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Return Mail Processing Center
P.O. Box 6336
Portland, OR 97228-6336

<<Mail ID>>
<<Name 1>>
<<Name 2>>
<<Address 1>>
<<Address 2>>
<<Address 3>>
<<Address 4>>
<<Address 5>>
<<City>><<State>><<Zip>>
<<Country>>

<<Date>>

Dear <<Name 1>>:

Hematology Oncology Associates, PC ("HOA") understands the importance of protecting our patients' information. Regrettably, we are writing to inform you of an incident that involves some of your information. This notice explains the incident, measures we have taken, and steps you can take in response.

On March 19, 2019, we learned that an unauthorized person gained access to some employee email accounts on December 18, 2018, and between February 22, 2019 and February 28, 2019. We immediately secured the accounts, began an investigation, and hired a computer forensic firm to assist. The investigation was not able to determine which emails and attachments were viewed by the unauthorized person(s). We therefore conducted a thorough review of the email accounts involved and, on April 20, 2019, determined that an email or attachment potentially accessed by the unauthorized person(s) contained some of your personal information, including your <<variable text>>.

Although, to date, we have no indication that any of your information was misused, we are nonetheless informing you of the incident, and we want to assure you that we take it very seriously. We recommend that you review the statements you receive from your health insurer or healthcare provider. If you see services that you did not receive, please contact the insurer or provider immediately. For information on additional steps you can take in response, please see the additional information provided in this letter.

We deeply regret any inconvenience or concern this incident may cause you. To help prevent something like this from happening in the future, we forced a password change for all employees and are reinforcing employee training on how to detect and avoid phishing emails. If you have any questions, please call 1-855-424-7680, from 6 a.m. to 6 p.m. Pacific Time, Monday through Friday.

Sincerely,

Dr. Mujahid Rizvi, President

ADDITIONAL STEPS YOU CAN TAKE

We recommend that you remain vigilant for incidents of fraud or identity theft by reviewing your account statements and free credit reports for any unauthorized activity. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting companies. To order your annual free credit report, please visit www.annualcreditreport.com or call toll-free at 1-877-322-8228. Contact information for the three nationwide credit reporting companies is as follows:

Equifax, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-800-685-1111

Experian, PO Box 2002, Allen, TX 75013, www.experian.com, 1-888-397-3742

TransUnion, PO Box 2000, Chester, PA 19016, www.transunion.com, 1-800-916-8800

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your state. You can obtain information from these sources about steps an individual can take to avoid identity theft as well as information about fraud alerts and security freezes. You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records. Contact information for the Federal Trade Commission is as follows:

Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue NW, Washington, DC 20580, 1-877-IDTHEFT (438-4338), www.ftc.gov/idtheft