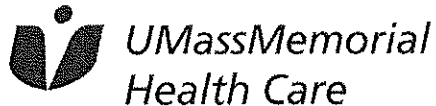
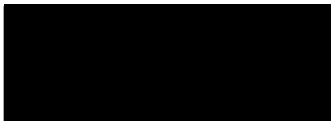


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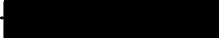


Corporate Compliance  
375 Plantation Street Ste 315  
Worcester MA, 01605

March 12, 2019



Re: Medical Information Disclosure

Dear 

UMass Memorial Medical Center takes our obligation to protect the privacy of our patients' personal health information seriously. Regrettably, we are writing to inform you of an incident involving some of your personal health information.

**What happened?**

The UMMHC Privacy Office received notification on February 20th, 2019 that your After-Visit Summary and Lab Results were sent to the physician on file, which reported to UMass that you were not a patient of theirs for your February 9<sup>th</sup> visit. The UMass Memorial Health Care (UMMHC) Privacy Office conducted an investigation into the matter and confirmed this disclosure. While the disclosure to another provider would not constitute a HIPAA breach as they are a Covered Entity and have to also hold to the requirements of HIPAA, the matter would require further notification due to the nature of your lab work and visit.

**Actions we are taking to address:**

We sincerely regret that this incident occurred. As part of our investigation and corrective action, we have taken measures to find ways to improve our own internal processes and procedures to reduce the likelihood of a similar incident occurring in the future.

Please call me at (508) 334-1418 or the UMMHC Privacy and Information Security line at 508-334-5551 if you have any questions.

Very truly yours,

Crystal Anson, MSJ, RHIT, CHPS, CHPC  
HIPAA Privacy Specialist  
UMass Memorial Health Care