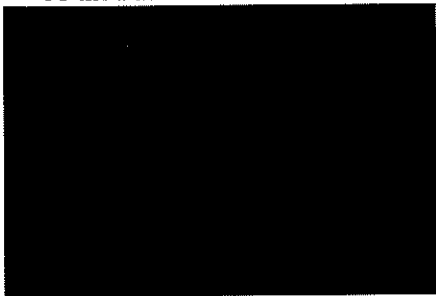


STEPPENWOLF

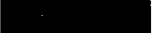
15267

To the Parent or Guardian of:



**IMPORTANT INFORMATION
PLEASE REVIEW CAREFULLY**



Dear Parent or Guardian of :


I am writing with important information regarding a recent security incident. The privacy and security of the personal information we maintain is of the utmost importance to Steppenwolf Theatre Company ("Steppenwolf"). We wanted to provide you with information about the incident, explain the services we are making available to your minor, and let you know that we continue to take significant measures to protect your minor's information.

We recently learned that an unauthorized individual may have obtained access to a limited amount of your minor's personal information, including their full name and Social Security number. To date, we are not aware of any reports of identity fraud or improper use of your minor's information as a direct result of this incident. Out of an abundance of caution, we wanted to make you aware of the incident, explain the services we are making available to help safeguard your minor against identity fraud, and suggest steps that you should take to protect your minor as well.

To protect your minor from potential misuse of their information, we are offering your minor a two-year membership in myTrueIdentity provided by TransUnion Interactive, a subsidiary of TransUnion. For more information on identity theft prevention and myTrueIdentity, including instructions on how to activate and enroll in your minor's two-year membership, please see the additional information provided in this letter.

This letter also provides other precautionary measures you can take to protect your minor's personal information, including placing a Fraud Alert and/or Security Freeze on your minor's credit files, and/or obtaining a free credit report (if one exists). Additionally, you should always remain vigilant in reviewing your minor's financial account statements and credit reports for fraudulent or irregular activity on a regular basis.

Please accept our apologies that this incident occurred. We are committed to maintaining the privacy of personal information in our possession and have taken many precautions to safeguard it. We continually evaluate and modify our practices and internal controls to enhance the security and privacy of your minor's personal information.

If you have any further questions regarding this incident, please call our dedicated and confidential toll-free response line that we have set up to respond to questions at . This response line is staffed with professionals familiar with this incident and knowledgeable on what you can do to protect against misuse of your minor's information. The response line is available Monday through Friday, 8 a.m. to 8 p.m. Central Time.

Sincerely,



Steppenwolf Theatre Company

- OTHER IMPORTANT INFORMATION -

1. Enrolling in Complimentary 24-Month Credit Monitoring.

As a safeguard, we have arranged for you to enroll, at no cost to you, in an online three-bureau credit monitoring service (*myTrueIdentity*) for two years provided by TransUnion Interactive, a subsidiary of TransUnion®, one of the three nationwide credit reporting companies.

To enroll in this service, go to the *myTrueIdentity* website at [REDACTED] and in the space referenced as "Enter Activation Code", enter the following 12-letter Activation Code [REDACTED] and follow the three steps to receive your credit monitoring service online within minutes.

If you do not have access to the Internet and wish to enroll in a similar offline, paper based, three-bureau credit monitoring service, via U.S. Mail delivery, please call the TransUnion Fraud Response Services toll- free hotline at [REDACTED]. When prompted, enter the following 6-digit telephone pass code [REDACTED] and follow the steps to enroll in the offline credit monitoring service, add an initial fraud alert to your credit file, or to speak to a TransUnion representative if you believe you may be a victim of identity theft.

You can sign up for the online or offline credit monitoring service anytime between now and [REDACTED]. Due to privacy laws, we cannot register you directly. Please note that credit monitoring services might not be available for individuals who do not have a credit file with TransUnion, or an address in the United States (or its territories) and a valid Social Security number. Enrolling in this service will not affect your credit score.

Once you are enrolled, you will be able to obtain two years of unlimited access to your TransUnion credit report and credit score. The daily three-bureau credit monitoring service will notify you if there are any critical changes to your credit files at TransUnion®, Experian® and Equifax®, including fraud alerts, new inquiries, new accounts, new public records, late payments, change of address and more.

The service also includes access to an identity restoration program that provides assistance in the event that your identity is compromised to help you restore your identity and up to \$1,000,000 in identity theft insurance with no deductible. (Policy limitations and exclusions may apply.)

