# Slide 1

## One Care: MassHealth plus Medicare

MassHealth Demonstration to Integrate Care for Dual Eligibles

April 2019 Enrollment Report

# Slide 2

## Monthly Enrollment Report

* MassHealth issues monthly reports on One Care enrollment activity
* Reports are issued near the end of the month
* Reports are intended to provide general information to stakeholders

# Slide 3

## One Care Rating Category Definitions

* **F1 – Facility-based Care.** Individuals identified as having a long-term facility stay of more than 90 days
* **C3 – Community Tier 3 – High Community Need.** Individuals who have a daily skilled need; two or more Activities of Daily Living (ADL) limitations AND three days of skilled nursing need; and individuals with 4 or more ADL limitations
  + In CY2014, C3 split into two subsets:
    - **C3B:** for C3 individuals with certain diagnoses (e.g., quadriplegia, ALS, Muscular Dystrophy and Respirator dependence) leading to costs considerably above the average for current C3
    - **C3A:** for remaining C3 individuals
* **C2 – Community Tier 2 – Community High Behavioral Health.** Individuals who have a chronic and ongoing Behavioral Health diagnosis that indicates a high level of service need
  + In CY2014, C2 split into two subsets
    - **C2B:** forC2 individuals with co-occurring diagnoses of substance abuse and serious mental illness
    - **C2A:** for remaining C2 individuals
* **C1 – Community Tier 1 Community Other**. Individuals in the community who do not meet F1, C2 or C3 criteria

# Slide 4

## Total Enrollment

* Effective **April 1,** **2019**, total number of enrollees: **24,485**

The following information was displayed in a table:

Total Enrollment by Plan

Commonwealth Care Alliance (CCA) 21,709

Tufts Health Plan 2,776

Total 24,485

End of table.

The following information was displayed in a table:

Total Enrollment by Rating Category

F1 157

C3B 268

C3A 11,194

C2B 1,222

C2A 7,040

C1 4,510

Unavailable\* 94

Total 24,485

End of table.

\*The rating categories for 94 enrollments were unavailable at the time of this report.

# Slide 5

## Enrollment Penetration by County

The following information was displayed in a table:

County Enrolled Eligible % Eligible Enrolled

Bristol 77 14,855 0.5%

Essex 2,688 14,669 18.3%

Franklin 194 2,117 9.2%

Hampden 6,098 15,675 38.9%

Hampshire 341 2,775 12.3%

Middlesex 3,767 17,311 21.8%

Norfolk 1,294 7,469 17.3%

Plymouth 1,378 7,265 19.0%

Suffolk 4,740 14,243 33.3%

Worcester 3,908 16,005 24.4%

Total 24,485 112,384 21.8%

End of table.

# Slide 6

## Enrollment Over Time: Demonstration Year 1

The following information was displayed in a line graph format:

## Monthly One Care Enrollments

**Demonstration Year 1 (Oct. 2013 - Dec. 2014)**

New One Care Enrollments

2013

Oct 1,771

Nov 2,185

Dec 1,164

2014

Jan 5,006\*

Feb 537

Mar 532

Apr 3,840\*

May 942

June 708

July 5,845\*

Aug 264

Sept 266

Oct 258

Nov 1,052\*

Dec 212

Total Enrolled

2013

Oct 1,771

Nov 3,780

Dec 4,705

2014

Jan 9,472\*

Feb 9,506

Mar 9,686

Apr 13,131\*

May 13,220

June 13,368

July 18,764\*

Aug 18,005

Sept 17,679

Oct 17,417

Nov 18,090\*

Dec 17,871

End of table.

This information was in a footnote:

\*Auto-assignment effective dates (Round 1: 1/1/2014, Round 2: 4/1/ 2014, Round 3: 7/1/2014, Round 4: 11/1/14). Round 4 consisted only of auto-assignments to Tufts Health Plan.

Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.

# Slide 7

## Enrollment Over Time: Demonstration Year 2

The following information was displayed in a line graph format:

## Monthly One Care Enrollments

**Demonstration Year 2 (Jan. 2015 - Dec. 2015)**

New One Care Enrollments

2015

Jan 242

Feb 309

Mar 231

Apr 215

May 181

June 224

July 192

Aug 177\*

Sept 83\*\*

Oct5 8

Nov 93

Dec 86

Total Enrolled

2015

Jan 17,799

Feb 17,711

Mar 17,745

Apr 7,651

May 17,626

June 17,660

July 17,621

Aug 17,469\*

Sept 17,135\*\*

Oct 12,624

Nov 12,537

Dec 12,256

End of table.

This information was in a footnote:

\*On August 7, 2015, CCA temporarily stopped accepting new One Care enrollments. Members previously enrolled with CCA for One Care were able to re-enroll.

\*\*Fallon Total Care ended its participation in One Care as of September 30, 2015.

Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.

