Temporary Workers Right to Know Law ("TWRKL")** at M.G.L. c. 149, § 159C, contains obligations and prohibitions which apply to "staffing agencies" as defined by law. Depending on the nature of your business, the TWRKL may apply to your business.

* By marking the check box you agree to the terms listed above:



Save and resume later:

6. Complete the highlighted required red * fields for the Agency contact type. It is recommended that you use the **Select from your ePLACE Account** option.

Step 2 : Agency Details > Page 1	1 of 1
----------------------------------	--------

* indicates a required field.

Agency	
The Agency is the Employmer of Labor Standards (DLS).	nt Agency or Placement Agency seeking Licensing or Registration, respectfully, through the Department
	ation, including your business address. A business address is required for both applications. If you do ddress as the mailing address, please provide a separate mailing address where your company
- If your Agency information is the "Select from ePLACE Acco	already saved in your ePLACE Account, you may copy the information into this application by clicking ount" button below.
If your Agency is different fro	om your ePLACE Account, click "Add New" button to add the information requested.
- You may edit your Agency in	formation by using the "Edit" link.
- It is your responsibility as	a Employment Agency or Placement Agency to post a Certificate at each Agency location.



7. A pop-up screen will display. Some fields will populate based on the contact type associated to your ePLACE account. Click the **Select from** your ePLACE Account.

Contact Information			×
* Name of Agency:	FEIN:* FEIN Required	S SN:	*
Parent or Affiliate Company Name:			
* Primary Phone:	Fax:		
* E-mail:	Country: United States	•	
Website Address:			E
*Agency is a: Corporation	*Located in:	DUA Compliance:	
Corporation Organized in:			
✓ <u>Contact Addresses</u>			
Add Contact Addresses			
To edit a contact address, click the add	ress link.		
Agency Contact- a Business Address include a physical address that DLS ca		using a PO Box for your Business Address you MUST also	
Owner/Partner/President/Treasurer Co Required contact address type(s):Busi	ntacts- an Address is NOT Required. A Home Mailing ness Address	Address is optional.	
 Name of Agency		l	Ŧ

- a. Name of Agency
- **b.** FEIN- is conditionally required based on the selection in the Agency is a drop-down field.
- c. Primary Phone
- d. E-mail
- e. Agency is a
- f. Located in
- **h.** Corporation Organized in conditionally displays and is required based on the selection in the Agency is a drop-down field.

8. A Business Address s required for an Agency contact type. You can also add a Mailing Address. A Mailing Address is optional.

Agency Address Information
*Address Type:
* Street Address: B
* City:
* State:
* ZIP Cod
Save and Close Save and Add Another Clear Discard Changes

- a. Address Type
- **b.** Street Address
- c. City
- d. State
- e. Zip Code

E-PLACE

- 9. After completing required red * fields for the Address click the **Save and Close** button.
- 10. Complete the highlighted required red * fields for the Mangement/Owner(s) Information contact types. An Agency Manager is a required contact type in the Mangement/Owner(s) Information contact type section. A pop-up screen will appear, Under **Type:** select "**Agency Manger**" and click the **Continue** button. Contact Addresses are optional for all contacts but the Agency.

Select Contact Type			×	
* Type: Agency Manager	•			
Continue Discard Char	qes		Fi	
First Name				
Last Name				
Former Business or Occupation	n			
-				
Primary Phone				
Contact Information				
* First Name:	*Las			
* Former Business or Occupation	* Prin	hary Phone:		
✓ <u>Contact Addresses</u>				
Add Contact Addresses				
To edit a contact address, click the addres	link.			
Agency Contact- a Business Address is R include a physical address that DLS can p		s is optional. If you are usir	ng a PO Box for y	our Business Address you MUST also
Owner/Partner/President/Treasurer Conta	ts- an Address is NOT R	quired. A Home Mailing Ad	dress is optional.	
Showing 0-0 of 0				
Address Type Recipient	Address			Action
No records found.				
Save and Close Save and Add Ar	other Contact of this	Type Clear Disc	ard Changes	

