

Are you a MassHealth member?

This checklist will help you use your benefits.

MassHealth ID Card

Make sure you show your ID card at all appointments and pharmacies. Your card will come in the mail shortly after you are approved. Call us at (800) 841-2900 (TDD/TTY: 711) if you don't receive your card.



Enroll in a health plan

Many members can enroll in a health plan so they can get the coordinated health care they need. Visit MassHealthChoices.com to find a plan and doctor near you.



Health Plan Card

When you enroll in a health plan, you will also receive an ID card from them. Show your health plan card with your MassHealth ID card at appointments and pharmacies.



Sign up for MyServices

Our easy-to-use member portal allows you to see your benefits, check on information we may need from you, and view and print your MassHealth ID card.



Let us know of any changes

Tell us about changes like your address, job, income, pregnancy, etc. within 10 days to get all the benefits you are eligible for. You can report changes online at mahix.org, by calling (800) 841-2900 (TDD/TTY: 711), or in person at a MassHealth Enrollment Center.



Renew your benefits every year

MassHealth will send you paperwork so you can renew your benefits every 12 months. If you don't have many changes throughout the year, MassHealth may renew your benefits automatically.



Don't have MassHealth?

Apply online, on the phone, via mail,
or in person at a MassHealth Enrollment Center near you.

(800) 841-2900, TDD/TTY: 711

Mass.gov/MassHealth

