# Electronic Visit Verification (EVV) Implementation in Massachusetts

# Thursday, October 4, 2018

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## Slide 1:

## 21st Century Cures Act mandates EVV use

* Federal law requires EVV for the following Medicaid services:
  + Personal care by 1/1/2020
  + Home health by 1/1/2023
* States face a reduction in federal matching funds if they do not implement EVV on time, although states can apply for a 1 year exemption
* EVV must record at least six data points for each visit: date of service, time service begins & ends, location of service, type of service, individual providing service, individual receiving service
* The state has contracted with Optum to develop MyTimesheet EVV software

## Slide 2:

## Massachusetts’ goals for EVV implementation

**Quality:** promote quality outcomes for consumers by ensuring appropriate service delivery

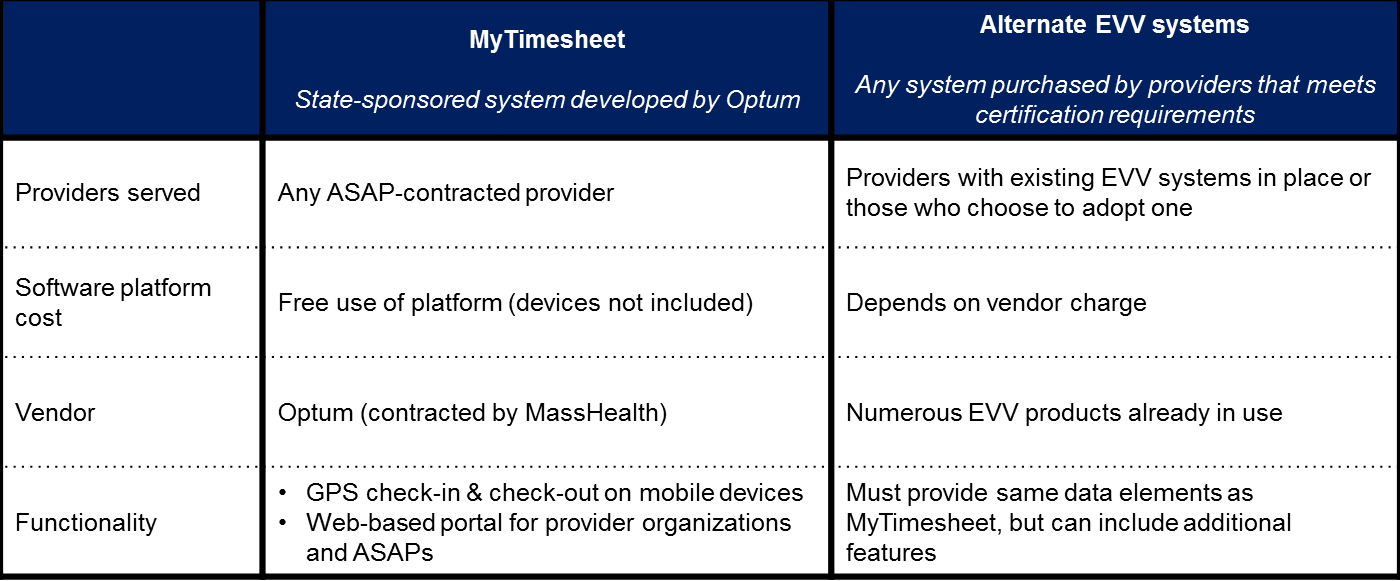
**Efficiency:** reduce administrative burden of paper timesheets

**Program Integrity:** reduce billing errors and unauthorized spending

## Slide 3:

## Hybrid EVV model to be deployed for Frail Elder Waiver program

EVV Options for ASAP-contracted providers in the Frail Elder Waiver program



Regular uploads

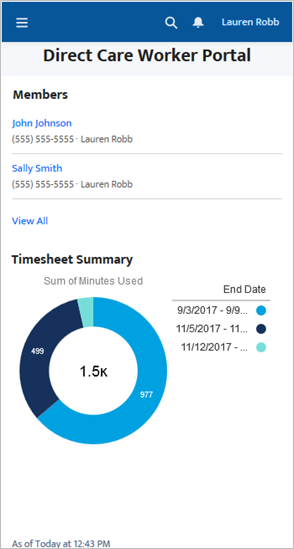
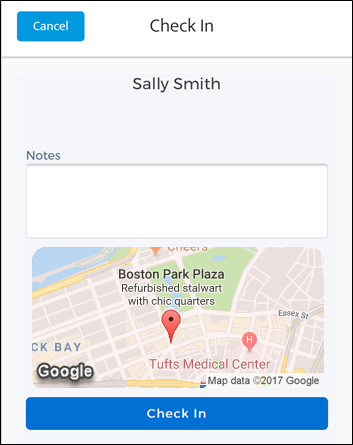
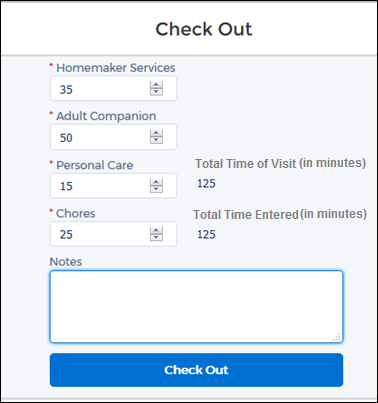
Automated data flow