E-PLACE

- 11. After completing required red * fields for the Address click the **Save and Close** button.
- 12. Add additional Contact types based on the type of Agency.
 - a. Owner add if "Agency is a" = Sole Proprietorship
 - **b.** Partner-add if "Agency is a" = Partnership, LP, or LLP
 - c. President-add if "Agency is a" = Corporation
 - d. Treasurer

a	Selec	t Contact Type		× in
	* Type:	Select		
	Contir	Agency Manager Owner	×5	
		Partner President Treasurer	2	fo

13. After all the Contacts have are added in the Contacts section, select a Placement Occupation from the OCCUPATIONS/JOBS/ENGAGEMENTS table. Click the Add Occupation/Jobs/Engagements button.

Placement Occupations	
OCCUPATIONS/JOBS/ENGAGEMENTS	
List all types of placement occupations / jobs / engagements to which your agency will provide or refer workers.	
The fields Does your agency place people in homes only?, Are the workers paid by your agency?, and Are the workers paid by the client? are only active if you select "Homecare" from the "Type" drop-down list.	
Showing 0-0 of 0	
AC DC Does your agency Are the workers Are the Type Part-Time Full-Time Permanent Temporary Other License License place people in paid by your workers paid No No homes only? agency? by the client?	
No records found.	
Add Occupations/Jobs/Engagements Edit Occupations/Jobs/Engagements Delete Occupations/Jobs/Engagements	
Continue Application » Save and resume later:	
	Populate the highlig

E-PLACE

14. A pop-up screen will display. Select an Occupation/Jobs/Engagements Type from the drop-down list and mark all the checkboxes that are appropriate. Click the **Submit** button.

			×			
OCCUPATIONS/JOBS/ENGAGEMENTS						
List all types of placement occupations /	List all types of placement occupations / jobs / engagements to which your agency will provide or refer workers.					
, , , , , , ,	The fields Does your agency place people in homes only?, Are the workers paid by your agency?, and Are the workers paid by the client? are only active if you select "Homecare" from the "Type" drop-down list.					
Type: You are required to mark one of the checkboxes	Part-Time *	Full-Time *				
Permanent *	Temporary *	Other:				
Asbestos License #:	Lead License #:	1. Does your agency place people in homes only?:				
2. Are the workers paid by your agency?: ⊘ Yes ⊘ No	Are the workers paid by the client?: ⊘ Yes ⊘ No					
Submit Cancel						



15. Click on the **Continue Application** button.

Placement Occupations

OCCUPATIONS/JOBS/ENGAGEMENTS

List all types of placement occupations / jobs / engagements to which your agency will provide or refer workers.

The fields Does your agency place people in homes only?, Are the workers paid by your agency?, and Are the workers paid by the client? are only active if you select "Homecare" from the "Type" drop-down list.

Showing 1-1 of 1

	Туре	Part-Tir	ne Full-Tim	e Perm	anent Temporary	AC Other License No	DC License No	Does your agency place people in homes only?	Are the workers paid by your agency?	Are the workers paid by the client?	
	Administrative	Yes	No	No	Yes						Actions V
Add	Occupations/J	obs/Eng	agements	¥	Edit Occupation	s/Jobs/Engager	nents	Delete Occupa	ations/Jobs/Enga	gements	
Con	tinue Applicatio	on »							Save	e and resume	e later: 🔳

16. Complete the TWRKL and Determination section. Based on how you answer the TWRKL and Determination questions it will determine if you are applying to be a Licensed Employment Agency or a Registered Placement Agency.

