

# One Care: April 2017 Enrollment Report

Executive Office of Health & Human Services

MassHealth Demonstration  
to Integrate Care for Dual Eligibles

# Monthly Enrollment Report



- MassHealth issues monthly reports on One Care enrollment activity
- Reports are issued near the end of the month
- Reports are intended to provide general information to stakeholders

# One Care Rating Category Definitions



- **F1 – Facility-based Care.** Individuals identified as having a long-term facility stay of more than 90 days
- **C3 – Community Tier 3 – High Community Need.** Individuals who have a daily skilled need; two or more Activities of Daily Living (ADL) limitations AND three days of skilled nursing need; and individuals with 4 or more ADL limitations
  - In CY2014, C3 split into two subsets:
    - C3B:** for C3 individuals with certain diagnoses (e.g., quadriplegia, ALS, Muscular Dystrophy and Respirator dependence) leading to costs considerably above the average for current C3
    - C3A:** for remaining C3 individuals
- **C2 – Community Tier 2 – Community High Behavioral Health.** Individuals who have a chronic and ongoing Behavioral Health diagnosis that indicates a high level of service need
  - In CY2014, C2 split into two subsets
    - C2B:** for C2 individuals with co-occurring diagnoses of substance abuse and serious mental illness
    - C2A:** for remaining C2 individuals
- **C1 – Community Tier 1 Community Other.** Individuals in the community who do not meet F1, C2 or C3 criteria



# Total Enrollment

- Effective April 1, 2017, total number of enrollees: 17,181

Total Enrollment by Plan	
Commonwealth Care Alliance (CCA)	13,537
Tufts Health Plan	3,644
Total	17,181

Total Enrollment by Rating Category	
F1	67
C3B	182
C3A	6,478
C2B	1,053
C2A	5,078
C1	4,281
unavailable	42
Total	17,181

\*The rating categories for 42 enrollments were unavailable at the time of this report.



# Enrollment Penetration by County

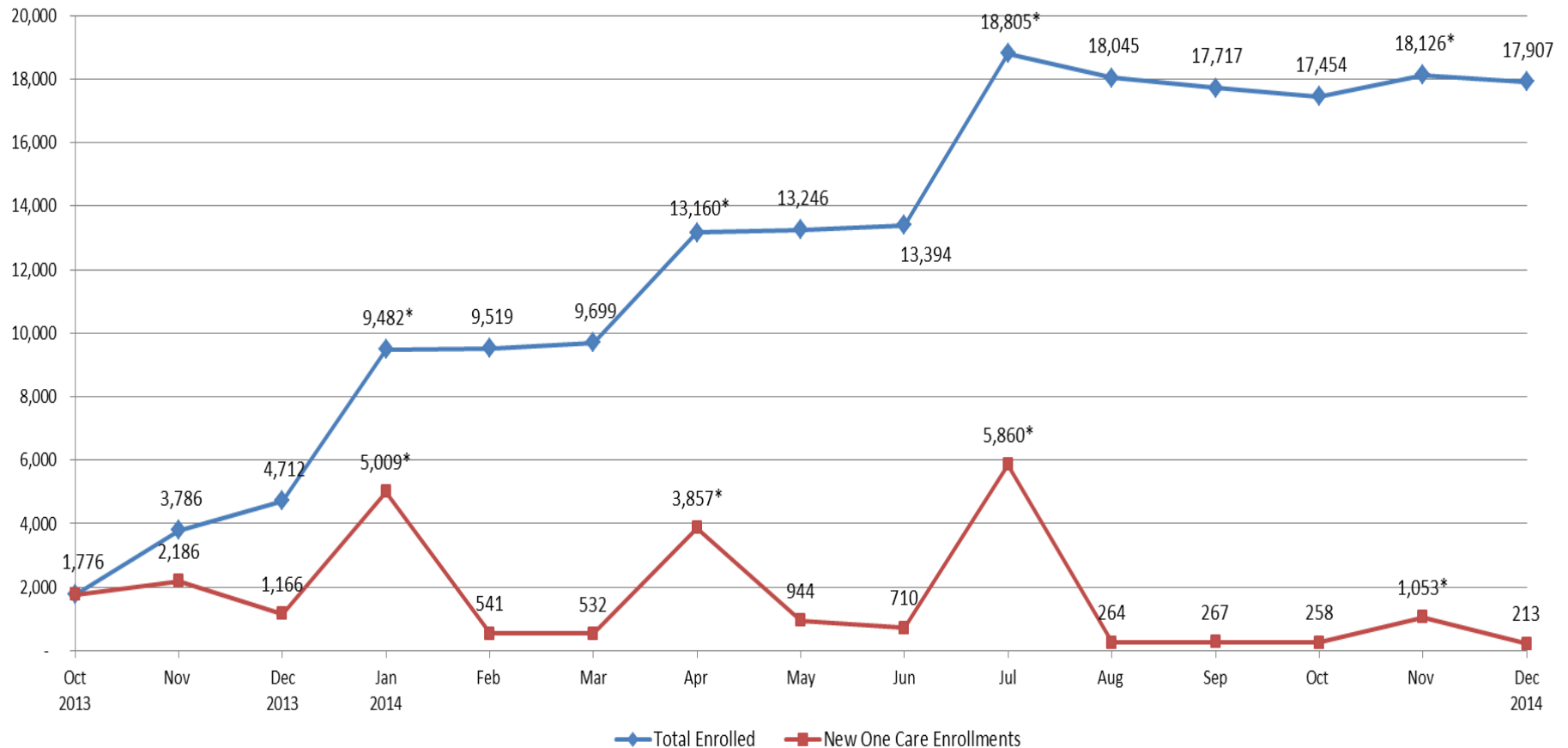
County*	Enrolled	Eligible	% Eligible Enrolled
Essex	1,463	15,675	9.3%
Franklin	101	2,268	4.5%
Hampden	3,701	16,340	22.6%
Hampshire	261	2,879	9.1%
Middlesex	2, 684	18,733	14.3%
Norfolk	683	7,877	8.7%
Plymouth	497	7,624	6.5%
Suffolk	4,723	15,861	29.8%
Worcester	3,068	16,933	18.1%
Total	17,181	104,190	16.5%

