# Electronic Visit Verification (EVV) Implementation in Massachusetts

# Monday, December 10, 2018

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## Slide 1:

## 21st Century Cures Act mandates EVV use

* Electronic Visit Verification (EVV) refers to the technology a worker uses during a home visit to capture information about the services provided
* Federal law requires EVV for the following Medicaid services:
  + Personal care by 1/1/2020
  + Home health by 1/1/2023
* EVV required for Medicaid services but EOHHS will be requiring it for EOEA Non-Medicaid services as well
* States face a reduction in federal matching funds if they do not implement EVV on time, although states can apply for a 1 year exemption

**Slide 2:**

**EVV Requirements**

EVV Systems must verify:

* + **Type** of service performed;
  + **Individual receiving** the service;
  + **Date** of the service;
  + **Location** of service delivery;
  + **Individual providing** the service;
  + **Time** the service begins and ends
* States may choose their own model for EVV Implementation
* States are required to obtain stakeholder input.

## Slide 3:

## Massachusetts’ goals for EVV implementation

**Quality:** promote quality outcomes for consumers by ensuring appropriate service delivery

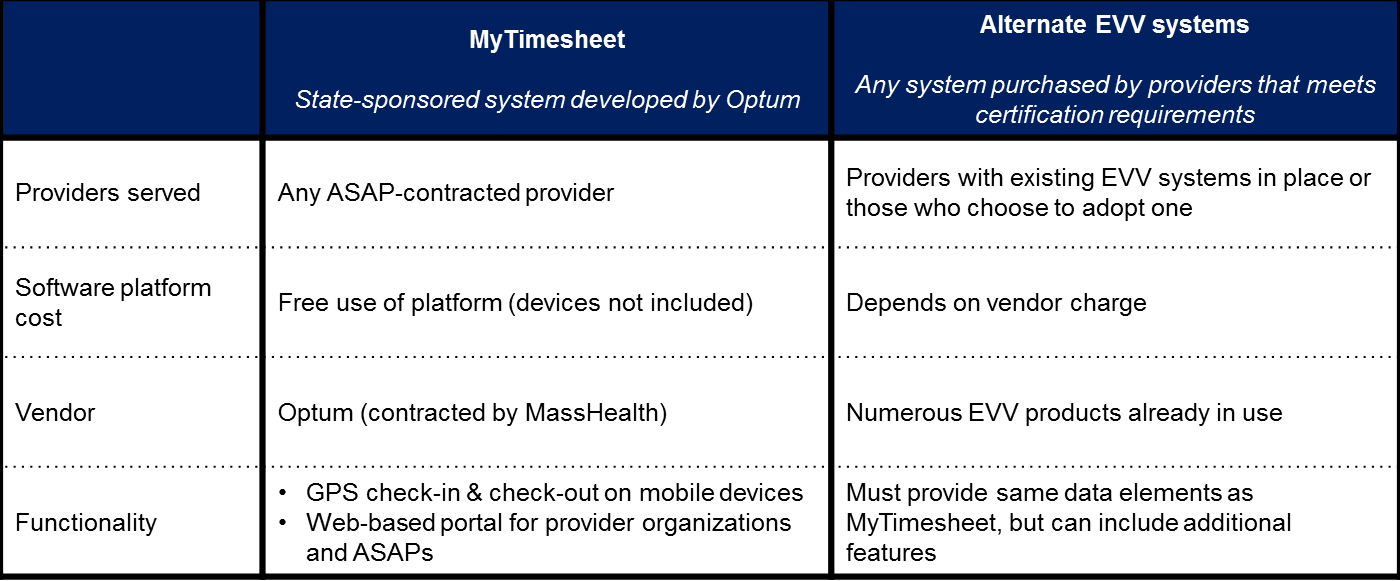
**Efficiency:** reduce administrative burden of paper timesheets

