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MutualOne.com 508.820.4000 PO Box 9006 Framingham MA 01701 Offices in Framingham and Natick

August 2, 2019

Re: Account Number Ending:

Dear:

Thank you, for your recent inquiry regarding your MasterMoney Card.

It is our intention to assist you in any way possible. We have, therefore, provided provisional credit for the following disputed transaction.

\$233.06 AT+T\*BILL PAYMENT 8003310500 TX 6/25 (ELN)

These funds will be in your account pending our research of the disputed transaction. However, please note this is PROVISIONAL credit and may be reversed if our research determines the transaction is valid.

We regret any inconvenience this matter may have caused you. If you have any questions or need additional information, please contact me at (508) 820-4000. If it is more convenient, our facsimile number is (508) 655-1183.

Sincerely,

Donna M Sahely Senior Operations Specialist