



June 6, 2019

Notice of Data Breach



Subject: Stolen bank transactions with your name and account number

We want to let you know Wells Fargo Bank transactions were stolen on April 29, 2019, from Las Vegas, Nevada, while in transit to our service center. The transactions included deposits or checks issued by you and they are listed on the back of this letter. We were able to process them and any checks you deposited using an image or information captured at the time of the transaction. To help prevent fraud, it's important that you review the information in this letter. We are here to help with any questions you have, and we apologize for any inconvenience.

What you need to know

If you have deposits, checks issued by you, or both listed on the back of this letter, you received credit for the deposits and you do not need to reissue the checks. We will mail a letter to the check owner for any checks included in a deposit if the check image has a valid address.

Helpful ways to protect your information

We're committed to maintaining the security of your accounts, and are reviewing our procedures to help ensure this doesn't happen again. To help protect your account from unauthorized use, we recommend you do the following:

- Follow the security tips in this letter and the enclosed information sheet.
- Monitor your accounts often and, for added protection, consider placing password protection on your accounts. This can be done by visiting any Wells Fargo branch.
- Promptly report any unauthorized transactions on your accounts to us. We will carefully review them for reimbursement in accordance with our policies.

If you have questions, please call us at 1-866-885-3802, Monday through Friday, 9:00 a.m. to 4:00 p.m. Pacific Time.

Thank you. We appreciate your business.

Sincerely,

Vice President

Enclosure

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Impacted check(s) and/or withdrawal(s) issued by you:

Item Number

Amount

Account Ending In

Branch location

Tips to Safeguard Personal Information

What you can do

Protecting your accounts

- Monitor your account statements often (even daily in online banking) to review all charges and transactions. Contact Wells Fargo or your financial institution immediately if you see any discrepancies or unauthorized activity.
- If available, place password protection on all of your accounts, and do not use any part of your social security number as the username or password. To find out if password protection is available for your Wells Fargo accounts please call 1-800-869-3557 or visit any Wells Fargo branch.
- Do not write down or share your Personal Identification Number (PIN) number or passwords with anyone.
- For more tips on how to protect your accounts, please visit https://www.wellsfargo.com/privacy_security/.
- If you receive suspicious emails that claim to be from Wells Fargo, forward them to **reportphish@wellsfargo.com** and then delete them.
- If you have accounts at other financial institutions, please notify them and they can advise you on additional steps to take.

Protecting your identity

- Place a fraud alert on your credit report, which prompts any issuer of credit to
 use additional scrutiny for any request for new or increased credit. This provides
 a significant layer of protection; however, it may limit your ability to get "instant
 credit" such as the offers often available at retail branches. To set this up,
 simply contact one of the credit agencies below, and they'll notify the others.
- Check your credit report to ensure all your information is correct. You can obtain
 a free credit report from each of the nationwide consumer credit reporting
 agencies every 12 months by visiting www.annualcreditreport.com or calling
 1-877-322-8228.
- If you believe you are a victim of identity theft, report it to your local law enforcement and to the FTC (see their contact information below) or your state Attorney General.
- For more information about steps to take, including requesting fraud alerts, security freezes, or credit reports, contact:

Equifax®: 1-800-525-6285 or www.equifax.com P.O. Box 740241 Atlanta, GA 30374

Experian®: 1-888-397-3742 or

www.experian.com P.O. Box 9532 Allen, TX 75013 TransUnion®: 1-800-680-7289 or www.transunion.com

P.O. Box 6790 Fullerton, CA 92634

• Learn more about steps you can take to protect against identity theft from the Federal Trade Commission at **www.ftc.gov**. Or call the FTC's Identity Theft Hotline toll-free at 1-877-IDTHEFT (1-877-438-4338).