

# 14324



January 15, 2019



**Re: Privacy Incident Related to Employer Reporting Forms**

Dear 

I am writing to advise you of a recent information privacy matter that may affect you.

**What Happened**

On November 21, 2018, City National Bank learned that a bag containing original employer reporting forms had been stolen. The forms were from employers contributing to the SAG-Producers Pension Plan, the SAG-AFTRA Health Plan and the AFTRA Retirement Fund (collectively, the "Plans"). City National was in possession of these documents because the bank processes payments related to these Plans.

**What Information Was Involved**

The stolen bag contained Plan reporting forms with information for certain Plan participants, including you. We believe that your name and Social Security number were listed on the stolen forms. No other personal identifying information was included.

**What We Are Doing**

Upon learning of the incident, City National immediately contacted and worked with law enforcement to attempt to recover the bag, and to locate the individual who took it. Those efforts have been unsuccessful to date. City National has also been in contact with the Plans to inform them of the incident and our efforts to recover the information. Our coordination with these entities is ongoing.

In addition, we have made further enhancements to our policies and procedures related to the collection and delivery of reporting forms. We also made changes to increase security and help prevent such an incident from occurring again in the future.

**What You Can Do**

At this time, there is no evidence to suggest that any of your personal information has been misused. However, you have the right to obtain a police report. In addition, City National is offering you complimentary identity theft protection service through LifeLock® for up to one year, as a precaution against unauthorized use of your information. Attached are instructions for enrolling in the service. If you become aware of misuse of your information or potential incidents of suspected identity theft, please report them immediately to your financial institution, credit card company, utility provider and/or other service providers, as applicable.

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As a precaution, you can also take the following steps:

- Set up fraud alerts through national credit reporting agencies such as Equifax, Experian and TransUnion. A fraud alert lets creditors know to contact you before they open any new accounts or change existing accounts. Contact information for the credit reporting agencies is listed below.

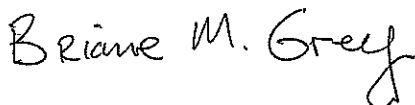
Credit Reporting Agency	Phone Number	Website	Address
Equifax	(800) 525-6285	equifax.com	P.O. Box 740231 Atlanta, GA 30374-0241
Experian	(888) 397-3742	experian.com	P.O. Box 9532 Allen, TX 75013
TransUnion	(800) 680-7289	transunion.com	Fraud Victim Assistance Division P.O. Box 6790 Fullerton, CA 92834-6790

- Once you place the fraud alert in your file, you are entitled to order free copies of your credit reports. Carefully review any credit reports you receive and look for accounts you did not open, inquiries from creditors that you did not initiate and personal information — such as a home address or Social Security number — that is not accurate. Contact the credit reporting agency to report any discrepancies.
- Periodically obtain and review credit reports by visiting [AnnualCreditReport.com](http://AnnualCreditReport.com) or calling (877) 322-8228. The Federal Trade Commission (“FTC”) also provides information on steps you can take to protect against identity theft. You can report any incident of identity theft to the FTC at [www.identitytheft.gov](http://www.identitytheft.gov) or by calling 877-ID-THEFT (877-438-4338). Your incident will be added to the FTC’s Identity Theft Data Clearinghouse, where it will be accessible to law enforcement should they elect to pursue an investigation.

At City National Bank, we take our responsibility to safeguard all personal and account information very seriously, and we apologize for any inconvenience this incident may have caused you.

Should you have any questions or concerns, please contact your Relationship Manager or call us at (866) 703-1200.

Sincerely,



Briane Grey  
Senior Vice President

**Enclosures**

LifeLock® Subscription Offer