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OVERNIGHT UPS DELIVERY AND U.S. MAIL

LSE DORADO, LLC
700 UNIVERSE BLVD.
JUNO BEACH, FL 33408

Date

Name
Address

Credit Monitoring Activation Code: XXX

Dear XX:

We take seriously the importance of maintaining the confidentiality and security of your personal information. We are writing to let you know that a recent information security situation exposed some of your personal information to unauthorized access.

We have taken the following steps to address this potential unauthorized access, including conducting an in-depth internal investigation and notifying law enforcement. We also implemented additional security measures to prevent further exposure and help ensure it does not reoccur.

We deeply regret that this incident happened, and please be assured that we are taking steps to rectify this situation for you. In light of this incident, we are providing you with information on your rights and suggestions to safeguard against identity theft, both in this particular situation and on an ongoing basis.

You have the right to request any police report filed in regard to this incident. Additionally, you have the right to request a security freeze on your credit report, which would prevent consumer credit reporting agencies from releasing any of your information without your explicit consent. Each bureau may charge you a fee of up to \$5 to place a freeze. To request a freeze, you must contact each major credit bureau with the required information:

Equifax Security Freeze P.O. Box 105788 Atlanta, GA 30348	Experian Security Freeze P.O. Box 9554 Allen, TX 75013	TransUnion Security Freeze P.O. Box 6790 Fullerton, CA 92834-6790
<u>Required Information:</u> full name, current residential address, date of birth, Social Security Number and proof of current address (such as a utility bill)	<u>Required Information:</u> full name including middle initial and generation (Sr., Jr., III) if relevant, current residential address and previous addresses for the past two years, date of birth, Social Security Number, a recent utility bill or bank/insurance statement, and a legible copy of a government issued identification card (such as a	<u>Required Information:</u> name, current residential address, Social Security Number, proof of residence (such as a legible copy of a driver's license) and credit card number/expiration date to pay the \$5 fee

	driver's license) showing your name and current mailing address plus the date of issue	
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Creating a fraud alert in your credit report

A fraud alert is a statement that informs creditors of possible fraudulent activity within your credit report and requests that they contact you prior to establishing any accounts in your name. To place a 90-day fraud alert on your credit file, visit alerts.equifax.com/AutoFraud_Online or call 800-525-6285.

You may obtain a free copy of your credit report once every 12 months from each of the nationwide consumer reporting agencies by visiting <http://www.annualcreditreport.com> or by contacting the consumer reporting agencies at:

Equifax

(800) 685-1111
 P.O. Box 740241
 Atlanta, GA 30374-0241
www.equifax.com

Experian

(888) 397-3742
 P.O. Box 2002
 Allen, TX 75013
www.experian.com

TransUnion

(800) 916-8800
 P.O. Box 2000
 Chester, PA 19022-2000
www.transunion.com

Support to help you protect your identity and credit information

We regret any inconvenience this incident may cause you, and are committed to helping you protect your identity and credit information.

At no cost to you, we are offering a complimentary one-year membership of *Experian's IdentityWorks*™. This product provides you with identity detection and resolution of identity theft. To activate your membership and start monitoring your personal information please follow the steps below:

- Ensure that you enroll by July 7, 2019 (Your code will not work after this date.)
- Visit the *Experian IdentityWork's* website to enroll: <https://www.experianidworks.com/3bplus>
- Provide your activation code: XXX
- Experian's toll-free number for enrollments/questions is 877-890-9332

We strongly encourage you to take advantage of *Experian's IdentityWorks* to help monitor your personal information. Please follow the instructions on the "welcome page" and enter the activation code provided at the top of this letter.

In addition to enrolling in *Experian IdentityWorks*, we recommend that you:

- Check your accounts for any unusual activity;
- Change the personal identification number and password on your online accounts;
- Call your financial institutions and credit card companies to inform them of your concern; and
- Create a fraud alert to be added to your credit report.

Protecting sensitive information is our top priority. We fully understand how this incident has affected you, and we deeply regret any concern this may cause you.

For more information about protecting your identity, or for additional details regarding your 12-month *Experian IdentityWorks* Membership, please visit the "welcome page" toll-free number above.

Sincerely,

LSE Dorado, LLC