Special note for minors affected by this incident: The same services referred to above may not be available to affected minors. As an alternative, parents/legal guardians can check to see if your minor may be a victim of identity theft by using TransUnion's secure online form at [REDACTED] to submit your minor's information so TransUnion can check their database for a credit file with your minor's Social Security Number. After TransUnion's search is complete, they will respond to you at the email address you provide. If they locate a file in your minor's name, they will ask you for additional information in order to proceed with steps to protect your minor from any impact associated with this fraudulent activity.

2. Placing a Fraud Alert on Your Minor's Credit File.

Whether or not you choose to use the complimentary 24 month credit monitoring services, you may place an initial 90-day "Fraud Alert" on your minor's credit files (if one exists), at no charge. A fraud alert tells creditors to contact you personally before they open any new accounts. To place a fraud alert, call any one of the three major credit bureaus at the numbers listed below. As soon as one credit bureau confirms your minor's fraud alert, they will notify the others.

Equifax
P.O. Box 105069
Atlanta, GA 30348
www.equifax.com
1-800-525-6285

Experian
P.O. Box 2002
Allen, TX 75013
www.experian.com
1-888-397-3742

TransUnion
P.O. Box 2000
Chester, PA 19016
www.transunion.com
1-800-680-7289

3. Consider Placing a Security Freeze on Your Minor's Credit File.

If you are very concerned about your minor becoming a victim of fraud or identity theft, you may request a "Security Freeze" be placed on your minor's credit file, at no cost to you (if one exists). A security freeze prohibits, with certain specific exceptions, the consumer reporting agencies from releasing your minor's credit report or any information from it without your express authorization. You may place a security freeze on your minor's credit report by sending a request in writing, by mail, to all three nationwide credit reporting companies. To find out more on how to place a security freeze, you can use the following contact information:

Equifax Security Freeze

P.O. Box 105788

Atlanta, GA 30348

<https://www.freeze.equifax.com>

1-800-685-1111

Experian Security Freeze

P.O. Box 9554

Allen, TX 75013

<http://experian.com/freeze>

1-888-397-3742

TransUnion Security Freeze

P.O. Box 2000

Chester, PA 19016

<http://www.transunion.com/securityfreeze>

1-888-909-8872

In order to place the security freeze, you'll need to supply your minor's name, address, date of birth, Social Security number and other personal information. After receiving your minor's freeze request, each credit reporting company will send you a confirmation letter containing a unique PIN (personal identification number) or password. Keep the PIN or password in a safe place. You will need it if you choose to lift the freeze.

If your minor's personal information has been used to file a false tax return, to open an account or to attempt to open an account in your minor's name or to commit fraud or other crimes against your minor, you may file a police report in the City in which your minor currently resides.

If you do place a security freeze *prior* to enrolling in the credit monitoring service as described above, you will need to remove the freeze in order to sign your minor up for the credit monitoring. After you sign your minor up for the credit monitoring service, you may refreeze your minor's credit file.

4. Obtaining a Free Credit Report.

Under federal law, your minor may be entitled to one free credit report every 12 months from each of the above three major nationwide credit reporting companies (if one exists). Call **1-877-322-8228** or request your minor's free credit reports online at **www.annualcreditreport.com**. Once you receive your minor's credit reports, review them for discrepancies. Identify any accounts you did not open or inquiries from creditors that you did not authorize. Verify all information is correct. If you have questions or notice incorrect information, contact the credit reporting company.

5. Additional Helpful Resources.

Even if you do not find any suspicious activity on your minor's initial credit reports, the Federal Trade Commission (FTC) recommends that you check your minor's credit reports periodically (if one exists). Checking your minor's credit report periodically can help you spot problems and address them quickly.

If you find suspicious activity on your minor's credit reports or have reason to believe your minor's information is being misused, call your minor's local law enforcement agency and file a police report. Be sure to obtain a copy of the police report, as many creditors will want the information it contains to absolve you of the fraudulent debts. You may also file a complaint with the FTC by contacting them on the web at www.ftc.gov/idtheft, by phone at 1-877-IDTHEFT (1-877-438-4338), or by mail at Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580. Your minor's complaint will be added to the FTC's Identity Theft Data Clearinghouse, where it will be accessible to law enforcement for their investigations. In addition, you may obtain information from the FTC about fraud alerts and security freezes.

6. **Obtaining a Police Report.**

Under Massachusetts law, you have the right to obtain a police report in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.