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April 10, 2019

PLEASE READ—IMPORTANT INFORMATION



Dear [REDACTED]

We are contacting you to inform you about a privacy incident that involved your personal information. The personal information may have included your name, driver's license number, claim number, and license plate number. Your personal information is important to us, and we take these matters seriously.

We are offering—at no cost to you—one year of credit monitoring, a free credit report, ongoing educational materials, and fraud-resolution services should your information be misused. These services will be provided by CyberScout, a company specializing in identity theft education and resolution. CyberScout is prepared to provide you with access to a dedicated fraud specialist via a toll-free number as well as to help you understand your options and assist you with:

- taking protective measures, including requesting fraud alerts;
- notifying appropriate agencies and businesses;
- obtaining and understanding your credit report*; and
- credit monitoring*.

Please note that if you wish to accept this offer, you must do so within 90 calendar days of the date at the top of this letter.

To enroll in these services, log on to: <https://www.myidmanager.com> and follow the instructions provided. When prompted, provide the following unique code to receive services: [REDACTED] You may also enroll by calling the CyberScout help line at (800) 405-6108. Again, you will need to provide the unique code to the representative. We also want to make sure you are aware of additional resources available to help you protect yourself against identity theft or the unauthorized use of your personal information.

You may request a free copy of your U.S. credit report once every 12 months by visiting www.annualcreditreport.com or by calling (877) 322-8228 toll free. You may print a copy of the request form at <http://www.ftc.gov/bcp/menus/consumer/credit/rights.shtm>.

* These services require an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection and in order to confirm your identity.

We have included the toll-free numbers and addresses for the major consumer reporting agencies:

Equifax	Experian	TransUnion
<p>P.O. Box 740241 Atlanta, GA 30374-0241 www.equifax.com</p> <p>For general info or to request a credit report, call 1-866-349-5191.</p> <p>To place a fraud alert, call 1-800-525-6285 or go to the Equifax Fraud Alert website</p> <p>Place a security freeze on https://www.equifax.com/personal/credit-report-services/ or send a written request by regular, certified, or overnight mail to:</p> <p>Equifax Security Freeze P.O. Box 105788 Atlanta, GA 30348</p>	<p>P.O. Box 9554 Allen, TX 75013 www.experian.com</p> <p>For general info, to request a credit report, or to place a fraud alert, call 1-888-397-3742.</p> <p>You may also place a fraud alert through the Experian Fraud Center website.</p> <p>Place a security freeze on https://www.experian.com/freeze/center.html#content-01 or send a written request by regular, certified, or overnight mail to:</p> <p>Experian Security Freeze P.O. Box 9554 Allen, TX 75013</p>	<p>P.O. Box 2000 Chester, PA 19022 www.transunion.com</p> <p>For general info or to request a credit report, call 1-800-888-4213.</p> <p>To place a fraud alert, call 1-800-680-7289, or visit the TransUnion Fraud Alert website</p> <p>Place a security freeze on https://www.transunion.com/credit-freeze or send a written request by regular, certified, or overnight mail to:</p> <p>TransUnion P.O. Box 160 Woodlyn, PA 19094</p>

When requesting a security freeze, you may need to provide your name, date of birth, social security number or individual taxpayer identification number, mobile or phone number, and address. You may also need to provide the answer to a security question that the agency may ask. There are, currently, no fees associated with obtaining a credit report from the three major bureaus identified above.

We recommend that you remain vigilant and review your account statements and credit reports to ensure that there is no unauthorized or unexplained activity. You may also contact the Federal Trade Commission at (877) ID THEFT ((877) 438-4338) or review the information the FTC has made available regarding identity theft at www.ftc.gov/bcp/edu/microsites/idtheft/ or, you can write to the FTC at:

Federal Trade Commission
Consumer Response Center
600 Pennsylvania Avenue, NW
Washington, D.C. 20580

CyberScout should provide thorough assistance and answer your questions; however, if you have additional concerns and would like to speak with us, please contact Jay Thomas at (972) 871-6357.

We sincerely regret any inconvenience this incident may cause. Please know that we respect your privacy and work hard to protect your personal information.

Sincerely,



Global Enterprise Privacy Office
The Allstate Family of Companies