

Phone: 508-791-3416  
Fax: 508-792-0936

**TEAMSTERS LOCAL 170**  
**HEALTH & WELFARE FUND**

15439

Toll Free  
1-800-447-7730



Administrative Offices  
330 Southwest Cutoff  
Suite 202  
Worcester, MA 01604

July 18, 2019

[REDACTED]  
[REDACTED]  
[REDACTED]

RE: Notification Update

[REDACTED]

We are sending this letter to you as an update to letter previously provided on July 15, 2019. This letter is part of Teamsters Local 170 Health & Welfare Fund's commitment to member privacy. We take member privacy very seriously, and it is important to us that you are made fully aware of a potential privacy issue. We will update you if further investigation warrants the same. We have learned that your personal information, including name, address, social security number, COBRA eligibility information and hours worked, may have been compromised. On or about July 1, 2019, it was discovered that your billing package was provided to a different member. This mailing was made on June 26, 2019. To date, we are unable to determine which employee of the Fund inadvertently mailed your personal health information (PHI) to a different member. Pursuant to Massachusetts General Law Chapter 93H section 3(b) you are entitled to obtain a Police report. Please note that the Fund has not and does not intend to file a Police report.

We are keenly aware of how important your personal information is to you. If you choose, as a measure of added security, we are offering **18 months** of credit monitoring and reporting services at no cost to you. This service would be performed through a vendor that watches for and reports to you unusual credit activity such as creating new accounts in your name. The service would also request that the three credit bureaus place a "Fraud Alert" on your credit report. If you would like to receive this service, please notify this office. In addition, you may request a security freeze and there shall be no charge for the same. A security freeze is a method by which you may block access to your credit report. The primary purpose is to prevent lenders from accessing your report, which prohibits identity thieves from obtaining credit in your name. In order to freeze your credit, contact each of the following credit companies, Equifax, TransUnion and Experian, by phone. In order to obtain the credit monitoring services or the security freeze services you will be required to supply your name, address, date of birth and social security number. You again, will not be required to pay any fee. Contact this office and arrangements will be made for the Fund to pay any fee associated with both the credit monitoring and security freeze.

We understand that this may pose as an inconvenience to you. We sincerely apologize and regret that this situation has occurred. Teamsters Local 170 Health & Welfare Fund is committed to protecting your personal health information and we want to assure you that we have policies and procedure to protect your privacy. We are providing additional training to our employees regarding the security of personal health information.

It is also our understanding that the other member's billing was inadvertently provided to you. I have once again enclosed a self-addressed stamped envelope and would request that you forward the inadvertent

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documentation forwarded to you. For obvious reasons you should not copy, share or otherwise disseminate this information to anyone. We of course will make this same request to the other member regarding your information. If you have already destroyed this documentation would you kindly notify this office of the same.

If you want to take advantage of the free credit monitoring service and or the free security freeze, or if you have any questions, please contact the Health & Welfare Fund Office at (508) 791-3416.

Best,

A handwritten signature in cursive script that reads "Alyssa Friedman".

Alyssa Friedman  
HIPAA Security Official

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Best,

*Alyssa Friedman*  
Alyssa Friedman  
HIPAA Security Official

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July 23, 2019

[REDACTED]

On July 18, 2019 we indicated that the Fund will be offering you 18 months of credit monitoring and reporting services at no cost to you. We have now expanded this offer to 24 months of credit monitoring and reporting service at no cost to you. The attached Summary of Benefits document describes in detail the credit monitoring and reporting services provided by Lifelock. The Fund is willing to pay for the most comprehensive plan offered by Lifelock, namely Lifelock Ultimate Plus. If you wish to obtain this product, please contact this office. The Fund will pay for and furnish to you a pre-paid credit card which will pay one hundred percent of the cost for a one-year period. Please note, that Lifelock only permits a one-year contract. Prior to the anniversary of this one-year period please contact this office and we will again arrange for an additional one-year pre-paid credit card.