Application for Employment License or Placement Registration

TWRKL and Determination			
Step 3: Application Details > Page 1 of 4			* indicates a required field.
1 <u>Application</u> 2 <u>Agency Details</u> 3 Application Details	4 Review	5 Pay Fees	6

TWKRL AND DETERMINATION

Staffing agencies must be either licensed as employment agencies or registered as placement in order to conduct business in the state, regardless of whether or not the agency has a physical office within state borders, in accordance with the EmploymentAgency Law, M.G.L. c. 140, §§46B. An additional law the Temporary Workers Right to Know Law ("TWRKL"), became effective in 2013. A "staffing agency" is defined by M.G.L. c. 149, § 159C as: "an individual, company, corporation, or partnership that procures or provides temporary or part-time employment to an individual who then works under the supervision or direction of a worksite employer." Agencies which place or send individuals to worksite employers are considered "staffing agencies" subject to the TWRKL.

The TWRKL sets out certain obligations for staffing agencies and their client companies or "worksite employers." These obligations are designed to give temporary workers basic information about the jobs and assignments to which they are being sent.

DLS administers the TWRKL by interpreting the law, conducting inspections and investigations, and engaging in compliance assistance for the business community. In addition to requiring that temporary workers be provided with a set of information for each new assignment, the TWRKL also prohibits a staffing agency and worksite employer from charging certain fees, requires the staffing agency to post a notice prescribed by DLS, and prohibits an agency from engaging in certain activities.

Post a Notice of Workers' Rights A notice of workers' rights under the TWRKL must be posted by each staffing agency. The notice is provided by DLS and can be downloaded at: <u>Notice of Workers' Rights</u>. Notices can be mailed to staffing agencies upon request.

*1. Will your business procure or provide temporary or part time employment to any individual(s) who will then work under the supervision or direction of a work site employer?:

Yes No

*2. Will your business charge fees to job applicants or workers for procuring or attempting to procure, permanent or temporary employment or engagements?:

🔘 Yes 🔘 No

License Employment Agency Details

LICENSE DETAILS

Continue Application »

Save and resume later:

17. Complete following Affirmation of Compliance with Workers' Compensation Law section, based on how you answer the Affirmation of Compliance with Workers' questions determines if you need to complete Section A or Section B.

Home Manage Licenses, Permits & Certificates File & Track Complaints	
File an Online Application Manage My Licenses, Permits & Certificates	
Application for Employment License or Placement Registration	
1 Application Disclaimer 2 Agency Details 3 Application Details 4 Review 5 Pay Fees	6
Step 3: Application Details > Page 2 of 4	* indicates a required field.
Affirmation of Compliance with Workers' Compensation Law	

AFFIRMATION OF COMPLIANCE

All employers in Massachusetts are required to carry workers' compensation insurance for their employees. This addendum to your application package allows employers to affirm compliance with this law. <u>All information provided is subject to investigation by the Department of Labor Standards and the Department of Industrial Accidents.</u> Pursuant to M.G.L. c. 152, §25C(6), the Department of Labor Standards (DLS) must deny the issuance or renewal of a license if the applicant is not in compliance with workers' compensation law.

*1.1 am an employer and the workers that my agency places, assigns, or refers are employees of my business:
 ⊙ Yes
No

Workers' Compensation Certificate of Insurance

SECTION A WORKERS' COMPENSATION INSURANCE INFORMATION

M.G.L. c. 152, § 25C (6) reads, in relevant part, "Every state or local licensing agency shall withhold issuance or renewal of a license or permit to operate a business... for any applicant who has not produced acceptable evidence of compliance with the [workers' compensation] insurance coverage required by this chapter."

Businesses That Do Not Employ Some or Any of the Workers That They Place

SECTION B

FOR THOSE BUSINESSES THAT DO NOT EMPLOY SOME OR ANY OF THE WORKERS THAT THEY PLACE, ASSIGN, OR REFER TO JOBS, WORK, OR ENGAGEMENTS

Continue Application »

Save and resume later: 🦰



18. If you have to complete Section A, completing required red * fields and Click the **Continue Application** button.

Workers' Compensation Certificate of Insurance

SECTION A

WORKERS' COMPENSATION INSURANCE INFORMATION

M.G.L. c. 152, § 25C (6) reads, in relevant part, "Every state or local licensing agency shall withhold issuance or renewal of a license or permit to operate a business... for any applicant who has not produced acceptable evidence of compliance with the [workers' compensation] insurance coverage required by this chapter."

