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Dear [Redacted],

Control Consultants, Inc. (CCI) values your business and recognizes the importance of the security of your information. For these reasons, we are writing to let you know, as a precautionary measure, that CCI's Magento e-commerce platform (<http://controlconsultantsinc.com>) was compromised.

CCI takes information security very seriously and deeply regrets this incident occurred. After discovering this security incident, we took action accordingly. As a precautionary measure, your CCI account password was reset. Please go to <https://controlconsultantsinc.com/customer/account/login/> to change your password.

You have the right to put a security freeze on your credit file. The freeze will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. If you request a security freeze from a consumer reporting agency there is no fee or expense to place, lift or remove the security freeze according to a new U.S. law effective September 21, 2018. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement. You may obtain more information from the credit bureaus on setting up security freezes by contacting the credit bureaus directly:

Equifax (866) 349-5191 www.equifax.com P.O. Box 740256 Atlanta, GA 30348	Experian (888) 397-3742 www.experian.com P.O. Box 4500 Allen, TX 75013	TransUnion (800) 916-8800 www.transunion.com P.O. Box 105281 Atlanta, GA 30348-5281
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CCI values your business. We will continue to work diligently with our investigative team to apply what we have learned from this incident and further strengthen our data security measures. For questions, please call CCI toll-free at (800) 435-1355 between the hours of 8:00 a.m. and 5:00 p.m. EDT Monday through Friday, or email us at info@controlconsultantsinc.com.

Sincerely,

John Donahue
President
Control Consultants, Inc.