



# COMMONWEALTH OF MASSACHUSETTS

## Office of Consumer Affairs and Business Regulation

### DIVISION OF INSURANCE

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**MAURA HEALEY**  
GOVERNOR

**KIM DRISCOLL**  
LIEUTENANT GOVERNOR

**GARY D. ANDERSON**  
COMMISSIONER OF INSURANCE

May 16, 2023

Gail Eagan  
Executive Vice President  
Corporate Secretary and General Counsel  
The Arbella Insurance Group  
1100 Crown Colony Drive  
Quincy, MA 02069

Re: Market Conduct Examination of The Arbella Insurance Group (2021)

Dear Ms. Eagan:

Pursuant to the authority contained in M.G.L. c.175, § 4, I hereby adopt the Massachusetts Division of Insurance's Report on the Comprehensive Market Conduct Examination of The Arbella Insurance Group for the time period between January 1, 2021 to December 31, 2021.

A handwritten signature in black ink, appearing to read "Gary D. Anderson", written over a horizontal line.

Gary D. Anderson  
Commissioner of Insurance