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EXHIBIT 1

By providing this notice, Oregon State University (“OSU”) does not waive any rights or defenses regarding the applicability of Massachusetts law, the applicability of the Massachusetts data event notification statute, or personal jurisdiction.

Background

On May 10, 2019, OSU discovered suspicious activity in an OSU employee’s email account. OSU later confirmed that the email account had been subject to unauthorized access. OSU immediately changed the user’s credentials and launched an investigation to determine the nature and scope of the event. The employee’s email account was then reviewed to determine whether it held any sensitive information. On May 30, 2019, OSU confirmed that certain individuals’ names, addresses, phone numbers and Social Security numbers were located in the email account. OSU was unable to determine what, if any, emails within the account were subject to unauthorized access.

On June 14 and June 18, 2019, OSU provided preliminary notice to potentially affected individuals via email.

Notice to Massachusetts Residents

On July 19, 2019, OSU began mailing written notice of this incident to the individuals who had personal information contained within the impacted email account, which includes approximately two (2) Massachusetts residents. Notice was mailed in substantially the same form as the letter attached hereto as *Exhibit A*.

Other Steps Taken and To Be Taken

Upon discovering the suspicious activity, OSU immediately launched an investigation to determine what data and which individuals potentially may be affected by this event. In response to this matter, OSU is offering individuals potentially impacted by this event with access to 18 months of complimentary credit monitoring and identity restoration services through Kroll. Additionally, OSU is providing potentially impacted individuals with guidance on how to better protect against identity theft and fraud, including information on how to place a fraud alert and security freeze on one’s credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state attorney general, and law enforcement to report attempted or actual identity theft and fraud. OSU is also providing notice to other state regulators, as required.

EXHIBIT A



**Oregon State
University**

Oregon State University
104 Kerr Administration Building
Corvallis, Oregon 97331-2106

<<Date>> (Format: Month Day, Year)

<<FirstName>> <<MiddleName>> <<LastName>> <<NameSuffix>>
<<Address1>>
<<Address2>>
<<City>>, <<State>> <<Zip>>

Dear <<FirstName>> <<MiddleName>> <<LastName>> <<NameSuffix>>,

Oregon State University ("OSU") is writing to inform you of an event that may affect the security of some of your personal information. We take this incident very seriously and, as a precaution, we are providing information and access to resources so you can help protect against the possibility of identity theft and fraud, should you feel it is appropriate to do so.

The confidentiality, privacy, and security of the information in our care is one of our highest priorities. In addition to existing security measures, OSU is taking additional steps to prevent this type of incident from happening in the future.

As a result of this matter, we are offering complimentary access to 18 months of identity monitoring services from Kroll. To receive these services, you must activate them. Please see activation instructions below.

To enroll in Kroll's identity monitoring, fraud consultation, and identity theft restoration services, please follow the steps below:

1. Visit **krollbreach.idMonitoringService.com** to activate your services.
2. You have until **October 16, 2019** to activate your identity monitoring services. Your membership number will not work after this date.
3. Provide your personal information to Kroll, as requested.
4. Provide the following Membership Number: <<Member ID>>.

As a routine practice, we encourage you to remain vigilant against incidents of identity theft, to review your account statements regularly, and to monitor your credit reports and explanation of benefits forms for suspicious activity. Under U.S. law you are entitled to one free credit report annually from each of the three major credit reporting bureaus. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report.

You have the right to place a "security freeze" on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a security freeze on your credit report. Should you wish to place a security freeze, please contact the major consumer reporting agencies listed below:

Experian
PO Box 9554
Allen, TX 75013
1-888-397-3742

www.experian.com/freeze/center.html

TransUnion
P.O. Box 2000
Chester, PA 19016
1-888-909-8872

www.transunion.com/credit-freeze

Equifax
PO Box 105788
Atlanta, GA 30348-5788
1-800-685-1111

www.equifax.com/personal/credit-report-services

In order to request a security freeze, you will need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. If you have moved in the past five years, provide the addresses where you have lived over the prior five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, military identification, etc.);
7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

The credit reporting agencies have one to three business days after receiving your request to place a security freeze on your credit file report, based upon the method of the request. The credit bureaus must also send written confirmation to you within five business days and provide you with the process by which you may remove the security freeze, including an authentication mechanism. Upon receiving a direct request from you to remove a security freeze and upon receiving proper identification from you, the consumer reporting agency shall remove a security freeze within one hour after receiving the request by telephone for removal or within three business days after receiving the request by mail for removal.

As an alternative to a security freeze, you have the right to place an initial or extended "fraud alert" on your file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the agencies listed below:

Experian
P.O. Box 2002
Allen, TX 75013
1-888-397-3742
www.experian.com/fraud/center.html

TransUnion
P.O. Box 2000
Chester, PA 19016
1-800-680-7289
www.transunion.com/fraud-victim-resource/place-fraud-alert

Equifax
P.O. Box 105069
Atlanta, GA 30348
1-888-766-0008
www.equifax.com/personal/credit-report-services

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

You can also further educate yourself regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect yourself, by contacting the consumer reporting agencies, your state Attorney General, or the Federal Trade Commission (FTC). The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (877-438-4338); and TTY: 866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can also obtain further information on how to file such a complaint by way of the contact information listed above. Instances of known or suspected identity theft should also be reported to law enforcement, the FTC, and the Massachusetts Attorney General.

We understand that you may have questions about this incident that are not addressed in this letter. If you have additional questions, please call OSU's dedicated assistance line at 541-713-0400, Monday through Friday from 8:00 a.m. to 5:00 p.m. Pacific time. You also may write to us at: Oregon State University, 104 Kerr Administration Building, Corvallis, OR 97331-2106.

We sincerely regret any inconvenience or concern this incident may cause you.

Sincerely,



Noah Buckley, Interim Vice Provost of Enrollment Management



David McMorries, Chief Information Security Officer