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O'CONNOR

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Jonathan Goldstein
3 Exeter Street
Boston, MA 02116

Dear Mr. Goldstein,

This letter serves as a written notice that an inadvertent breach of security of your personal information occurred on October 25, 2018 and all available steps to have been taken to ensure the data was deleted before any harm could occur.

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident (UBS does not intend on filing a police report as no criminal activity is suspected to be associated with this incident). If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

Should you wish to take steps to help protect yourself, you have the option of adding a fraud alert to your credit files with the three national credit reporting agencies. With a fraud alert, potential creditors would know to contact you before opening new accounts or extending credit. Massachusetts law also allows consumers to place a security freeze on their credit reports. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization.

The attached ID Theft Protection Fact Sheet describes steps you can take to manage the risk of identity theft, and provides details on how to place a free security freeze on your credit reports, instructions on how to place a free fraud alert on your credit reports, and how to obtain free copies of your credit reports from the three national credit reporting agencies.

We deeply regret this incident and can assure you that we take the protection of your personal information very seriously. If you should have any further questions, please contact me at the number listed below.

Sincerely,



Betsy Kadlec

Enclosure
ID Theft Protection Fact Sheet



Protecting yourself against identity theft

Some steps you can take to manage your risk

Identity theft (or identity fraud) occurs when an impostor obtains and uses key pieces of personal information, such as name, address, Social Security number, credit card or bank account information, without permission, to impersonate another person for illegal financial gain or some other illicit benefit. If this happens to you, it can impact your finances as well as other aspects of your life. Therefore it is important for you to be aware of the measures that you can take, as needed, to help to protect yourself against such risks.

Place a fraud alert on your credit files

If you are concerned that your personal or financial information has been compromised or misused, you can place a fraud alert on your credit files by contacting *any one* of the 3 national consumer reporting agencies listed below. A fraud alert is free, and will require a business to contact you if someone tries to open a new account in your name or before the business issues credit to someone using your name. A fraud alert will initially be displayed for 1 year (and may be extended up to 7 years if you file an identity theft report with the Federal Trade Commission (FTC)).

Once a fraud alert is placed, you will be entitled to request a free copy of your credit reports directly from the 3 national consumer reporting agencies. You also have the right to obtain free copies of your credit reports annually and independent of a fraud alert through annualcreditreport.com or by calling 877-322-8228.

Use a security freeze

If your personal information has been compromised or you notice suspicious activity on your credit reports or on other account statements, you may also want to place a security freeze (also known as a credit freeze) on your credit files.

This has to be done individually with *each* of the 3 national consumer reporting agencies and by doing so, the national consumer reporting agencies will not release information about your credit to new creditors without your authorization.

This can also help to prevent an impostor from opening a new account in your name without your knowledge. Bear in mind that a security freeze may cause delays when you are opening a new account or new line of credit

Review your credit reports carefully

When you receive your credit reports, read through them carefully and look out for any information that appears incorrect, unusual or out of the ordinary, such as:

- unfamiliar accounts or charges,
- inquiries from creditors that you did not initiate,
- claims made by creditors that you are not aware of, or
- any inaccuracies in your personal information, such as home address or Social Security number.

If you find any errors or wish to dispute any item, you should notify that consumer reporting agency and the information provider that is shown on your credit report.

Even if you do not find any indications of fraud or misuse of your information, it is still prudent to routinely review your credit reports.

National Consumer Reporting Agencies

Experian	Equifax	TransUnion
888-397-3742	888-766-0008	800-680-7289
experian.com	equifax.com	transunion.com

Notify relevant authorities and interested parties

You should consider filing a police report if your personal information has been misused or if you find fraudulent activity in your credit report. Remember to keep a copy of the police report for your records, so that you can provide it to creditors when disputing any claims or debts resulting from identity theft.

You can also file an identity theft report with the Federal Trade Commission (FTC) at identitytheft.gov or by calling 877-IDTHEFT (877-438-4338). Your complaint will be added to the FTC's Identity Theft Data Clearinghouse, where it will be accessible to law enforcement to facilitate investigations and prosecution of identity theft.

If you suspect that your Social Security number and other personal information have been compromised or used fraudulently, you may want to notify the Internal Revenue Service (IRS) at <https://www.irs.gov/individuals/identity-protection> or call them at 800-908-4490 to discuss potential protections for your next tax return, such as filing an Identity Theft Affidavit (Form 14039).

Lastly, you might want to inform your bank, financial institutions and other key contacts with whom you do business to alert them of your identity theft concerns so that they can take the appropriate precautions such as having security flags added to your accounts, changing your account numbers or closing inactive accounts or accounts that you believe have been tampered with or opened fraudulently.

Sign up for identity theft protection products or services

UBS Visa Infinite credit cardholders have access to both a Personal Identity Theft coverage benefit and an Identity Theft Resolution Services benefit. Cardholders should contact UBS Client Services at 888-762-1232 for additional information.

There are different vendors that provide various types of identity theft protection products and/or services to the public, some of which offer features that extend beyond basic credit monitoring. Many of these vendors charge a fee for their products and services. These vendors can also provide identity theft related guidance. You may want to investigate what products and/or services are available in the market and decide what is appropriate for you, and the level of protection you need. Some well-publicized vendors are:

Company	Telephone	Website
AllClear ID	855-434-8077	allclearid.com
Equifax	866-243-8181	equifax.com
EverSafe	888-575-3837	eversafe.com
Experian	888-397-3742	experian.com
Identity Guard	855-215-2091	identityguard.com
LifeLock	800-416-0599	lifelock.com
TransUnion	877-322-8228	transunion.com

Some vendors may offer discounts to UBS clients. Please check with vendors directly to determine if a discount is available to you.

UBS Financial Advisors are not permitted to serve as a client's representative or advocate (i.e., a "trusted advocate" as described by EverSafe) relating to products and services offered by the companies listed above and other companies providing similar products and services.

Be vigilant and aware

As criminals grow increasingly sophisticated and creative in how they commit identity theft, fraud and other related criminal activities, it is important for you to keep yourself up-to-date and informed about these matters. For example, the FTC, the 3 national consumer reporting agencies, and many states' Attorney General or Department of Consumer Affairs provide useful information through their websites on how to prevent, respond to and/or mitigate risks associated with identity theft.

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