State EVV Database

## Slide 4:

## MyTimesheet mock-ups (worker view)

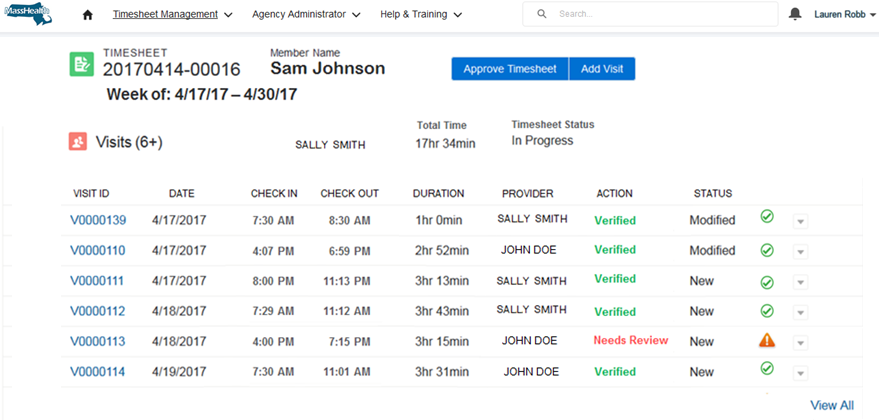
Worker landing page Worker check-in Worker check-out\*

\*Services shown are for the Personal Care Attendant program

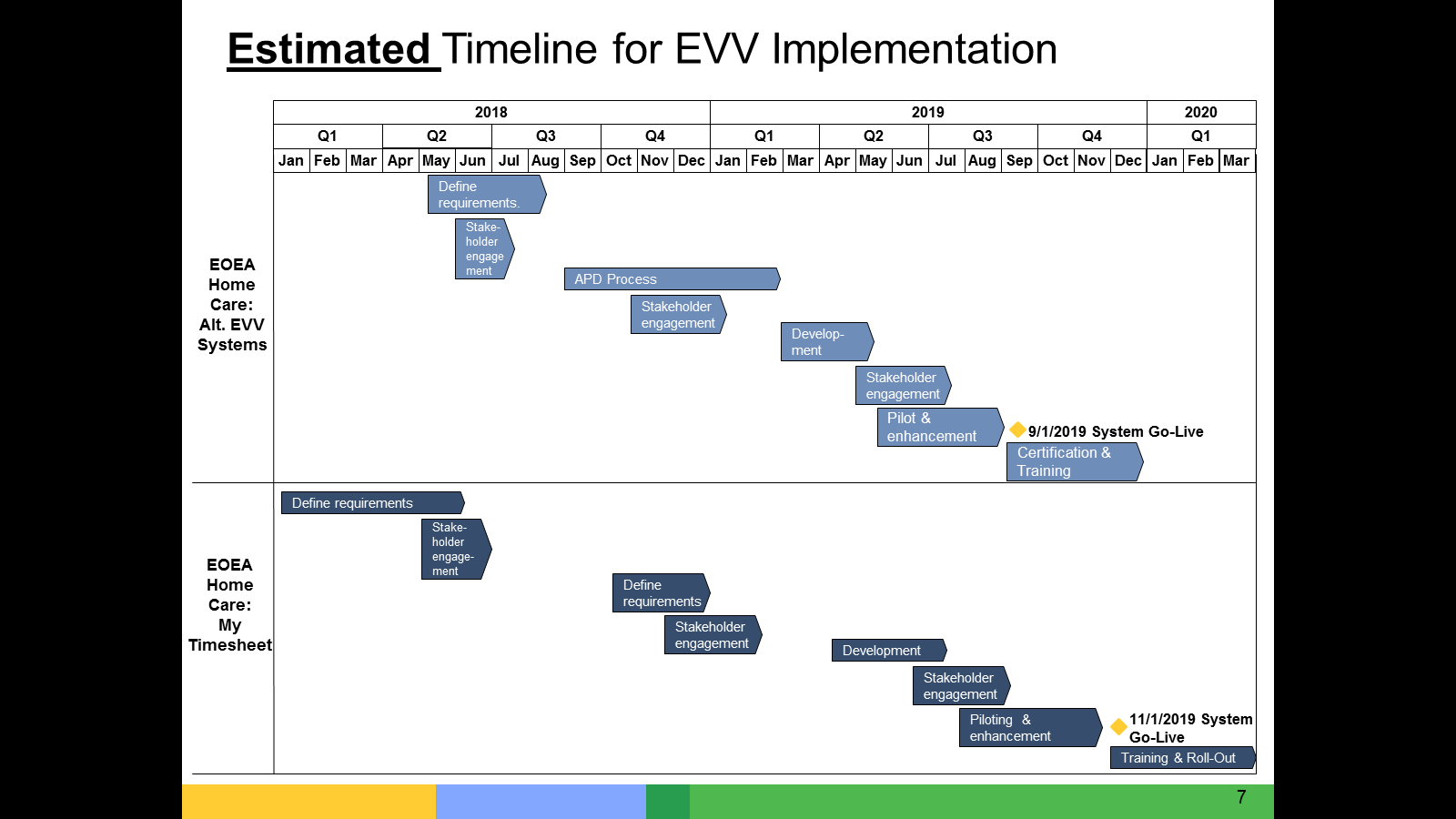
## Slide 5:

## MyTimesheet mock-up (provider timesheet view)



## Slide 6:

## Estimated Timeline for EVV Implementation



## Slide 7:

## Stakeholder Engagement

* Federal law requires stakeholder input from:
  + Beneficiaries
  + Family Caregivers
  + Workers
  + Other stakeholders
* Developing Stakeholder Management Plan to ensure a thoughtful and comprehensive plan of engagement
* The Commonwealth expects that stakeholder engagement will both to share information as well as to gather input and feedback.
* Stakeholder engagement to date includes listening sessions, surveying, meetings and presentations.
* Expect a meeting in the near future with Provider Agencies planning on using Alt-EVV systems
* We anticipate seeking stakeholder input at each phase of the Implementation Project to test our assumptions about program operations and integrate insights from individuals who experience these services regularly.

## Slide 8:

## Thank You!