Insurance Company Name: *

Insurance Company Address: *

Policy Number or Self - Insurance License Number: *



All of my employees are covered under their policy listed above, including the workers that my agency places, assigns, or refers.: *

19. If you have to complete Section B, completing required red * fields and Click the **Continue Application** button.

Businesses That Do Not Employ Some or Any of the Workers That They Place SECTION B FOR THOSE BUSINESSES THAT DO NOT EMPLOY SOME OR ANY OF THE WORKERS THAT THEY PLACE, ASSIGN, OR REFER TO JOBS, WORK, OR ENGAGEMENTS 1. What type(s) of work do the people you place, assign or refer perform?: * 2. How are these workers paid?: * --Select---2a. Who pays these workers?: * 3. Does your business set the workers' hours?: * Yes No 4. Does your business assign workers to job site(s)?: * Yes No 5. Does your business provide equipment or tools to workers you place, assign, or refer?: * Yes No 6. How do your workers get their jobs site(s)?: * 7. Does you agency provide workers with a 1099 Tax Form for income earned?: * Yes No 8. Are these workers sufficiently skilled in the performance of the required job duties to be able to make decisions on their own and to work without supervision ?: * Yes No 9. Do these workers perform their job duties at more than one job site?: * Yes No 10. Do these workers supervise or employ any other worker(s) at the same or any other job site?: * Yes No 11. What is the average duration of the job/assignment to which you place, assign, or refer a worker?: * 12. Does your business consider the people you place, assign, or refer, to be independent contractors?: * Yes No 13. Does your business consider the people you place, assign, or refer to jobs, work, or engagements to be the employees of the person or business for whom they perform their work?: 3 🔘 Yes 🔘 No Save and resume later: Continue Application »

20. Attach the required documents. Below are matrices that explain what documents are required for Licensed Employment and Registered Placement agencies. The matrices also explain all the documents that are conditionally required based on how you answer questions in the application as well.

Step	Page	Document Type	Required	Condition
	Page 1			
Step 1: Application Disclaimer	of 1	NA		
	Page 1	Authorized		
Step 2: Agency Details	of 1	Signatory Listing	Х	NA
		Government Issued		
		Photo ID	Х	NA
		Business Certificate		If the "Sole Proprietorship (Owner) or "Partnership LP or LLP (Partnership)" is selected from the Agency contact.
		Certificate of Good Standing		If the "Corporation" or "Limited Liability Company" or "Single Member Limited Liability Company" is selected from the Agency contact and Corporation Organized in "MA more than one year".
		Certificate of Legal Existence		If the "Corporation" or "Limited Liability Company" or "Single Member Limited Liability Company" is selected from the Agency contact and Corporation Organized in "MA more than less year".
		DUA Certificate of Compliance Foreign Corporation Certificate		If the "Corporation" or "Limited Liability Company" or "Partnership LP or LLP(Partnership)" is selected from the Agency contact and Corporation Organized in "MA more than one year" or "Not in MA". If the "Corporation" or "Limited Liability Company" or "Sole Member Limited Liability Company" is selected from the Agency contact and Corporation Organized in "Not in MA".

Licensed Employment Agency Required Document

OCCUPATIONS/JOBS/ENGAGEMENTS Section	5			
		Job Order		If the "1.Will your business procure or provide temporary or part time employment to any individual(s) who will then work under the supervision or direction of a work site employer?:"=="YES" in the TWRKL and DETERMINATION sub group. OR "Below mentioned categories is not selected from this OCCUPATIONS/JOBS/ENGAGEMENTS Table. 1. Administrative 2. Executive 3. Financial Services 4. IT Services 5. Medical/Dental
		Reference Check for Domestic Employees		If the Occupations/Jobs/Engagements type is "Babysitting and Nannies" and if the answer "Yes" to Q.2 or Q.3 of TWRKL Section.
Step 3: Application Details	Page 1 of 4			
TWRKL and Determination-License	014	GeneralJob		
Details		Descriptions	х	ΝΑ
		Work Order	х	NA
		Client Agreement	Х	NA
		CORI Request Form	Х	NA
		Job Application Notarized	Х	ΝΑ
		Affidavits	Х	NA
		Resume	Х	NA
		Surety Bond	Х	NA

