

14868



April 1, 2019



Dear [Redacted]

It was recently discovered that the health information obtained with your examination for insurance did not arrive directly at the laboratory. The information about you may have included your name, address, date of birth, Social Security number, driver's license number and medical information.

After the examiner completed your exam on March 23, 2019, her vehicle, in which the exam paperwork and specimens were in the process of being loaded the following morning, was stolen from her driveway. The local authorities were notified but the vehicle has yet to be recovered as of this writing. Though we have no evidence that your information was used inappropriately, we do believe it prudent to make you aware of the incident so that you may take steps, as you feel necessary to protect yourself against potential identity theft.

We have made arrangements to provide you with a two year complimentary membership in an Equifax program that is designed to protect your identity. Should you choose to participate in this program, please contact Gary Knauer at 800-635-1677.

If you are concerned, there are other steps you can take to further protect yourself against identity theft or other unauthorized use of personal information, including;

- We recommend that you remain vigilant and regularly review your credit report for any unauthorized activity. Promptly report incidents of suspected identity theft or fraud to your local law enforcement agency, the Federal Trade Commission, your financial institution and to the three nationwide consumer reporting agencies listed below to have it removed from your credit file.
- You may contact the fraud departments of the three major credit reporting agencies to discuss your options. You have the right to place a free 90-day fraud alert on your credit file. A fraud alert lets creditors know to contact you before opening new accounts. It also may delay your ability to obtain credit. To place a fraud alert on your credit report contact the three credit reporting agencies below.

Experian
 (888) 397-3742
 P.O. Box 9532
 Allen, TX 75013
www.experian.com

Equifax
 (877) 478-7625
 P.O. Box 740241
 Atlanta, GA 30374-0241
www.equifax.com

TransUnion
 (800) 680-7289
 P.O. Box 6790
 Fullerton, CA 92834-6790
www.transunion.com

- You can obtain a free copy of your credit report from each of the three nationwide consumer reporting agencies by calling 1-877-322-8228 or online at: www.annualcreditreport.com. Under federal law, you are entitled to one free copy of your credit report every 12 months from each of the three major credit reporting agencies. You may want to obtain copies of your credit report to ensure the accuracy of the report information.
- To learn more about protecting yourself from identity theft and to report incidents of identity theft, you can visit the Federal Trade Commission's website at www.consumer.gov/idtheft, or www.ftc.gov/credit, or call 1-877-IDTHEFT (1-877-438-4338). You may also receive information from the Federal Trade Commission by writing to:

Federal Trade Commission
Consumer Response Center
600 Pennsylvania Avenue, NW
Washington, DC 20580.

We apologize and regret any inconvenience this incident may have caused you.

Sincerely,

Signature
Regional Director

cc: Gary Knauer, CFO, APPS

APPS Regional Office – 49 Walnut Park, Bldg. #5 - Wellesley, MA 02481

April 1, 2019



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It was recently discovered that the health information obtained with your examination for insurance did not arrive directly at the laboratory. The information about you may have included your name, address, date of birth, Social Security number, driver's license number and medical information.

After the examiner completed your exam on March 23, 2019, her vehicle, in which the exam paperwork and specimens were in the process being loaded the following morning, was stolen from her driveway. The local authorities were notified but the vehicle has yet to be recovered as of this writing. Though we have no evidence that your information was used inappropriately, we do believe it prudent to make you aware of the incident so that you may take steps, as you feel necessary to protect yourself against potential identity theft.

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April 1, 2019



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It was recently discovered that the health information obtained with your examination for insurance did not arrive directly at the laboratory. The information about you may have included your name, address, date of birth, driver's license number and medical information.

After the examiner completed your exam on March 26, 2019, her vehicle, in which the exam paperwork and specimens were in the process of being loaded the following morning, was stolen from her driveway. The local authorities were notified but the vehicle has yet to be recovered as of this writing. Though we have no evidence that your information was used inappropriately, we do believe it prudent to make you aware of the incident so that you may take steps, as you feel necessary to protect yourself against potential identity theft.

We have made arrangements to provide you with a two year complimentary membership in an Equifax program that is designed to protect your identity. Should you choose to participate in this program, please contact Gary Knauer at 800-635-1677. As an extra precautionary step, if you would also like to enroll on the "Lifelock Advantage" program for one year, we will reimburse you for the cost of that. Please call David Baime at 781-431-7007 regarding that.

If you are concerned, there are other steps you can take to further protect yourself against identity theft or other unauthorized use of personal information, including;

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