# Slide 8

## Enrollment Over Time: Demonstration Year 3

The following information was displayed in a line graph format:

## Monthly One Care Enrollments

**Demonstration Year 3 (Jan. 2016 - Dec. 2016)**

New One Care Enrollments

2016

Jan 879\*

Feb 152

Mar 101

Apr 76

May 1,099\*

June 168\*\*

July 235

Aug 240

Sep 260

Oct 920\*

Nov 325

Dec 689

Total Enrolled

2016

Jan 12,912\*

Feb 12,738

Mar 12,575

Apr 12,239

May 13,177\*

June 13,024\*\*

July 12,928

Aug 12,937

Sep 12,979

Oct 13,709\*

Nov 13,821

Dec1 4,298

This information was a footnote:

\*Auto-assignment effective dates (Round 5: 1/1/2016; Round 6: 5/1/2016; Round 7: 10/1/2016). Rounds 5 and 6 consisted only of auto-assignments to Tufts Health Plan; Round 7 consisted only of auto-assignments to CCA.

\*\*CCA accepted limited enrollments for January 1 and May 1 in 2016, and in May fully reopened to new enrollments for June 1, 2016 and later dates.

Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.

# Slide 9

## Enrollment Over Time: Demonstration Year 4

The following information was displayed in a line graph format:

## Monthly One Care Enrollments

**Demonstration Year 4 (Jan. 2017 - Dec. 2017)**

New One Care Enrollments

2017

Jan 2,111\*

Feb 279

Mar 212

Apr 1,872\*

May 191

June 196

July 1,583\*

Aug 209

Sep 277

Oct 1,472\*

Nov 240

Dec 285

Total Enrolled

2017

Jan 16,044\*

Feb 15,822

Mar 15,615

Apr 17,151\*

May 16,967

June 16,774

July 17,948\*

Aug 17,575

Sep 17,574

Oct 18,652\*

Nov 18,517

Dec 18,560

This information was a footnote:

\*Auto-assignment effective dates (Round 8: 1/1/2017; Round 9: 4/1/2017; Round 10: 7/1/2017; Round 11: 10/1/2017). Round 11 consisted only of auto-assignments to CCA.

Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.

# Slide 10

## Enrollment Over Time: Demonstration Year 5

The following information was displayed in a line graph format:

## Monthly One Care Enrollments

**Demonstration Year 5 (Jan. 2018 - Dec. 2018)**

New One Care Enrollments

2018

Jan 949\*

Feb 267

Mar 236

Apr 1,769\*

May 506

June 565

July 1,142\*

Aug 369

Sep 378

Oct 2,389\*

Nov 552

Dec 410

Total Enrolled

2018

Jan 19,275\*

Feb 19,188

Mar 18,836

Apr 20,296\*

May 20,371

June 20,318

July 20,971\*

Aug 20,734

Sep 20,636

Oct 22,586\*

Nov 22,626

Dec 22,515

This information was a footnote:

\*Auto-assignment effective date (Round 12: 1/1/2018: Round 13: 4/1/2018; Round 14: 7/1/2018; Round 15: 10/1/2018). Rounds 12, 13, and 14 consisted only of auto-assignments to CCA.

Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.

# Slide 11

## Enrollment Over Time: Demonstration Year 5

The following information was displayed in a line graph format:

## Monthly One Care Enrollments

**Demonstration Year 6 (Jan. 2019 - Dec. 2019)**

New One Care Enrollments

2019

Jan 1,713\*

Feb 327

Mar 253

Apr 1,613\*

May

June

July

Aug

Sep

Oct

Nov

Dec

Total Enrolled

2019

Jan 23,814\*

Feb 23,757

Mar 23,299

Apr 24,485\*

May

June

July

Aug

Sep

Oct

Nov

Dec

This information was a footnote:

\*Auto-assignment effective date (Round 16: 1/1/2019; Round 17: 4/1/2019). Rounds 16 and 17 consisted only of auto-assignments to CCA.

Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.

# Slide 12

## Opt-Outs

* Total number of opt-outs as of April 1: 37,952
  + Will be excluded from any future auto-enrollment
  + If eligible, can choose to enroll by self-selection at any time
* Total opt-out number includes individuals who may be ineligible
* Of the 112,384 individuals who are eligible for One Care, ~33.8% have chosen to opt out

The following information was displayed in a table.

Total Opt-Outs by County

Bristol 124

Essex 3,472

Franklin 515

Hampden 7,277

Hampshire 1,556

Middlesex 5,548

Norfolk 1,963

Plymouth 1,731

Suffolk 6,647

Worcester 8,880

Non-Demo Counties 239

Total 37,952

End of table.

# Slide 13

Visit us at[**www.mass.gov/one-care**](http://www.mass.gov/one-care)

Email us at [OneCare@state.ma.us](mailto:OneCare@state.ma.us)