In order to apply for this service you will need to contact Lifelock at <https://www.lifelock.com/products/lifelock-ultimate-plus/>. You may contact a Lifelock agent at 1-800-416-0599. In applying for this service, the Lifelock agent will request the following information:

- Name;
- Address;
- Date of birth;
- E-mail address;
- Contact phone number;
- Social security number;

In addition, Lifelock will be seeking payment for the service and you may use the pre-paid credit card previously furnished by this Fund.

We would like to take this opportunity once again to apologize for any inconvenience you may have incurred and assure you that maintaining the security of member data is the Teamsters Local 170 Health & Welfare Fund's highest priority.

Best,

*Alyssa Friedman*  
Alyssa Friedman  
HIPAA Security Official

# LIFELock ULTIMATE PLUS

START MEMBERSHIP



**\$1 Million**  
Stolen Funds Reimbursement<sup>†††</sup>

- SSN and Credit Alerts<sup>†</sup>
- Bank & Credit Card Activity Alerts<sup>†</sup>
- Alerts on Crimes in Your Name
- Annual 3 Bureau Credit Reports + Credit Scores<sup>‡</sup>
- 401(k) & Investment Activity Alerts<sup>†</sup>

Hide Details

- Million Dollar Protection™ Package<sup>†††</sup>
  - **Up to \$1 Million**  
Stolen Funds Reimbursement
  - **Up to \$1 Million**  
Personal Expense Compensation
  - **Up to \$1 Million**  
Coverage for Lawyers and Experts
- U.S.-Based Restoration Team
- SSN and Credit Alerts<sup>†</sup>
- Lost Wallet Protection
- USPS Address Change Verification
- Dark Web Monitoring
- LifeLock Privacy Monitor™
- Credit Monitoring:  
Three Bureaus<sup>‡,4</sup>
- Data Breach Notifications
- Bank & Credit Card Activity Alerts<sup>†</sup>
- Alerts on Crimes Committed in Your Name
- Fictitious Identity Monitoring
- Annual Credit Reports & Scores:  
Three Bureaus<sup>‡</sup>

The credit scores provided are VantageScore 3.0 credit scores based on data from Equifax, Experian and TransUnion respectively. Third parties use many different types of credit scores and are likely to use a different type of credit score to assess your creditworthiness.

- **Monthly Credit Score Tracking:  
One Bureau<sup>3</sup>**

The credit score provided is a VantageScore 3.0 credit score based on Equifax data. Third parties use many different types of credit scores and are likely to use a different type of credit score to assess your creditworthiness.

- 401(k) & Investment Activity Alerts<sup>4</sup>
- Bank Account Takeover & New Account Alerts<sup>4</sup>
- File-Sharing Network Searches
- Sex Offender Registry Reports
- Priority Live Member Support

The credit scores provided are VantageScore 3.0 credit scores based on data from Equifax, Experian and TransUnion respectively. Any one bureau VantageScore mentioned is based on Equifax data only. Third parties use many different types of credit scores and are likely to use a different type of credit score to assess your creditworthiness.

<sup>3</sup> If your LifeLock plan includes credit reports, scores, and/or credit monitoring features ("Credit Features"), two requirements must be met to receive said features: (i) your identity must be successfully verified with Equifax; and (ii) Equifax must be able to locate your credit file and it must contain sufficient credit history information. **IF EITHER OF THE FOREGOING REQUIREMENTS ARE NOT MET YOU WILL NOT RECEIVE CREDIT FEATURES FROM ANY BUREAU.** If your plan also includes Credit Features from Experian and/or TransUnion, the above verification process must also be successfully completed with Experian and/or TransUnion, as applicable. If verification is successfully completed with Equifax, but not with Experian and/or TransUnion, as applicable, you will not receive Credit Features from such bureau(s) until the verification process is successfully completed and until then you will only receive Credit Features from Equifax. Any credit monitoring from Experian and TransUnion will take several days to begin after your successful LifeLock plan enrollment.

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## **\$1 Million** Stolen Funds Reimbursement\*\*

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