# Electronic Visit Verification (EVV) Implementation in Massachusetts

# Thursday, October 4, 2018

# Colleen Swartz

## Slide 1:

## 21st Century Cures Act mandates EVV use

* Federal law requires EVV for the following Medicaid services:
	+ Personal care by 1/1/2020
	+ Home health by 1/1/2023
* States face a reduction in federal matching funds if they do not implement EVV on time, although states can apply for a 1 year exemption
* EVV must record at least six data points for each visit: date of service, time service begins & ends, location of service, type of service, individual providing service, individual receiving service
* The state has contracted with Optum to develop MyTimesheet EVV software

## Slide 2:

## Massachusetts’ goals for EVV implementation

**Quality:** promote quality outcomes for consumers by ensuring appropriate service delivery

**Efficiency:** reduce administrative burden of paper timesheets

**Program Integrity:** reduce billing errors and unauthorized spending

## Slide 3:

## Hybrid EVV model to be deployed for Frail Elder Waiver program

EVV Options for ASAP-contracted providers in the Frail Elder Waiver program



Regular uploads

Automated data flow

State EVV Database

## Slide 4:

## MyTimesheet mock-ups (worker view)

Worker landing page Worker check-in Worker check-out\*

   

\*Services shown are for the Personal Care Attendant program

## Slide 5:

## MyTimesheet mock-up (provider timesheet view)



## Slide 6:

## Estimated Timeline for EVV Implementation



## Slide 7:

## Stakeholder Engagement

* Federal law requires stakeholder input from:
	+ Beneficiaries
	+ Family Caregivers
	+ Workers
	+ Other stakeholders
* Developing Stakeholder Management Plan to ensure a thoughtful and comprehensive plan of engagement
* The Commonwealth expects that stakeholder engagement will both to share information as well as to gather input and feedback.
* Stakeholder engagement to date includes listening sessions, surveying, meetings and presentations.
* Expect a meeting in the near future with Provider Agencies planning on using Alt-EVV systems
* We anticipate seeking stakeholder input at each phase of the Implementation Project to test our assumptions about program operations and integrate insights from individuals who experience these services regularly.

## Slide 8:

## Thank You!