Haws Corporation Return Mail Processing Center PO Box 6336 Portland, OR 97228-6336

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Dear <<Name 1>>,

We are writing to provide you with information about a data incident involving Haws Corporation. You are receiving this letter because some of your personal information was stored in our system for a pre-employment background check or I-9 employment verification.

### What happened and what information was involved:

On or around March 1, 2019, Haws experienced a ransomware attack. Upon discovery of the attack, we immediately engaged computer experts to determine whether there was any impact to our systems. The forensic investigation has now been completed. Unfortunately, the forensic investigation was unable to conclude whether the system was accessed by an unauthorized party. The information on our system may have included your name, address and Social Security number. Even though there has been no evidence of misuse, out of an abundance of caution, we are sending this notification letter to advise you of this matter and provide you with information and resources you can use to protect yourself.

#### What We Are Doing:

We take the security of your information very seriously. We are reviewing company policies and procedures to ensure all security measures are taken to avoid such an incident from occurring again. Because we value the safety of your information, we are offering identity theft protection services through Epiq, the data breach and recovery services expert, to provide you with TransUnion 1B Credit Monitoring/Id Theft Restoration and credit monitoring series through *my*True Identity.

#### **Identify Theft Protection Services:**

The services offered by Epiq include: 12 months of credit monitoring, a \$1,000,000 insurance reimbursement policy, exclusive educational materials and fully managed identity theft recovery services. With this protection, TransUnion 1B Credit Monitoring/Id Theft Restoration will help you resolve issues if your identity is compromised.

You will find detailed instructions for enrollment on the enclosed Additional Important Information document. Also, you will need to reference the following enrollment code below when calling or enrolling on the website, so please do not discard this letter.

#### Your Enrollment Code: << Enrollment Code>>

If you believe you may be a victim of identity theft as a result of this incident, please call the TransUnion Fraud Response Services toll-free hotline at **1-855-288-5422**. When prompted, enter the following 6-digit telephone pass code <<Pass Code>>> to speak to a TransUnion representative about your identity theft issue.

#### **Credit Monitoring Services:**

As a safeguard, we have arranged for you to enroll, at no cost to you, in an online credit monitoring service (*my*TrueIdentity) for one year provided by TransUnion Interactive, a subsidiary of TransUnion<sup>®</sup>, one of the three nationwide credit reporting companies.

To enroll in the credit monitoring service, go to the *my*TrueIdentity website at **www.mytrueidentity.com** and in the space referenced as "Enter Activation Code" enter the following 12-letter Activation Code << Activation Code >> and follow the three steps to receive your credit monitoring service online within minutes.

You can sign up for the online credit monitoring service anytime between now and <<Enrollment Date>>. Due to privacy laws, we cannot register you directly. Please note that credit monitoring services might not be available for individuals who do not have a credit file with TransUnion, or an address in the United States (or its territories) and a valid Social Security number. Enrolling in this service will not affect your credit score.

Once you are enrolled, you will be able to obtain one year of unlimited access to your TransUnion credit report and credit score. The daily credit monitoring service will notify you if there are any critical changes to your credit file at TransUnion, including fraud alerts, new inquiries, new accounts, new public records, late payments, change of address and more. The service also includes access to an identity restoration program that provides assistance in the event your identity is compromised to help you restore your identity and up to \$1,000,000 in identity theft insurance with no deductible. (Policy limitations and exclusions may apply.)

## **Additional Information:**

Protecting your information is important to us, as is addressing this incident with the information and assistance you may need. If you have any questions or concerns, please call 855-424-0788, Monday through Friday, 6:00 a.m. to 6:00 p.m. Pacific Time.

Sincerely,

Haws Corporation

## Additional Important Information

**For residents of** *Hawaii, Michigan, Missouri, Virginia, Vermont, and North Carolina:* It is recommended by state law that you remain vigilant for incidents of fraud and identity theft by reviewing credit card account statements and monitoring your credit report for unauthorized activity.

# For residents of Illinois, Iowa, Maryland, Missouri, North Carolina, Oregon, and West Virginia:

It is required by state laws to inform you that you may obtain a copy of your credit report, free of charge, whether or not you suspect any unauthorized activity on your account. You may obtain a free copy of your credit report from each of the three nationwide credit reporting agencies. To order your free credit report, please visit www.annualcreditreport.com, or call toll-free at 1-877-322-8228. You can also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available at https://www.consumer.ftc.gov/articles/0155-free-credit-reports) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281.

## For residents of Iowa:

State law advises you to report any suspected identity theft to law enforcement or to the Attorney General.

## For residents of Oregon:

State law advises you to report any suspected identity theft to law enforcement, including the Attorney General, and the Federal Trade Commission.

## For residents of Illinois, Maryland, North Carolina, and Rhode Island:

You can obtain information from the Maryland and North Carolina Offices of the Attorneys General and the Federal Trade Commission about fraud alerts, security freezes, and steps you can take toward preventing identity theft.

Maryland Office of the	Rhode Island Office of the	North Carolina Office of	Federal Trade Commission
Attorney General	Attorney General	the Attorney General	Consumer Response Center
Consumer Protection	Consumer Protection	Consumer Protection	600 Pennsylvania Ave, NW
Division	150 South Main Street	Division	Washington, DC 20580
200 St. Paul Place	Providence RI 02903	9001 Mail Service Center	1-877-IDTHEFT
Baltimore, MD 21202	1-401-274-4400	Raleigh, NC 27699-9001	(438-4338)
1-888-743-0023	www.riag.ri.gov	1-877-566-7226	www.ftc.gov/idtheft
www.oag.state.md.us		www.ncdoj.com	-

For residents of Massachusetts: It is required by state law that you are informed of your right to obtain a police report if you are a victim of identity theft

## For residents of all states:

**Fraud Alerts:** You can place fraud alerts with the three credit bureaus at one of the three major credit bureaus by phone and also via Experian's or Equifax's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. As of September 21, 2018, initial fraud alerts last for one year. Victims of identity theft can also get an extended fraud alert for seven years. The contact information for all three credit bureaus is below.

Monitoring: You should always remain vigilant and monitor your accounts for suspicious or unusual activity.

**Security Freeze:** You also have the right to place a security freeze on your credit report. A security freeze is intended to prevent credit, loans and services from being approved in your name without your consent. To place a security freeze on your credit report, you need to make a request to each consumer reporting agency. You may make that request by certified mail, overnight mail, or regular stamped mail, or by following the instructions found at the websites listed below. The following information must be included when requesting a security freeze (note that if you are requesting a credit report for your spouse or a minor under the age of 16, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, display your name and current mailing address, and the date of issue. As of September 21, 2018, it is free to place, lift, or remove a freeze. You may obtain a security freeze by contacting any one or more of the following national consumer reporting agencies:

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**Equifax Security Freeze** P.O. Box 105788 Atlanta, GA 30348 www.freeze.equifax.com 800-525-6285

Experian Security Freeze P.O. Box 9554 Allen, TX 75013 www.experian.com/freeze 888-397-3742

TransUnion (FVAD) P.O. Box 2000 Chester, PA 19022 freeze.transunion.com 800-680-7289

More information can also be obtained by contacting the Federal Trade Commission listed above.