

15377

SIEMENS

C/O ID Experts
10300 SW Greenburg Rd. Suite 570
Portland, OR, 97223

To Enroll, Please Call:
1-800-939-4170
Or Visit:
<https://app.myidcare.com/account-creation/protect>
Enrollment Code:
<<XXXXXXXXXX>>

<<First Name>> <<Last Name>>
<<Address1>> <<Address2>>
<<City>>, <<State>> <<Zip>>

July 8, 2019

Notice of Data Breach

Dear <<First Name>> <<Last Name>>,

Siemens Logistics LLC (“Siemens”) is sending you this letter to provide you with information about a recent incident that may have resulted in the exposure of your personal information. While we are not aware of any misuse of your information, we have partnered with ID Experts to offer you two years of complimentary credit monitoring services.

What Happened?

On May 15, 2019, in Brisbane, California, one or more unknown vandal(s) broke into (via breaking the glass window) and burglarized a locked vehicle that had been rented by a Siemens employee. The stolen items included several personal effects of the Siemens employees (e.g., cash, cameras, backpacks), three encrypted Siemens-issued laptops, and an unencrypted thumb drive. The thumb drive contained a multitude of different files, some of which may have included personal information of various past and present Siemens employees.

We are unable to determine precisely whose personal information was on the thumb drive and the extent of the personal information that was on the thumb drive. Therefore, out of an abundance of caution, we are sending notification letters to everyone whose personal information could have potentially been on the thumb drive. This is why you are receiving this letter.

What Information Was Potentially Involved?

The information on the thumb drive potentially included your name, date of hire, date of termination (if applicable), residential address, email address, date of birth, social security number, passport number, and driver’s license number. That said, we cannot determine if any of this information was actually included on the thumb drive.

What We Are Doing.

When Siemens learned about the theft, it filed a police report and began an investigation to determine the nature and extent of the incident. In the process, Siemens identified you as potentially impacted and, as a precautionary measure, arranged for you to receive two years of free identity theft protection services through ID Experts, including credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed id theft recovery services. All you need to do is enroll (see section below for instructions on how to enroll).

What You Can Do.

We urge you to follow the steps recommended on the page titled "Information About Identity Theft Protection" to further protect your personal information. In addition, you can enroll in the free credit monitoring services that we are offering you for two years at no cost through ID Experts. You can enroll in the free services being provided by calling 1-800-939-4170 or by going to <https://app.myidcare.com/account-creation/protect> and using the following enrollment code: <<Enrollment code>>. Please note the deadline to enroll is October 8, 2019.

For More Information.

Siemens takes your privacy very seriously and regrets any inconvenience or concern this situation may cause. We hope this information is useful to you. If you have any questions, please contact Robert Gratchner at (503) 367-7618 or robert.gratchner@siemens.com.

Information About Identity Theft Protection

Review your credit reports. We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to www.annualcreditreport.com or call 1-877-322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months.

You should also know that you have the right to file a police report if you ever experience identity fraud. Please note that in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You can report suspected incidents of identity theft to local law enforcement or to the Attorney General.

Place fraud alerts with the three credit bureaus. If you choose to place a fraud alert, we recommend you do this after activating your credit monitoring. You can place a fraud alert at one of the three major credit bureaus by phone and also via Experian's or Equifax's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. The contact information for all three bureaus is as follows:

Equifax Fraud Reporting
1-866-349-5191
P.O. Box 105069
Atlanta, GA 30348-5069
www.alerts.equifax.com

Experian Fraud Reporting
1-888-397-3742
P.O. Box 9554
Allen, TX 75013
www.experian.com

TransUnion Fraud Reporting
1-800-680-7289
P.O. Box 2000
Chester, PA 19022-2000
www.transunion.com

It is necessary to contact only ONE of these bureaus and use only ONE of these methods. As soon as one of the three bureaus confirms your fraud alert, the others are notified to place alerts on their records as well. You will receive confirmation letters in the mail and will then be able to order all three credit reports, free of charge, for your review.

Place a security freeze. By placing a security freeze, someone who fraudulently acquires your personal identifying information will not be able to use that information to open new accounts or borrow money in your name. You will need to contact the three national credit reporting bureaus listed above in writing to place the freeze. Keep in mind that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze. To place a security freeze on your credit report, you may be able to use an online process, an automated telephone line or a written request. The following information must be included when requesting a security freeze (note that if you requesting a credit report for your spouse, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, display your name and current mailing address, and the date of issue. The cost of placing the freeze varies by the state you live in and for each credit reporting bureau. The Credit Bureau may charge a fee of up to \$5.00 to place a freeze, lift, or remove a freeze. However, if you are a victim of identity theft and have filed a report with your local law enforcement agency or submitted an ID Theft Complaint Form with the Federal Trade Commission, there may be no charge to place the freeze.

You can obtain additional information about the steps you can take to avoid identity theft from the Federal Trade Commission, which also encourages those who discover that their information has been misused to file a complaint with them. You can contact them at Federal Trade Commission, 600 Pennsylvania Avenue NW, Washington, DC 20580, www.consumer.ftc.gov, 1-877-IDTHEFT (438-4338), 1-866-653-4261 (TTY).

Siemens Logistics LLC

Postal address:
P.O. Box 613209
DFW Airport, TX 75261

Office address:
2700 Esters Blvd., Suite 200B
DFW Airport, TX 75261
Tel: 972-947-7100