**Program Integrity:** reduce billing errors and unauthorized spending

## Slide 4:

## Hybrid EVV model to be deployed for EOEA programs (Frail Elder Waiver and Home Care)

EVV Options for ASAP-contracted providers



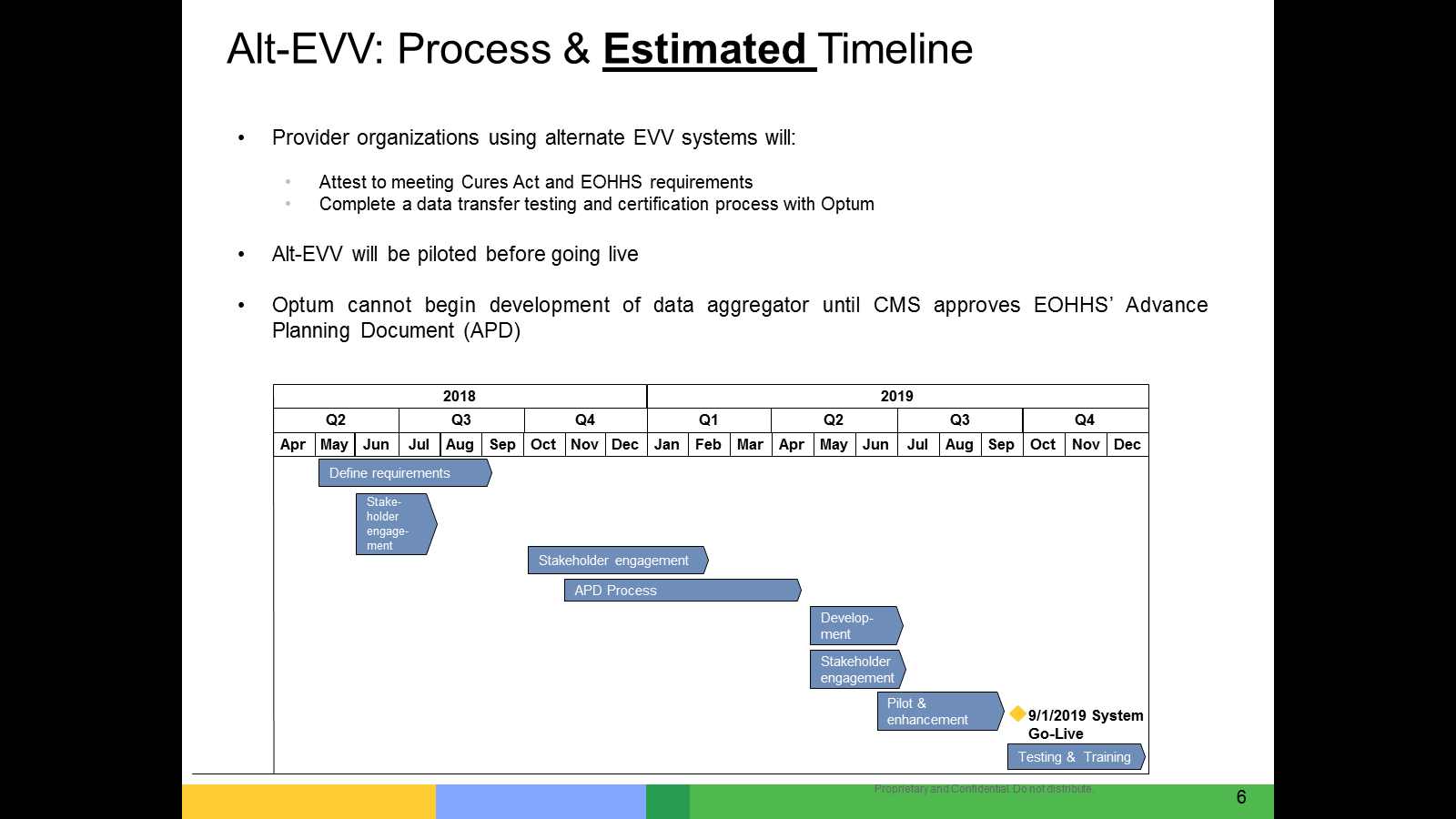
Regular uploads

Automated data flow

State EVV Database

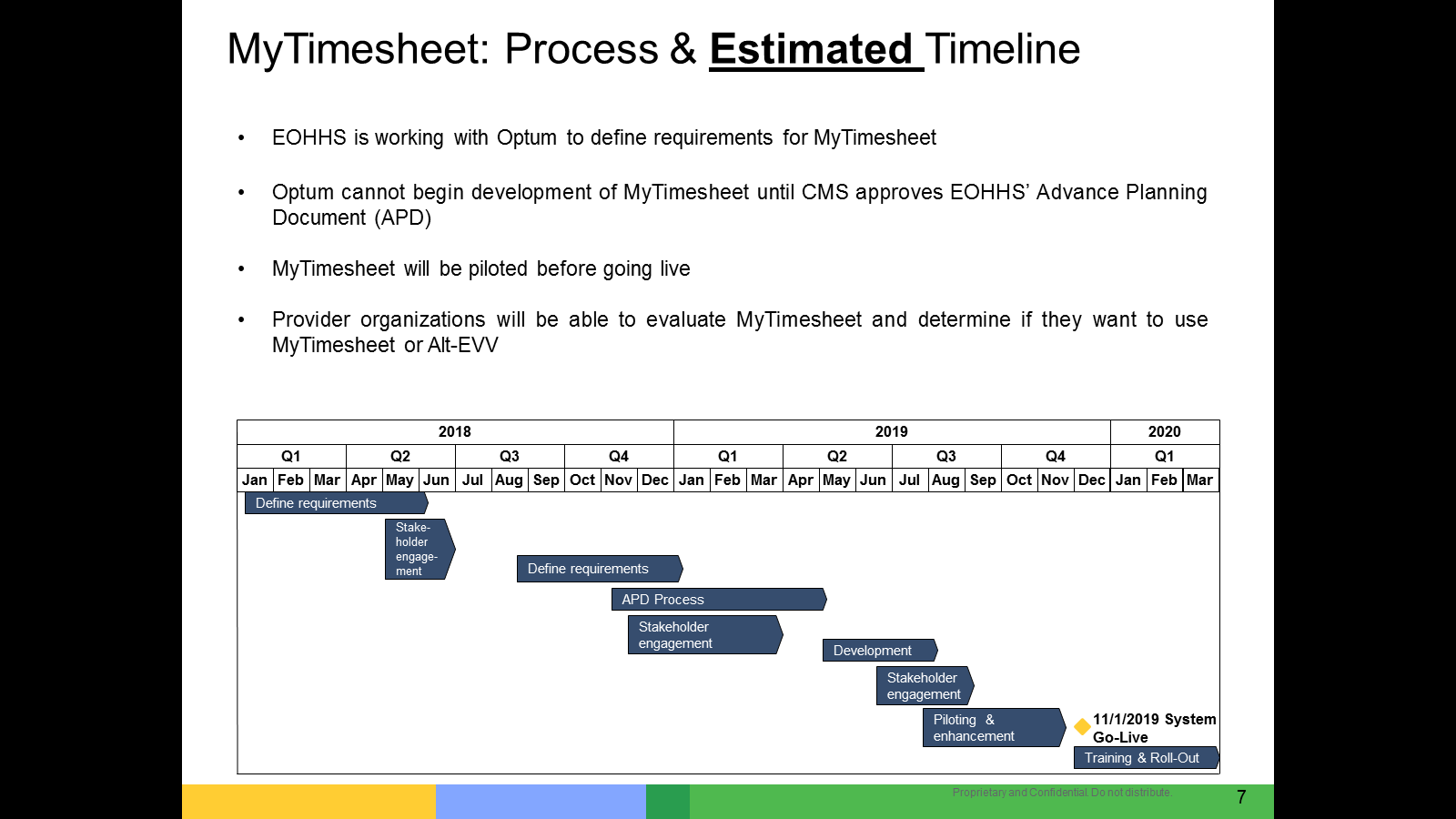
## Slide 5:

