

C/O ID Experts 10300 SW Greenburg Rd, Suite 5700 Portland, OR 97223

<<First Name>> <<Last Name>> <<Address1>> <<Address2>> <<City>>, <<State>> <<Zip>>>

14736

To Enroll, Please Call: 1-800-939-4170

Or Visit:

https://ide.myidcare.com/customending; https://app.myidcare.com/accountcreation/protect

Enrollment Code: CPNGFWULJS

March 15, 2019

Notice of Data Security Incident

Dear <<First Name>> <<Last Name>>,

We are writing to inform you about a data security incident experienced by Envista Forensics, LLC that may have impacted your name, Social Security number, date of birth, and for a limited number of individuals your driver's license number and financial account information. Envista, previously known as PTC|LWG Forensic Consulting, is a provider of forensic consulting services in a variety of industries, like computer and digital forensics, engineering, construction defect and transportation. Envista may have been provided your information as part of an investigation or request for expert services by an insurance company, a law firm, or a governmental agency. This letter contains information about steps you can take to protect your information, and resources we are making available to help you.

We sincerely regret any concern or inconvenience this may cause you. We value you and the security of your personal information and, as a safeguard, we are offering, at no cost to you, identity theft protection services through ID Experts®, the data breach and recovery services expert, to provide you with MyIDCare[™]. MyIDCare services include: 12 months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed id theft recovery services. With this protection, MyIDCare will help you resolve issues if your identity is compromised.

We encourage you to contact ID Experts with any questions and to enroll in free MyIDCare services by calling 1-800-939-4170 or going to https://ide.myidcare.com/customending; https://app.myidcare.com/account-creation/protect and using the Enrollment Code provided above. MyIDCare experts are available Monday through Friday from 6 am - 5 pm Pacific Time. Please note the deadline to enroll is June 15, 2019

Massachusetts law also allows consumers to place a security freeze on their credit reports. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services.

As of September 21, 2018, placing a freeze on your credit report is now free for all United States citizens. To place a security freeze on your credit report, each of the three major consumer credit reporting agencies have a dedicated web page for security freezes and fraud alerts:

Equifax: https://www.freeze.equifax.com/Freeze/jsp/SFF PersonalIDInfo.jsp

Experian: https://www.experian.com/freeze/center.html

TransUnion: https://www.transunion.com/credit-freeze

You can also request a freeze by phone or by mail to each of the three major consumer reporting agencies: Equifax (www.equifax.com); Experian (www.experian.com) and TransUnion (www.transunion.com) by regular, certified or overnight mail at the addresses below:

Equifax Security Freeze U.S. Consumer Services P.O. Box 105788 Atlanta, GA 30348 (800) 349-9960

Experian Security Freeze P.O. Box 9554 Allen, TX 75013 1 888 397 3742 TransUnion Security Freeze Fraud Victim Assistance Department P.O. Box 6790 Fullerton, CA 92834 888-909-8872

If a request is made online or by phone then the credit reporting agency must put the freeze in place no later than the next business day. In order to request a security freeze, you may need to provide the following information:

- 1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
- 2. Social Security Number;
- 3. Date of birth;
- 4. If you have moved in the past five years, provide the addresses where you have lived over the prior five years;
- 5. Proof of current address such as a current utility bill or telephone bill;
- 6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.);
- 7. If you are a victim of identity theft, include a copy of the police report, investigative report, or complaint to a law enforcement agency concerning identity theft;

If the request is made online or by phone, a credit bureau must lift a freeze within one (1) hour. If the request is made by mail, the credit reporting agencies have three (3) business days after receiving your request to place a security freeze on your credit report. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number (PIN) or password, or both that can be used by you to authorize the removal or lifting of the security freeze.

To lift the security freeze in order to allow a specific entity or individual access to your credit report, you must go to the website provided above, call the toll free number, or send a written request to the credit reporting agencies by mail. You will need proper identification (name, address, date of birth and social security number). Depending on the method you use, a PIN or password provided to you when you placed the security freeze may be required as well. You may also need to identify the entities or individuals you would like to receive your credit report or the specific period of time you want the credit report available.

To remove the security freeze, you must go to the websites provided above, call the toll free number, or send a written request to each of the three credit bureaus by mail. You will need proper identification (name, address, date of birth and social security number). Depending on the credit reporting agency and method you used to freeze your credit, a PIN or password provided to you when you placed the security freeze may be required or requested.

Envista took immediate action to address this incident and prevent a similar incidents in the future. We conducted a company-wide password reset, disabled outlook web access, and added functionality that clearly marks all external emails as external. We have also retrained our employees on recognizing and appropriately responding to suspicious emails and other security threats.

For more information.

If you have questions, please call **1-800-939-4170** Monday through Friday from 6:00 am to 5:00 pm Pacific Time. Your trust is a top priority for us, and we deeply regret any inconvenience or concern this matter may cause you.

Sincerely,

Robert Wedoff President

Envista Forensics, LLC