Х

NA

Time Sheets or

		Vouchers Wage Agreements for Workers	Х	ΝΑ
		Disclosure of Employment Relationship		If the answer to TWRKL Q.3: Will your business provide domestic employees, that is, any worker who is paid directly by a household, family, or individual to perform work of a domestic nature, including, but not limited to, housekeeping, home management, nanny services, child monitoring, caretaking, laundering, cooking, home companion services, house sitting, and butler services for members of households or their guests in or about private homes is "YES".
Step 3: Application Details	Page 2 of 4			
Affirmation of Compliance Section		WC Policy Certificate of Insurance		If the answer to Q. 1 or Q.2 of Affirmation of Compliance is "Yes", Certificate of Insurance for a Workers' Compensation Policy is required.
		Form 153	Na d	If the answer to Q.4 of Affirmation of Compliance is "Yes", You may be required to submit a DIA Form 153. LLC's are NOT required to submit a Form 153.
			Mandatory = 12 Conditional = 10 If all	
Total			conditions are met 22	

Registered Placement Agency Required Document

Step	Page	Document Type	Required	Condition
Step 1: Application Disclaimer	Page 1 of 1	NA		
Step 2: Agency Details	Page 1 of 1	Authorized Signatory Listing	х	NA
		Government Issued Photo ID	х	NA
		Business Certificate Certificate of Good Standing		If the "Sole Proprietorship (Owner)" or "Partnership LP or LLP (Partnership)" is selected from the Agency contact. If the "Corporation" or "Limited Liability Company" or "Single Member Limited Liability Company" is selected from the Agency contact and Corporation Organized in "MA more than one year".
		Certificate of Legal Existence		If the "Corporation" or "Limited Liability Company" or "Single Member Limited Liability Company" is selected from the Agency contact and Corporation in "MA more than less year". If the "Corporation" or "Limited Liability Company" or "Partnership LP or
		DUA Certificate of Compliance		LLP(Partnership)" is selected from the Agency contact and Corporation Organized in "MA more than one year" or "Not in MA".
		Foreign Corporation Certificate		If the "Corporation" or "Limited Liability Company" or "Sole Member Limited Liability Company" is selected from the Agency contact and Corporation Organized in "Not in MA".

OCCUPATIONS/JOBS/ENGAGEMENTS		
Section ASIT Table		
	Job Order	If the "1.Will your business procure or provide temporary or part time employment to any individual(s) who will then work under the supervision or direction of a work site employer?:"=="YES" in the TWRKL and DETERMINATION sub group. OR "Below mentioned categories is not selected from this OCCUPATIONS/JOBS/ENGAGEMENTS Table". 1. Administrative 2. Executive 3. Financial Services 4. IT Services 5. Medical/Dental
Page	e 2 of 4	
Step 3: Application Details		If the answer to Q. 1 or Q.2 of Affirmation of
	WC Policy Certificate	Compliance is "Yes", Certificate of Insurance for a
Affirmation of Compliance Section	of Insurance	Workers' Compensation Policy is required. If the answer to Q.4 of Affirmation of Compliance is "Yes", you may be required to submit a DIA Form 153. LLC's are NOT required to submit a
	Form 153	Form 153.
	Mandatory	= 2
	Conditional = 8	

Total

If all conditions are met 10

* indicates a required field.

Supporting Documents for Licensed Employment Agency and Registered Placement Agency

All Applicants must attach a minimum of two (2) documents in this section. Documents with an asterisk (*) are required. Be aware that additional documents maybe required in order for your application to be considered complete. Once documents are uploaded they cannot be removed. If a document was uploaded in error please upload the correct document.