## Alt-EVV: Process & Estimated Timeline



## Slide 6:

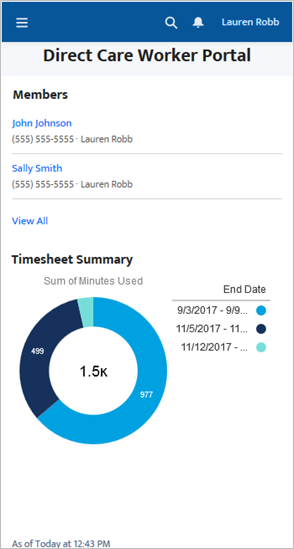
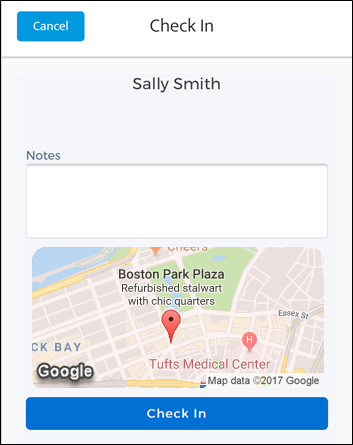
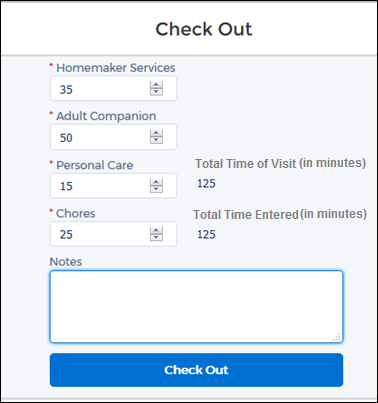
## MyTimesheet: Process & Estimated Timeline



**Slide 7:**

**MyTimesheet mock-ups (worker view)**

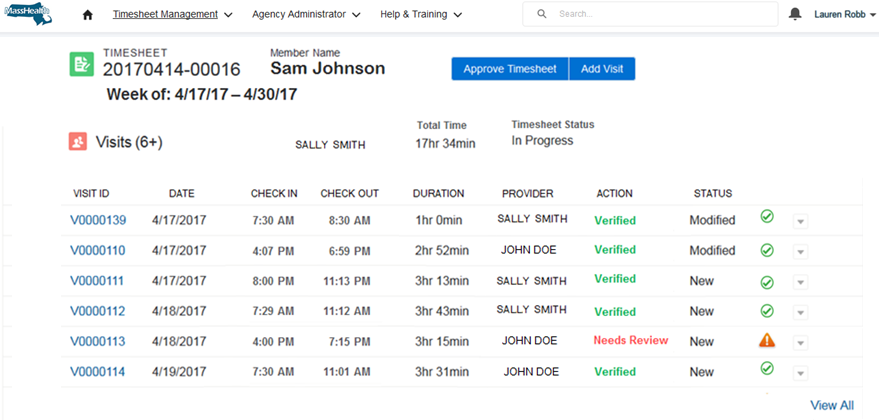
Worker landing page Worker check-in Worker check-out\*

\*Services shown are for the Personal Care Attendant program

**Slide 8:**

**MyTimesheet mock-up (provider timesheet view)**



**Slide 9:**

**Stakeholder Engagement**

* Federal law requires stakeholder input from:
  + Beneficiaries
  + Family Caregivers
  + Workers
  + Other stakeholders
* Developing Stakeholder Management Plan to ensure a thoughtful and comprehensive plan of engagement
* The Commonwealth expects that stakeholder engagement will both to share information as well as to gather input and feedback.
* Stakeholder engagement to date includes listening sessions, surveying, meetings and presentations.
* Expect a meeting in the near future with Provider Agencies planning on using Alt-EVV systems
* We anticipate seeking stakeholder input at each phase of the Implementation Project to test our assumptions about program operations and integrate insights from individuals who experience these services regularly.

**Slide 10:**

**Thank You!**