

## Important Message to Our Investors

Dear RealtyShares Investor:

### What Happened

On May 15, a car belonging to a member of the RealtyShares team was burglarized. Unfortunately, a laptop was stolen in the incident. The laptop contained files which may have included some of your personal information. There is no evidence to suggest that there has been any attempt to access or misuse any of the information located on that laptop, nor do we have any indication that the theft was aimed at anything other than the equipment. We have filed a police report on the break-in and theft, but to date, the laptop has not been recovered.

Out of an abundance of caution, RealtyShares has opted to notify you, and alert you to actions you can take.

### What Information Was Involved

Certain laptop files contained names, email addresses, and banking information for certain RealtyShares investors. To our knowledge, the files did not include any personal password information for your RealtyShares account and did not include any Social Security numbers.

### What We Are Doing

Within hours of the report of the late night incident, we began investigating and reset all passwords for the affected team member. We are working to implement additional safeguards to protect investor data from theft or similar criminal activity in the future, including ensuring that all laptops and other computers used by RealtyShares staff are properly secured and encrypted.

### What You Can Do

We have no evidence that your information has actually been accessed, or that there have been any attempts to misuse it. However, we encourage you to be vigilant in the review of your financial account statements and to review the "Information about Identity Theft Protection" provided below.

### Questions?

If you have questions, please contact [data@realtyshares.com](mailto:data@realtyshares.com).

We apologize for any inconvenience.

The RealtyShares Team

## **Information about Identity Theft Protection**

We recommend that you regularly review statements from your accounts and periodically obtain your credit report from one or more of the national credit reporting companies. You may obtain a free copy of your credit report online at [www.annualcreditreport.com](http://www.annualcreditreport.com), by calling toll-free 1-877-322-8228, or by mailing an Annual Credit Report Request Form (available at [www.annualcreditreport.com](http://www.annualcreditreport.com)) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281. You may also purchase a copy of your credit report by contacting one or more of the three national credit reporting agencies listed below.

**Equifax:** P.O. Box 740241, Atlanta, Georgia 30374-0241, 1-800-685-1111, [www.equifax.com](http://www.equifax.com)

**Experian:** P.O. Box 9532, Allen, TX 75013, 1-888-397-3742, [www.experian.com](http://www.experian.com) **TransUnion:** P.O. Box 1000, Chester, PA 19022, 1-800-888-4213, [www.transunion.com](http://www.transunion.com)

When you receive your credit reports, review them carefully. Look for accounts or creditor inquiries that you did not initiate or do not recognize. Look for information, such as home address and Social Security number, that is not accurate. If you see anything you do not understand, call the credit reporting agency at the telephone number on the report.

We recommend you remain vigilant with respect to reviewing your account statements and credit reports, and promptly report any suspicious activity or suspected identity theft to us and to the proper law enforcement authorities, including local law enforcement, your state's attorney general and/or the Federal Trade Commission ("FTC"). You may contact the FTC or your state's regulatory authority to obtain additional information about avoiding identity theft.

### **Federal Trade Commission, Consumer Response Center**

600 Pennsylvania Avenue, NW, Washington, DC 20580, 1-877-IDTHEFT (438-4338),

[www.ftc.gov/idtheft](http://www.ftc.gov/idtheft)

**For residents of Maryland:** You may also obtain information about preventing and avoiding identity theft from the Maryland Office of the Attorney General:

### **Maryland Office of the Attorney General, Consumer Protection Division**

200 St. Paul Place, Baltimore, MD 21202, 1-888-743-0023, [www.oag.state.md.us](http://www.oag.state.md.us)

**For residents of Massachusetts:** You also have the right to obtain a police report.

**For residents of North Carolina:** You may also obtain information about preventing and avoiding identity theft from the North Carolina Attorney General's Office:

### **North Carolina Attorney General's Office, Consumer Protection Division**

9001 Mail Service Center, Raleigh, NC 27699-9001, 1-877-5-NO-SCAM, [www.ncdoj.gov](http://www.ncdoj.gov)

**Credit Freezes:** You have the right to put a credit freeze, also known as a security freeze, on your credit file, so that no new credit can be opened in your name without the use of a PIN number that is issued to you when you initiate a freeze. A credit freeze is designed to prevent potential credit grantors from accessing your credit report without your consent. If you place a credit freeze, potential creditors and other third parties will not be able to get access to your credit report unless you temporarily lift the freeze. Therefore, using a credit freeze may delay your ability to obtain credit. In addition, you may incur fees to place, lift and/or remove a credit freeze. Credit freeze laws vary from state to state. Federal (and state) law prohibits charges for placing, temporarily lifting, or removing a credit freeze. *Unlike a fraud alert, you must separately place a credit freeze on your credit file at each credit reporting company.* The following information should be included when requesting a security freeze (documentation for you and your spouse must be submitted when freezing a spouse's credit report): full name, with middle initial and any suffixes; Social Security number; date of birth (month, day and year); current address and previous addresses for the past five (5) years; and applicable fee (if any) or incident report or complaint with a law enforcement agency or the Department of Motor Vehicles. The request should also include a copy of a government-issued identification card, such as a driver's license, state or military ID card, and a copy of a utility bill, bank or insurance statement. Each copy should be legible, display your name and current mailing address, and the date of issue (statement dates must be recent).

Since the instructions for how to establish a credit freeze differ from state to state, please contact the three major credit reporting companies as specified below to find out more information:

Equifax: P.O. Box 105788, Atlanta, GA 30348, [www.equifax.com](http://www.equifax.com)

Experian: P.O. Box 9554, Allen, TX 75013, [www.experian.com](http://www.experian.com)

TransUnion LLC: P.O. Box 2000, Chester, PA, 19022-2000, [freeze.transunion.com](http://freeze.transunion.com)

You can obtain more information about fraud alerts and credit freezes by contacting the FTC or one of the national credit reporting agencies listed above.