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THE
NEW YORKER

Dear Subscriber,

We are writing to inform you of a cybersecurity incident that may have impacted your recent subscription transaction with *The New Yorker*, a Condé Nast publication. To help protect you, we are offering one year of Experian IdentityWorks credit monitoring and identity protection services at no cost to you. To activate your membership, please follow the steps below:

- Ensure that you **enroll by: August 30, 2019** (Your code will not work after this date.)
- Visit the Experian IdentityWorks website to enroll:
www.experianidworks.com/credit
- Provide your activation code: **[Insert Code]**

If you have questions about the product, need assistance with identity restoration, or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 1-877-890-9332. Be prepared to provide Engagement Number **DB12412** as proof of eligibility for the identity restoration services.

A credit card is **not** required to enroll in Experian's IdentityWorks.

You can contact Experian immediately regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit-related fraud.
- **Up to \$1 Million Identity Theft Insurance:** Provides coverage for certain costs and unauthorized electronic fund transfers.

Please note that the Identity Restoration support is available to you for one year from the date of this letter and does not require any action on your part.

Even if you choose not to use the above services, we recommend that you remain vigilant for incidents of fraud and identity theft by reviewing your account statements and by checking your credit report from one or more of the national credit reporting agencies periodically. You are entitled to obtain a free annual credit report from each of the nationwide credit reporting companies—Equifax, Experian, and TransUnion. To do so, please go to www.annualcreditreport.com or call 1-877-322-8228. If you notice any suspicious activity, you should promptly report such activity to the proper law enforcement agencies.

We also recommend that you consider placing a fraud alert on your credit files. Adding a fraud alert to your credit report file makes it more difficult for someone to get credit in your name by requiring creditors to follow certain procedures. However, this may also delay your ability to obtain credit. No one is allowed to place a fraud alert on your credit report except you. To place a fraud alert on your file, contact one of the three nationwide credit reporting agencies; the first agency that processes your fraud alert will notify the others to do so as well.

You may also add a security freeze to your credit report file to prohibit a credit reporting agency from releasing information from your credit report without your prior written authorization. Agencies are required to place or remove freezes free of charge to the consumer. The agencies may require that you provide certain personal information (e.g., Social Security number, date of birth, and address) and proper identification (e.g., copy of a government-issued ID card and a bill or statement) prior to honoring your request. You can obtain information on fraud alerts and security freezes from the consumer reporting agencies and the Federal Trade Commission.

Equifax

P.O. Box 740241
Atlanta, GA 30374
www.equifax.com
1-800-525-6285

Experian

P.O. Box 9554
Allen, TX 75013
www.experian.com
1-888-397-3742

TransUnion

Fraud Victim Assistance
P.O. Box 2000
Chester, PA 19016
www.transunion.com
1-800-680-7289

When you receive your credit reports, review them carefully. Look for accounts or creditor inquiries that you did not initiate or do not recognize. If you see anything you do not understand, call the credit reporting agency at the telephone number on the report and promptly report any suspicious activity or suspected identity theft to the proper law enforcement authorities, including local law enforcement, your state's attorney general, and/or the Federal Trade Commission ("FTC"). You have rights under the federal Fair Credit Reporting Act. These include, among others, the right to know what is in your credit file; the right to dispute incomplete or inaccurate information; and the right to ask for a credit score.

You may contact the FTC or the Massachusetts Attorney General state's regulatory authority to obtain additional information about avoiding

identity theft.

Federal Trade Commission, Consumer Response Center

600 Pennsylvania Avenue, NW

Washington, DC 20580

1-877-IDTHEFT (438-4338) / www.ftc.gov/idtheft

You also have the right to obtain a police report about this incident under Massachusetts law.

For More Information.

If you have questions or concerns that are not addressed in this letter, please email condespecialservices@cdsfulfillment.com, call toll-free at 800-234-3071, or write to:

Condé Nast Special Services

PO Box 37617

Boone, IA 50037-0617

USA

Yours sincerely,

Condé Nast Cybersecurity

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