\*Members residing in any of these counties may be auto-assigned to a One Care plan.

# Enrollment Over Time: Demonstration Year 1



Monthly One Care Enrollment  
Demonstration Year 1 (Oct. 2013 - Dec. 2014)



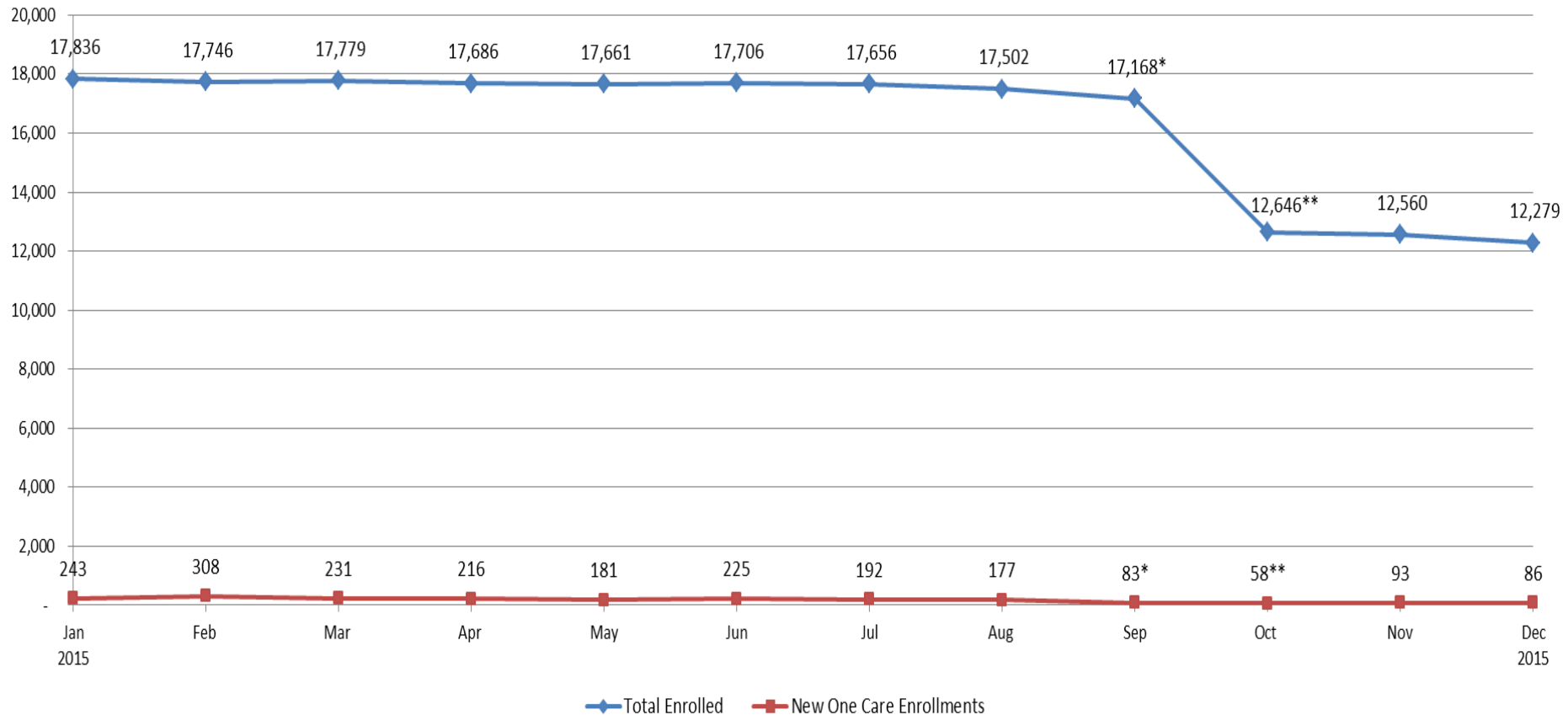
\*Auto-assignment effective dates (Round 1: 1/1/2014, Round 2: 4/1/ 2014, Round 3: 7/1/2014, Round 4: 11/1/2014). Round 4 consisted only of auto-assignments to Tufts Health Plan.

Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.

# Enrollment Over Time: Demonstration Year 2



Monthly One Care Enrollment  
Demonstration Year 2 (Jan. 2015 - Dec. 2015)



\*On August 7, 2015, CCA temporarily stopped accepting new One Care enrollments. Members previously enrolled with CCA for One Care were able to re-enroll.

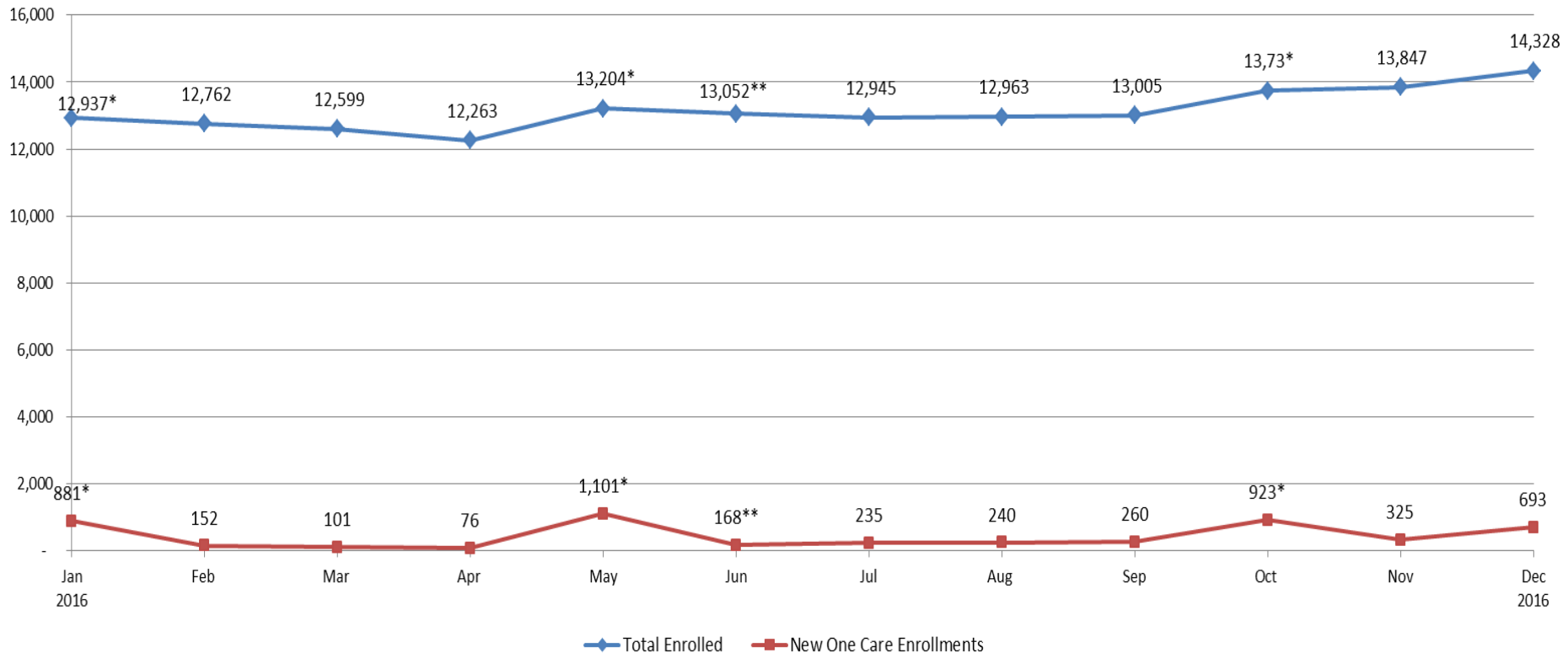
\*\* Fallon Total Care ended its participation in One Care as of September 30, 2015.

Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.