*Authorized Signatory Listing: <u>Authorized Signatory Listing</u> of all people allowed to sign on behalf of the company. (Required for all Business types)

Business Certificate- A copy of the business certificate filed in the city or town Clerks office of the city or town where the business is located.

Certificate of Good Standing - If organized in MA for more than 1 year provide a <u>Certificate of Good Standing</u> issued by the Secretary of the Commonwealths Office.

Certificate of Legal Existence - If organized in MA for less than 1 year provide a copy of the short form <u>Certificate of Legal</u> Existence, issued by the Secretary of the Commonwealths Office.

*Government Issued Photo ID - Copy of a U.S. government-issued photo identification (drivers license front and back, passport, resident alien card etc). If partnership, then both partners IDs or presidents and treasurers for corporation.

DUA Certificate of Compliance- A DUA Certificate of Compliance. This Certificate cannot be more than thirty (30) days old at the time this application is submitted. You may check your DUA status and obtain a Certificate of Certificate of Compliance at employer/agent <u>DUA QUEST</u>.

Foreign Corporation Certificate - A corporation transacting business in the Commonwealth of Massachusetts and organized under the laws of a different state must provide a copy of the Foreign Corporation Certificate.

Form 153 - Issued by the Department of Industrial Accidents exempting corporate officers from workers compensation insurance.

Job Order - A written notice given to a job applicant or worker by the agency describing the specifics of the employment, engagement, work assignment, or job.

WC Policy Certificate of Insurance - Current Workers Compensation Policy Information Page showing coverage in Massachusetts and your EMR or DNQ status. If your Policy Information Page does not include your EMR or DNQ status, attach a printout of your EMR or DNQ status from the <u>Workers Compensation Rating and Inspection Bureau of Massachusetts</u> or a document from your insurance agent confirming same.

The maximum file size allowed is 30 MB.





Page 24 of 32

Supporting Documentation for Licensed Employment Agency Only

All documents in this section are required if you are applying to be a Licensed Employment Agency. Once documents are uploaded they cannot be removed. If a document was uploaded in error please upload the correct document.

Client Agreement - A written agreement between the agency and the client. This should include the billing rates the agency will charge the client.

CORI Request Form - Offender Record Information form required for initial licensed employment agencies.

Disclosure of Employment Relationship - Disclosure the employment relationship between the worker and client to all parties.

General Job Descriptions - List the job title, duties, responsibilities, and working conditions.

Job Application - The application the agency will give each applicant.

Notarized Affidavits - Affidavits by two reputable residents of the Commonwealth for each owner, attesting to the owners character.

Reference Check for Domestic Employees - If this is not included within the job application, it can be submitted separately.

Resume - Person who conducts placement activities for the employment agency must show two years of experience as a placement employee, or have been engaged in equivalent personnel management related activities.

Surety Bond - A promise by a surety or guarantor to pay one party (the oblige) a certain amount if a second party (the principal) fails to meet some obligation, such as fulfilling the terms of a contract.

Time Sheets or Vouchers - The time sheet or voucher that will be used by the agency to verify hours worked.

Wage Agreements for Workers - This agreement will be between the agency and the worker. Clearly state the job the worker will perform and the hourly rate paid by the agency to the worker.

Work Order - Describe specific details of the assignment in a Work Order if not included in the Wage agreement for workers.

The maximum file size allowed is 30 MB.

Name	Туре	Size	Latest Update	Action	
No records for	ound.				
Add					
Continue App	lication »				Save and resume later:



21. Enter the name of the Authorized Signatory that completed the application. The name of the **Authorized Signatory Hereunto Duly Authorized** text box must match one of the names listed on the Authorized Signatory Listing document attached on the previous page. Click the **Continue Application** button.

