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NAPA VALLEY
LODGE

2230 Madison Street
Yountville, CA 94599

July 11, 2019

Dear [REDACTED]:

Securing and protecting your confidential information is a top priority for Napa Valley Lodge and it is a responsibility that we take very seriously. Regrettably, I am writing to inform you of an incident involving some of that information, including possibly your name, address, payment card number and expiration date.

We encourage you to remain vigilant by reviewing your account statements and free credit reports for any unauthorized activity. We recommend that you monitor your account statements for any unauthorized activity and report any suspected fraud to your banking institution and card issuer immediately. Card network rules generally provide that cardholders are not responsible for unauthorized charges that are reported promptly. The phone number to call is usually on the back of your payment card. Please see the pages that follow for additional steps you can take to protect your information.

Your confidence and trust are important to us, and we apologize for and deeply regret any inconvenience or concern this may cause. If you have any questions, please call Nancy Morgan at 707-944-2468, Monday through Friday from 9:00 am – 5:00 pm.

Sincerely,

Maxence Compagnon
Managing Director

MORE INFORMATION ON WAYS TO PROTECT YOURSELF

It is always advisable to remain vigilant to the possibility of fraud by reviewing your payment card statements and credit reports for any unauthorized activity. You should immediately report any unauthorized charges to your card issuer because payment card rules generally provide that cardholders are not responsible for unauthorized charges reported in a timely manner. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting companies. To order your annual free credit report, please visit www.annualcreditreport.com or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting companies is as follows:

Equifax, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-800-685-1111
Experian, PO Box 2002, Allen, TX 75013, www.experian.com, 1-888-397-3742
TransUnion, PO Box 2000, Chester, PA 19016, www.transunion.com, 1-800-916-8800

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Massachusetts Office of the Attorney General. Contact information for the Federal Trade Commission is as follows:

Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW
Washington, DC 20580, 1-877-IDENTHEFT (438-4338), www.ftc.gov/idtheft

Contact information for the Massachusetts Office of the Attorney General is as follows:

Office of the Attorney General, One Ashburton Place, Boston, MA 02108, 1-617-727-8400
www.mass.gov/ago/contact-us.html

You can obtain information from these sources about steps an individual can take to avoid identity theft as well as information about fraud alerts and security freezes. You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records.

Note that pursuant to Massachusetts law, you have the right to file and obtain a copy of any police report.

Credit Freezes: You may have the right to put a credit freeze, also known as a security freeze, on your credit file, free of charge, so that no new credit can be opened in your name without the use of a PIN number that is issued to you when you initiate a freeze. A credit freeze is designed to prevent potential credit grantors from accessing your credit report without your consent. If you place a credit freeze, potential creditors and other third parties will not be able to get access to your credit report unless you temporarily lift the freeze. Therefore, using a credit freeze may delay your ability to obtain credit. There is no fee to place or lift a credit freeze. Unlike a fraud alert, you must separately place a credit freeze on your credit file at each credit reporting company. Since the instructions for how to establish a credit freeze differ from state to state, please contact the three major credit reporting companies as specified below to find out more information.

To place a security freeze on your credit report, you must submit a request through a toll-free telephone number, a secure electronic system maintained by the credit reporting agency, or by sending a written request via regular, certified, or overnight mail. To place a security freeze on your credit report, contact each of the credit reporting agencies at the addresses below:

Experian Security Freeze, PO Box 9554, Allen, TX 75013, www.experian.com
TransUnion Security Freeze, PO Box 2000, Chester, PA 19016, www.transunion.com

Equifax Security Freeze, PO Box 105788, Atlanta, GA 30348, www.equifax.com

In order to request a security freeze, you will need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.)
2. Social Security number
3. Date of birth
4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years
5. Proof of current address such as a current utility bill or telephone bill
6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.)
7. If you are a victim of identity theft, include a copy of the police report, investigative report, or complaint to a law enforcement agency concerning identity theft

The credit reporting agencies have one (1) business day after receiving your request by toll-free telephone or secure electronic means, or three (3) business days after receiving your request by mail, to place a security freeze on your credit report. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number ("PIN") or password or both that can be used by you to authorize the removal or lifting of the security freeze.

To lift the security freeze in order to allow a specific entity or individual access to your credit report, or to lift a security freeze for a specified period of time, you must submit a request through a toll-free telephone number, a secure electronic system maintained by a credit reporting agency, or by sending a written request via regular, certified, or overnight mail to the credit reporting agencies and include proper identification (name, address, and Social Security number) and the PIN number or password provided to you when you placed the security freeze as well as the identity of those entities or individuals you would like to receive your credit report or the specific period of time you want the credit report available. The credit reporting agencies have one (1) business day after receiving your request by toll-free telephone or secure electronic means, or three (3) business days after receiving your request by mail, to lift the security freeze for those identified entities or for the specified period of time.

