

Return Mail Processing Center P.O. Box 6336 Portland, OR 97228-6336

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Dear << Name 1>>:

We value you as a former employee, or contractor, of Advanced Energy and respect the privacy of your information, which is why, as a precautionary measure, we are writing to inform you of a recent security incident that may involve your personal information. Upon learning of the situation, we immediately commenced an investigation and have been working with law enforcement. We are conducting a thorough review of the events surrounding this incident and will notify you if there are any further significant developments.

Although we have no evidence of actual misuse of any of your information, we are notifying you out of an abundance of caution. To help relieve concerns and restore confidence following this incident, we have arranged for you to enroll, at no cost to you, in comprehensive credit monitoring and identity protection services for 24 months provided by ID Watchdog. These services help detect possible misuse of your personal information and provide you with identity protection services focused on immediate identification and resolution, including advanced identity monitoring, dark web monitoring, and case management and resolution. These services are completely free and will not impact your credit score. You may sign up for these services by following the instructions provided below.

- 1. Ensure that you enroll by: October 5, 2019. (Your code will not work after this date.)
- 2. Enter your unique ID Watchdog activation link into a browser to sign up for your Identity Theft Protection Plan; <<(IMSG) Activation Link>>.
- 3. After you enter the link, you will be redirected to another page and asked to provide your information to create your ID Watchdog Platinum Single account.

If you have any questions or need assistance with your enrollment, please contact an ID Watchdog support team representative, available 24/7, at 1-866-513-1518. Once your account is registered and verified, you will have access to the following features:

- Credit Reports and Scores: View your credit scores and see what information is associated with your credit file.
- Credit Monitoring: Actively monitors Experian, Equifax and Transumion files for indicators of fraud.
- Identity Monitoring and Restoration: Certified Identity Theft Risk Management Specialists are immediately available to help you address credit and non-credit related fraud.
- Dark Web Surveillance: Technology searches the web, chat rooms & other forums to identify trading or selling of your personal information on the Dark Web.
- Customizable Alerts: Receive updates on any changes in activity associated with your credit, identity, finances and personal information.

ADVANCED ENERGY INDUSTRIES, INC.

If you believe there was fraudulent use of your information and would like to discuss how you may be able to resolve those issues, please reach out to an ID Watchdog agent at 1-866-513-1518. If, after discussing your situation with an agent, it is determined that identity restoration support is needed then an ID Watchdog Certified Identity Theft Risk Management Specialist agent is available to work with you to investigate and resolve each incident of fraud that occurred. To learn more about these services, you may also visit their website at www.idwatchdog.com.

Please review the enclosed "Additional Resources" document included with this letter for further steps you can take to protect your information, including recommendations by the Federal Trade Commission regarding identity theft protection and details on how to place a fraud alert or a security freeze on your credit file. It is also recommended that you remain vigilant for incidents of fraud and identity theft by reviewing your financial and any investment account statements for unauthorized activity.

For further information and assistance, please contact Marci Fouts, Sr. Director of Human Resources, at (970) 407-6240 between 8:00 a.m. to 5:00 p.m. MT, Monday through Friday.

Sincerely,

Paul Oldham

Chief Financial Officer

Advanced Energy Industries, Inc.

ADDITIONAL RESOURCES

Contact information for the three nationwide credit reporting agencies:

Equifax, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-800-685-1111 **Experian**, PO Box 2104, Allen, TX 75013, www.experian.com, 1-888-397-3742 **TransUnion**, PO Box 2000, Chester, PA 19022, www.transunion.com, 1-800-888-4213

Free Credit Report. It is recommended that you remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring your credit report for unauthorized activity. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting agencies. To order your annual free credit report please visit www.annualcreditreport.com or call toll free at 1-877-322-8228. You can also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available from the U.S. Federal Trade Commission's ("FTC") website at www.consumer.ftc.gov) to:

Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281.

<u>Fraud Alert</u>. You may place a fraud alert in your file by calling one of the three nationwide credit reporting agencies above. A fraud alert tells creditors to follow certain procedures, including contacting you before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit.

Security Freeze. You have the ability to place a security freeze on your credit report. A security freeze is intended to prevent credit, loans and services from being approved in your name without your consent. To place a security freeze on your credit report, you may be able to use an online process, an automated telephone line, or a written request to any of the three credit reporting agencies listed above. The following information must be included when requesting a security freeze (note that if you are requesting a credit report for your spouse, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, display your name and current mailing address, and the date of issue.

<u>Federal Trade Commission and State Attorneys General Offices</u>. If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the FTC and/or the Attorney General's office in your home state. You may also contact these agencies for information on how to prevent or avoid identity theft.

You may contact the **Federal Trade Commission**, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580, www.ftc.gov/bcp/edu/microsites/idtheft/, 1-877-IDTHEFT (438-4338).

For Massachusetts Residents: You have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it. You also have the right to request a security freeze, as described above.