Step 3: Application Details > Page 4 of 4	
	* indicates a required field.
Authorized Signature	
AUTHORIZED SIGNATURE	
STOP: IF YOU ARE <u>NOT</u> AN AUTHORIZED SIGNATORY FOR THE APPLICANT, DO NOT COMPLETE SECTION OF THIS APPLICATION. ONLY AN AUTHORIZED SIGNATORY FOR THE APPLICANT CAN CITHIS APPLICATION.	
* Authorized Signatory Hereunto Duly Authorized :	
* Title:	
Continue Application 7	ave and resume later:

E-PLACE

22. Review the application details and make any necessary edits. Click the **Continue Application** button.



23. The Review Fees pages displays. Click the **Continue Application** button. You will see a message that says "Redirecting to the third-party payment page..."

D	0	Accela Citizen Ac	cess 🗢 Accela Community 🚯 Accenture SP 🙀 🙀 MASS IT Jira 🗔 EPMO Produ
		A A A A A A A A A A A A A A A A A A A	An Official website of the Commonwealth of Massachusetts
			ePLACE Portal

Redirecting to the third party payment page ...

24. This takes you to the payment adapter page. Complete the completing required red * fields

Amour \$300.0 \$300.0 Fee Due: \$7.1 ht Due: \$307.0
\$300.0 \$300.0 Fee Due: \$7.1
\$300.0 \$300.0 Fee Due: \$7.1
\$300.0 Fee Due: \$7.0
-
Massachusett
ts Terms
the amount
int above
checking the user for the
1

25. After the payment is processed successfully, you are redirected back to Application Submission page. You will also receive two emails. One mail will be from DLS that has a Copy of the Application you just submitted and you will also receive a receipt email from nCourt the payment provider.

Home Manage Licenses, Permits & Certifica	ates File & Track Complaints
File an Online Application	Manage My Licenses, Permits & Certificates
Application for Employment License or Placemen	nt Registration
1 2 Agency Details 3 Application Details 4 Review	5 Pay Fees 6 Application Submission
Step 6: Application Submission	
Receipt	
Successfully Completed.	
DLS	

2017-00068-INITIAL-APP Employment License or Placement Registration

Sample of Confirmation email with Application

DLS - Application for Employment License or Placement Registration Recieved 2017-00120-INITIAL-APP

Department of Labor Standards <noreply@MassMail.State.MA.US>

Dear Jmac Consulting:

This email confirms receipt of your company's Application for Employment Agency License or Placement Agency Registration with the Department of Labor Standards. You will be notified if additional information is required. For online Applicants, you may check the status of your Application via your EPLACE account.

If you have any questions or concerns, please contact the Employment Agency Program Coordinator at 617-626-6970. Department of Labor Standards

Employment Agency Program 19 Staniford Street, 2nd Floor Boston, MA 02114



Sample of Receipt fomr nCourt payment provider

Receipt from nCourt

Payments Mac	-				
OUR RECEIF	PT >>				
Paid To					
Name	Executive Office of	f Labor and Workforce Develor	pment, Massachusetts Departr	nent of Labor Standards	
	19 Stanford St. 2n		prinoni, maoodonaootto Doparti		
Address 2:					
City:	Boston				
State:	Massachusetts				
Zip:	02114				
Payment On B	lehalf Of				
Name:			Birth Date:		
Address 1:					
Address 2:					
City:			State:		
Phone:	(123) 456-7890		Zip:		
Description			ID	Comunication Food	A
Description				Convenience Fee	Amount
.icense/Agen	cy/Employment or	Placement/Application	17TMP-000147	\$4.23	\$180.00
Receipt Date		Invoice Number:			
	19:22 AM EST	1fdb971a-97c8-4f22-bc0f-	f6a5eaf5e293	Total Amount Paid:	\$184.23
Billing Informa	ition		Credit / Debit Card Informa	ation	
Nai	me				
Em	nail		Card Type Ma	asterCard	
Str	eet		Card Number ***	***MODE	
c	City				
State/Territe	огу				
	Zip				