

14545



STATE STREET

February 7, 2019

Via UPS Next Day Air

Re: **IMPORTANT NOTICE ABOUT YOUR PERSONAL INFORMATION**
*** ROTH IRA**

We are writing to inform you that on January 8, 2019, some of your personal information (specifically, your name, address and account number) was included on a file that was inadvertently sent to a regulated investment advisor not authorized to receive your information. The report was created to validate mailing address and contact details for delivery of 1099-R statements and included information beyond that which should have been delivered to the recipient investment advisor. The file was sent to two email recipients, one of whom discovered the error upon opening the file and contacted State Street to report the error that same day. Both email recipients have confirmed to State Street that the email and file were deleted.

We have no reason to believe that you will experience any harm as a result of this incident. State Street has controls in place to safeguard your account. Moreover, State Street has a longstanding and ongoing business relationship with the registered investment advisor that received your information and they confirmed to us that they retained no copies of the information before returning it to State Street.

Your trust, and the privacy and protection of your information, are our top priorities, and we deeply regret any inconvenience this may cause.

The information provided below is information that we are required to provide when an incident such as this occurs. This information may be generally helpful to you in the event you ever suspect that someone is attempting to commit credit fraud or identity theft against you.

Once again, we apologize for any concern this matter may cause you. If you have any questions, please do not hesitate to call us at (800) 392-9244.

Sincerely,

Jennifer Gibson
Vice President
Wealth Manager Services

SHS
14545

Notice About Your Rights Under Massachusetts Law

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. Because this incident did not involve a theft, a police report was not filed. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

Massachusetts law also allows consumers to place a security freeze on their credit reports. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services. If you have been a victim of identity theft, and you provide the credit reporting agency with a valid police report, it cannot charge you to place, lift or remove a security freeze. In all other cases, a credit reporting agency may charge you up to \$5.00 each to place, temporarily lift, or permanently remove a security freeze.

To place a security freeze on your credit report, you must send a written request to **each** of the three major consumer reporting agencies: Equifax (www.equifax.com); Experian (www.experian.com); and TransUnion (www.transunion.com) by regular, certified or overnight mail at the addresses below:

Equifax Security Freeze
P.O. Box 105788
Atlanta, GA 30348

Experian Security Freeze
P.O. Box 9554
Allen, TX 75013

Trans Union Security Freeze
Fraud Victim Assistance Department
P.O. Box 6790
Fullerton, CA 92834

In order to request a security freeze, you will need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security Number;
3. Date of birth;
4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years;
5. Proof of current address such as a current utility bill or telephone bill;
6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.)
7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft;
8. If you are not a victim of identity theft, include payment by check, money order, or credit card (Visa, MasterCard, American Express or Discover only). Do not send cash through the mail.

The credit reporting agencies have three (3) business days after receiving your request to place a security freeze on your credit report. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number (PIN) or password, or both that can be used by you to authorize the removal or lifting of the security freeze.

To lift the security freeze in order to allow a specific entity or individual access to your credit report, you must call or send a written request to the credit reporting agencies by mail and include proper identification (name, address, and social security number) **and** the PIN number or password provided to you when you placed the security freeze as well as the identities of those entities or individuals you would like to receive your credit report or the specific period of time you want the credit report available. The credit reporting agencies have three (3) business days after receiving your request to lift the security freeze for those identified entities or for the specified period of time.

To remove the security freeze, you must send a written request to each of the three credit bureaus by mail and include proper identification (name, address, and social security number) **and** the PIN number or password provided to you when you placed the security freeze. The credit bureaus have three (3) business days after receiving your request to remove the security freeze.