

14658



March 1, 2019

[FName] [Last Name]
[Address]
[2nd address]
[City], [State] [Zip]

Dear [FName] [Last Name]:

On February 18, 2019, Right at School experienced a data security incident that involves your personal data. We have determined the cause of the incident and have taken action to prevent future incidents of this nature. We are reporting the incident to the appropriate authorities, and in an abundance of caution, we recommend you take the following preventative measures:

1. Right At School is offering you access to **Triple Bureau Credit Monitoring/Triple Bureau Credit Report/Cyber Monitoring*** services at no charge. These services provide you with alerts for twelve months from the date of enrollment when changes occur to any of one of your Experian, Equifax or TransUnion credit files. This notification is sent to you the same day that the change or update takes place with the bureau. The cyber monitoring will review the dark web and alert you if your personally identifiable information is found online. In addition, we are providing you with proactive fraud assistance to help with any questions that you might have or in event that you become a victim of fraud. These services will be provided by **CyberScout**, a company that specializes in identity theft education and resolution.

To enroll in **Credit Monitoring*** services at no charge, please log on to <https://www.myidmanager.com> and follow the instructions provided. **When prompted please provide the following unique code to receive services: <CODE HERE.>**

For guidance with the **CyberScout** services, or to obtain additional information about these services, **please call the CyberScout help line 1-800-405-6108** and supply the fraud specialist with your unique code.

2. We also recommend that you monitor your credit reports. You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <https://www.annualcreditreport.com>, by calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348.
3. You also may want to place a security freeze on your credit files by calling each of the three credit reporting agencies. Freezing credit files will prevent someone from using your personal information to open new accounts or borrow money in your name. Please understand that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card unless you temporarily or permanently remove the freeze. If you choose to obtain a security freeze by directly contacting the credit reporting agencies, you must send a letter by regular certified mail to each of the credit reporting agencies listed below. The letter should include your name, address, date of birth and

social security number. Each of the credit reporting agencies has specific requirements to place a security freeze. Review these requirements on the website for each prior to sending your written request. For more information see <http://www.mass.gov/ago/consumer-resources/consumer-information/scams-and-identity-theft/identity-theft/fraud-alerts.html>.

We strongly encourage you to contact the credit reporting agencies directly to notify them of this disclosure, receive credit alerts, or freeze your credit files. Contact for the three agencies is provided below:

| Equifax | Experian | TransUnion |
|--|--|---|
| P.O. Box 740241 Atlanta, GA 30374 1-888-685-1111 (general) 1-888-766-0008 (fraud alert) 1-800-685-1111 (security freeze) www.freeze.equifax.com | P.O. Box 2104 Allen, TX 75013 1-888-397-3742 www.experian.com/freeze | P.O. Box 2000 Chester, PA 19022 1-800-888-4213 (general) 1-800-680-7289 (identity theft and fraud) www.transunion.com/credit-freeze/place-credit-freeze |

You may also contact the Federal Trade Commission to receive information about fraud alerts, security freezes, and preventing identity theft:

1-877-ID-THEFT (877-438-4338)
Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, DC 20580
<https://www.consumer.ftc.gov/features/feature-0014-identity-theft>

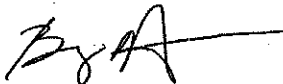
In addition, as a Massachusetts resident, you have the right to obtain a police report if you are the victim of identity theft.

Last, if you have concerns about suspected identity theft, we strongly encourage you to report incidents of suspected identity theft to your local law enforcement, the Federal Trade Commission, and your state attorney general.

We sincerely regret this incident and any inconvenience it may cause. We have added additional security measures.

Thank you for your ongoing patience and understanding as we work through this process. Please call 800-405-6108 with any questions or to receive further assistance.

Sincerely,



Bryan Netzly
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Right At School, LLC
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Evanston, IL 60201
855-287-2466

* Services marked with an "*" require an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.