# Enrollment Over Time: Demonstration Year 3



Monthly One Care Enrollment  
Demonstration Year 3 (Jan. 2016 - Dec. 2016)



\*Auto-assignment effective dates (Round 5: 1/1/2016; Round 6: 5/1/2016; Round 7: 10/1/2016). Rounds 5 and 6 consisted only of auto-assignments to Tufts Health Plan; Round 7 consisted only of auto-assignments to CCA.

\*\*CCA accepted limited enrollments for January 1 and May 1 in 2016, and in May fully reopened to new enrollments for June 1, 2016 and later dates.

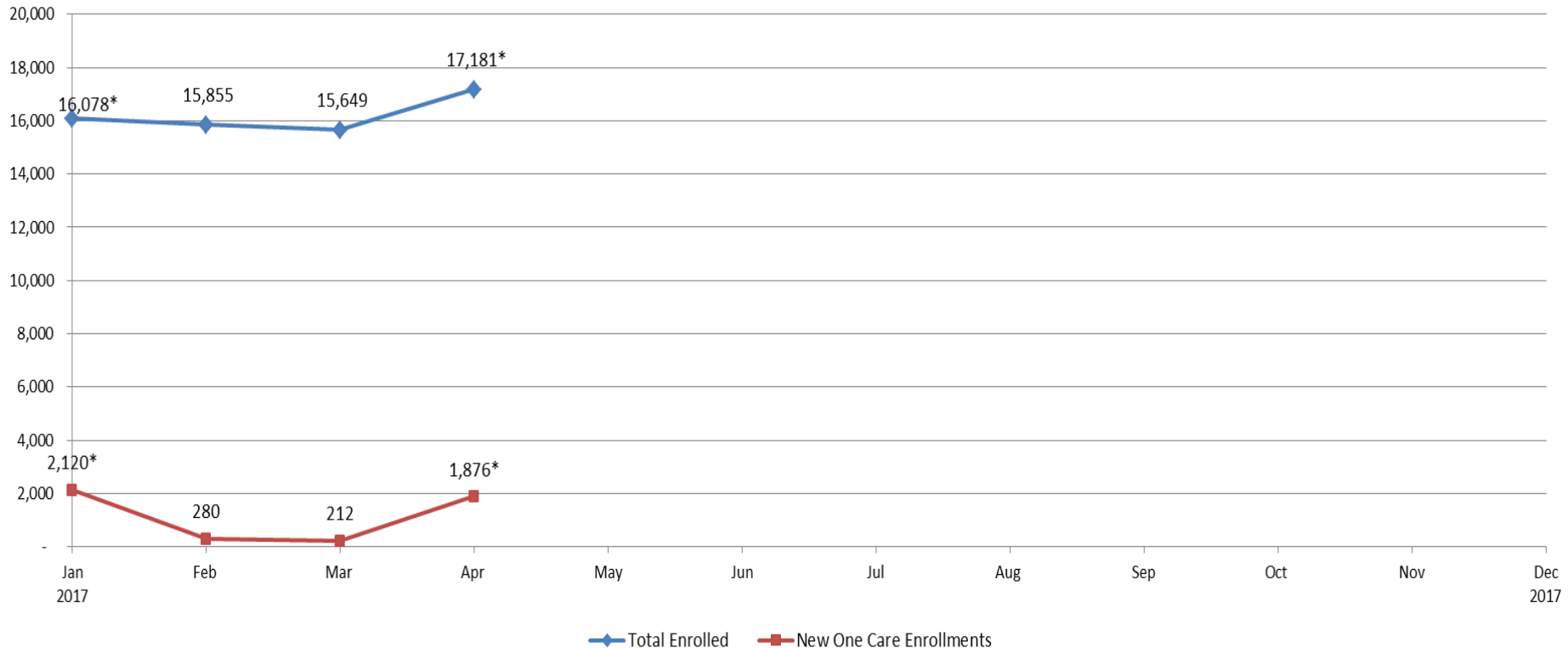
Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.



# Enrollment Over Time: Demonstration Year 4



Monthly One Care Enrollment  
Demonstration Year 4 (Jan. 2017 - Dec. 2017)



\*Auto-assignment effective dates (Round 8: 1/1/2017; Round 9: 4/1/2017).

Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.



# Opt-Outs

- Total number of opt-outs as of April 1: 32,885
  - Will be excluded from any future auto-enrollment
  - If eligible, can choose to enroll by self-selection at any time
- Total opt-out number includes individuals who may be ineligible
- Of the 104,190 individuals who are eligible for One Care 31.6% have chosen to opt out

Total Opt-Outs by County	
Essex	2,800
Franklin	437
Hampden	6,786
Hampshire	1,535
Middlesex	4,238
Norfolk	1,649
Plymouth	1,273
Suffolk	5,995
Worcester	7,949
Non-Demo Counties	223
Total	32,885

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