To remove the security freeze, you must submit a request through a toll-free telephone number, a secure electronic system maintained by a credit reporting agency, or by sending a written request via regular, certified, or overnight mail to each of the three credit bureaus and include proper identification (name, address, and Social Security number) and the PIN number or password provided to you when you placed the security freeze. The credit bureaus have one (1) business day after receiving your request by toll-free telephone or secure electronic means, or three (3) business days after receiving your request by mail, to remove the security freeze.

ORIGIN ID: CIRA (310) 820-8800
STERHAINE LUCAS
BAKER HOSTETLER LLP
17601 WILSHIRE BOULEVARD
SUITE 1400
LOS ANGELES, CA 90025
UNITED STATES US

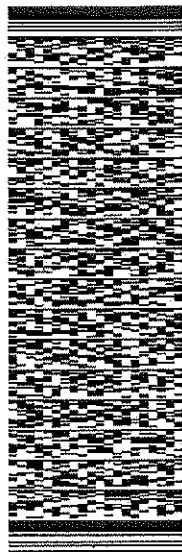
SHIP DATE: 19 JUL 19
ACTWGT: 0.50 LB
CAD: 112084532/MSX32200
BILL SENDER

TO ATTORNEY GENERAL MAURA HEALEY
OFFICE OF THE ATTORNEY GENERAL
1 ASHBURTON PL

BOSTON MA 02108
(310) 442-8824
MA
PO. DEPT.

REF: 109439.000003-10693

667J2/A6F906A2



3102018062401uv

TRK# 7885 7073 7758
0201

MON - 22 JUL 10:30A
PRIORITY OVERNIGHT
ASR

SC LWMA

MA-US 02108
BOS



FOLD on this line and place in shipping pouch with bar code and delivery address visible

1. Fold the first printed page in half and use as the shipping label.
2. Place the label in a waybill pouch and affix it to your shipment so that the barcode portion of the label can be read and scanned.
3. Keep the second page as a receipt for your records. The receipt contains the terms and conditions of shipping and information useful for tracking your package.

Legal Terms and Conditions

Tendering packages by using this system constitutes your agreement to the service conditions for the transportation of your shipments as found in the applicable FedEx Service Guide, available upon request. FedEx will not be responsible for any claim in excess of the applicable declared value, whether the result of loss, damage, delay, non-delivery, misdelivery, or misinformation, unless you declare a higher value, pay an additional charge, document your actual loss and file a timely claim. Limitations found in the applicable FedEx Service Guide apply. Your right to recover from FedEx for any loss, including intrinsic value of the package, loss of sales, income interest, profit, attorney's fees, costs, and other forms of damage whether direct, incidental, consequential, or special is limited to the greater of 100 USD or the authorized declared value. Recovery cannot exceed actual documented loss. Maximum for items of extraordinary value is 500 USD, e.g. jewelry, precious metals, negotiable instruments and other items listed in our Service Guide. Written claims must be filed within strict time limits, see applicable FedEx Service Guide. FedEx will not be liable for loss or damage to prohibited items in any event or for your acts or omissions, including, without limitation, improper or insufficient packaging, securing, marking or addressing, or the acts or omissions of the recipient or anyone else with an interest in the package. See the applicable FedEx Service Guide for complete terms and conditions. To obtain information regarding how to file a claim or to obtain a Service Guide, please call 1-800-GO-FEDEX (1-800-463-3339).



<i>package id</i>	<i>from</i>	<i>vendor</i>
0354204	Stephanie Lucas (10633)	FedEx
<i>ship date</i>	Baker Hostetler LLP	<i>tracking number</i>
Fri, Jul 19 2019	11601 Wilshire Boulevard	788570737758
<i>to</i>	Suite 1400	<i>service</i>
Attorney General Maura	Los Angeles, CA 90025-	FedEx Priority Overnight®
Healey	0509	<i>packaging</i>
Office of the Attorney	US	FedEx® Envelope
General	8608847	<i>signature</i>
1 ASHBURTON PL	<i>billing</i>	Adult Signature Required
BOSTON, MA 02108-1518	Woodside Hotels and	<i>courtesy quote</i>
United States	Resorts.BBR19; Napa	27.81
3104428824	Valley L...ZL100	<i>Quote may not reflect all</i>
<i>residential address</i>	(108438.108438.000003)	<i>accessorial charges</i>
No	<i>operator</i>	
<i>return label</i>	Margaret Sweeney	
No	310-442-8824	
<i>notification type</i>	msweeney@bakerlaw.com	
Label Creation	<i>create time</i>	
Exception	07/19/19, 12:48PM	
Delivery		
Tendered		
<i>notification recipients</i>		
msweeney@bakerlaw.com		