

Wisconsin Health Care Liability Insurance Plan PO Box 7873 Madison, WI 53707

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NOTICE OF DATA BREACH

Dear <<Name>>:

<<Country>>

This letter is a follow-up to the letter you previously were sent on December 20th, 2018, from the Wisconsin Health Care Liability Insurance Plan ("WHCLIP," or the "Plan") informing you about a security incident involving the unauthorized acquisition of your personal information. We are contacting you again to provide you with twelve (12) months of free credit monitoring services. We are providing you this follow-up notice and offering credit monitoring services because WHCLIP values the security and privacy of your personal information and to providing you with the tools to assist you with securing and protecting your personal information if you have ongoing concerns.

WHAT INFORMATION WAS INVOLVED?

The personally identifiable information potentially involved includes your name, address, Social Security number, and, in some instances, a Tax Identification Number ("TIN").

WHAT WE ARE DOING

In addition to fully investigating this incident, WHCLIP is taking measures designed to ensure a similar incident does not occur in the future, including reviewing our security practices and procedures. To help relieve concerns and restore confidence following this incident, we have arranged for you to enroll, <u>at no cost to you</u>, in an online credit monitoring service *my*Trueldentity for one year provided by TransUnion Interactive, a subsidiary of TransUnion®, one of the three nationwide credit reporting companies.

Complimentary Credit Monitoring Service

To enroll in this service, go to the *my*Trueldentity website at <u>www.mytrueidentity.com</u> and in the space "Enter Activation Code," enter the following 12-letter Activation Code << Insert Unique 12-letter Activation Code>> and follow the three steps to receive your credit monitoring service online within minutes.

If you do not have access to the Internet and wish to enroll in a similar offline, paper-based credit monitoring service via U.S. Mail delivery, please call the TransUnion Fraud Response Services toll-free at 1-855-288-5422. When prompted, enter the following 6-digit telephone pass code << Insert static 6-digit Telephone

Pass Code>> and follow the steps to enroll in the offline credit monitoring service, add an initial fraud alert to your credit file, or speak to a TransUnion representative if you believe you may be a victim of identity theft.

You can sign up for the online or offline credit monitoring service anytime between now and <insert Date>>. Due to privacy laws, we cannot register you directly. Please note that credit monitoring services might not be available for individuals who either do not have a credit file with TransUnion, or who do not have an address in the United States (or its territories) and a valid Social Security number. Enrolling in this service will not affect your credit score.

Once you are enrolled, you will be able to obtain one year of unlimited access to your TransUnion credit report and credit score. The daily credit monitoring service will notify you if there are any critical changes to your credit file at TransUnion, including fraud alerts, new inquiries, new accounts, new public records, late payments, changes of address, and more. The service also includes access to an identity restoration program that provides assistance in restoring your identity in the event that your identity is compromised, as well as up to \$1,000,000 in identity theft insurance with no deductible (policy limitations and exclusions may apply).

WHAT YOU CAN DO

In addition to signing up for *my*Trueldentity, we encourage you to review the information below for ways to further protect your identity.

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity

As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely for the next 12 – 24 months. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, including your state attorney general and the Federal Trade Commission (FTC). You have the right to obtain a police report if you are a victim of identity theft.

To file a complaint with the FTC, go to http://www.ldentityTheft.gov or call 1-877-ID-THEFT (877-438-4338). Complaints filed with the FTC will be added to the FTC's Identity Theft Data Clearinghouse, which is a database made available to law enforcement agencies.

Obtain and Monitor Your Credit Report

We recommend that you obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting http://www.annualcreditreport.com, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can access the request form at https://www.annualcreditreport.com/requestReport/requestForm.action. Or you can elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies. Contact information for the three national credit reporting agencies for the purpose of requesting a copy of your credit report or for general inquiries is provided below:

Equifax (800) 685-1111 www.equifax.com P.O. Box 740241 Atlanta. GA 30374 Experian (888) 397-3742 www.experian.com P.O. Box 4500 Allen, TX 75013 TransUnion (800) 888-4213 www.transunion.com 2 Baldwin Place P.O. Box 1000 Chester, PA 19016

Consider Placing a Fraud Alert on Your Credit Report

You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at http://www.annualcreditreport.com.

Take Advantage of Additional Free Resources on Identity Theft

You can further educate yourself regarding identity theft, security freezes, fraud alerts, and the steps you can take to protect yourself against identity theft and fraud by contacting the Federal Trade Commission or your state Attorney General. The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; http://www.ldentityTheft.gov; 1-877-ID THEFT (1-877-438-4338); and TTY: 1-866-653-4261. A copy of Taking Charge: What to Do if Your Identity is Stolen, a comprehensive guide from the FTC to help you guard against and deal with identity theft, can be found on the FTC's website at https://www.consumer.ftc.gov/articles/pdf-0009-taking-charge.pdf.

The Federal Trade Commission encourages those who discover that their information has been misused to file a complaint with them. Instances of known or suspected identity theft should be promptly reported to law enforcement, the Federal Trade Commission, and your state Attorney General.

Consider a Security Freeze on Your Credit File

You can request a "Security Freeze" on your credit file by sending a request in writing, by mail, to each of the three nationwide credit reporting companies. When a Security Freeze is added to your credit report, all third parties, such as credit lenders or other companies whose use is not exempt under law, will not be able to access your credit report without consent. The Security Freeze may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make that involves access to your credit report. This may include, but is not limited to, new loans, credit, mortgages, insurance, rental housing, employment, investments, licenses, cellular phone service, utility service, digital signature service, Internet credit card transactions, and extension of credit at point of sale. As of September 21, 2018, placing or removing a credit freeze is free.

To place a Security Freeze on your credit files at all three nationwide credit reporting companies, write to the addresses below and include the following information:

Equifax Security Freeze P.O. Box 105788 Atlanta, GA 30348 https://www.freeze.equifax.com 1-800-685-1111 Experian Security Freeze P.O. Box 9554 Allen, TX 75013 http://experian.com/freeze 1-888-397-3742 TransUnion Security Freeze P.O. Box 2000 Chester, PA 19016 http://transunion.com/freeze 1-888-909-8872

- 1. Your name (first, middle, last including applicable generation, such as JR., SR., II, III, etc.)
- 2. Your Social Security Number
- 3. Your date of birth (month, day, and year)
- 4. Your complete address including proof of current address, such as a current utility bill, bank or insurance statement, or telephone bill
- 5. If you have moved in the past 2 years, give your previous addresses where you have lived for the past 2 years
- 6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.)
- 7. Include applicable fee. Call or visit each of the credit reporting company websites listed above for information on fees or Security Freeze services. Forms of payment are check, money order, or credit card, or a copy of a valid identity theft report, or other valid report from a law enforcement agency to show you are the victim of identity theft and are eligible for free Security Freeze Services.

Within five business days of receiving your request for a security freeze, the consumer credit reporting company will provide you with a personal identification number (PIN) or password to use if you choose to remove the freeze on your consumer credit report or to authorize the release of your consumer credit report to a specific party or for a specified period of time after the freeze is in place.

FOR MORE INFORMATION

WHCLIP sincerely apologizes for any inconvenience and concern this incident may cause you. If you have additional questions, please contact us at [insert hotline #], Monday through Friday, 6:00 a.m. to 6:00 p.m. PST.

Sincerely,

Stan Hoffert Wausau MedMal Management Services, Plan Administrator Wisconsin Health Care Liability Insurance Plan