

15349

**Putnam, Robin (SCA )**

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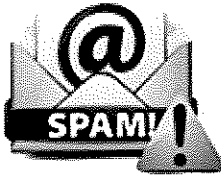
**From:** Smole, Sandra (DPH)  
**Sent:** Friday, July 05, 2019 12:59 PM  
**To:** Putnam, Robin (SCA )  
**Subject:** Fwd: Security Alert: Spam/Phishing Email Alert

See below

Sent from my iPhone

Begin forwarded message:

**From:** "EOHHS-IT Service and Support Center (EHS)" <EOHHS-IT-SSC@MassMail.State.MA.US>  
**Date:** July 5, 2019 at 11:19:24 AM EDT  
**Subject:** Security Alert: Spam/Phishing Email Alert



## EOHHS-IT: Security Alert

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Executive Office of Health and Human Services

**EOHHS-IT**  
**Service and Support Center**  
*Proudly Servicing EOHHS*  
**617.994.5050**

Phones are staffed from  
6:00 AM-Midnight | M-F

**Critical Patient Care &  
24/7 Facilities**

After-hour requests will  
receive an immediate  
response by following  
the automated  
phone instructions.  
See a list of facilities.  
See online map of facilities.

Automated phone services  
are available 24-hours a day.

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## Users Receiving Spam Messages Carrying Virus

*Please do not reply to this email.*

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### IMPACT

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Please note that we've seen an uptick in the past few weeks of an email-based scam where someone disguises their email address as a high profile Agency manager. The sender requests that the recipient purchase gift cards and seek reimbursement. DO NOT purchase the gift cards. Additionally, DO NOT respond to that email. Email your manager and ask them if the request is legitimate. Please escalate the request as issues would normally be escalated at your Agency. If and when you confirm the

**Help Us Help You.**

**617.994.5050**

Please call if you require an immediate response.

Email Us

Please anticipate 24-48 hours before your service request is reviewed.

request is illegitimate, please report it to the helpdesk as a Security Incident.

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**ACTION TO TAKE**

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Delete these emails as spam messages.

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**AGENCIES IMPACTED**

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DMH  
DPH  
HLY  
CHE

**Distributed to:**

- DMH
- DPH
- HLY
- CHE

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IT Central Office | 100 Hancock Street | Quincy, MA 02171 | website: [mass.gov/eohhs](http://mass.gov/eohhs)