

15526

[REDACTED]

[REDACTED]

[REDACTED]

August 7<sup>th</sup>, 2019

Dear [REDACTED]:

Securing and protecting your confidential information is a top priority for Tali Corporation d/b/a Bkr and it is a responsibility that we take very seriously. Regrettably, I am writing to inform you of an incident involving some of that information, including possibly your Credit / Debit Card Number, Expiration Date/CVV/Security Code.

We encourage you to remain vigilant by reviewing your account statements and free credit reports for any unauthorized activity. We recommend that you monitor your account statements for any unauthorized activity and report any suspected fraud to your banking institution and card issuer immediately. Card network rules generally provide that cardholders are not responsible for unauthorized charges that are reported promptly. The phone number to call is usually on the back of your payment card. Please see the pages that follow for additional steps you can take to protect your information.

Your confidence and trust are important to us, and we apologize for and deeply regret any inconvenience or concern this may cause. If you have any questions, please call 415-625-0754 Monday through Friday from 9 am – 5 pm PST.

Sincerely,

Adam Winter  
Chief Operating Officer

## **MORE INFORMATION ON WAYS TO PROTECT YOURSELF**

It is always advisable to remain vigilant to the possibility of fraud by reviewing your payment card statements and credit reports for any unauthorized activity. You should immediately report any unauthorized charges to your card issuer because payment card rules generally provide that cardholders are not responsible for unauthorized charges reported in a timely manner. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting companies. To order your annual free credit report, please visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting companies is as follows:

*Equifax*, PO Box 740241, Atlanta, GA 30374, [www.equifax.com](http://www.equifax.com), 1-800-685-1111  
*Experian*, PO Box 2002, Allen, TX 75013, [www.experian.com](http://www.experian.com), 1-888-397-3742  
*TransUnion*, PO Box 2000, Chester, PA 19016, [www.transunion.com](http://www.transunion.com), 1-800-916-8800

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Massachusetts Office of the Attorney General. Contact information for the Federal Trade Commission is as follows:

*Federal Trade Commission*, Consumer Response Center, 600 Pennsylvania Avenue, NW  
Washington, DC 20580, 1-877-IDTHEFT (438-4338), [www.ftc.gov/idtheft](http://www.ftc.gov/idtheft)

Contact information for the Massachusetts Office of the Attorney General is as follows:

*Office of the Attorney General*, One Ashburton Place, Boston, MA 02108, 1-617-727-8400  
[www.mass.gov/ago/contact-us.html](http://www.mass.gov/ago/contact-us.html)

You can obtain information from these sources about steps an individual can take to avoid identity theft as well as information about fraud alerts and security freezes. You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records.

Note that pursuant to Massachusetts law, you have the right to file and obtain a copy of any police report.

**Credit Freezes:** You may have the right to put a credit freeze, also known as a security freeze, on your credit file, free of charge, so that no new credit can be opened in your name without the use of a PIN number that is issued to you when you initiate a freeze. A credit freeze is designed to prevent potential credit grantors from accessing your credit report without your consent. If you place a credit freeze, potential creditors and other third parties will not be able to get access to your credit report unless you temporarily lift the freeze. Therefore, using a credit freeze may delay your ability to obtain credit. There is no fee to place or lift a credit freeze. Unlike a fraud alert, you must separately place a credit freeze on your credit file at each credit reporting company. Since the instructions for how to establish a credit freeze differ from state to state, please contact the three major credit reporting companies as specified below to find out more information.

To place a security freeze on your credit report, you must submit a request through a toll-free telephone number, a secure electronic system maintained by the credit reporting agency, or by sending a written request via regular, certified, or overnight mail. To place a security freeze on your credit report, contact each of the credit reporting agencies at the addresses below:

**Experian Security Freeze**, PO Box 9554, Allen, TX 75013, [www.experian.com](http://www.experian.com)  
**TransUnion Security Freeze**, PO Box 2000, Chester, PA 19016, [www.transunion.com](http://www.transunion.com)

**Equifax Security Freeze**, PO Box 105788, Atlanta, GA 30348, [www.equifax.com](http://www.equifax.com)

In order to request a security freeze, you will need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.)
2. Social Security number
3. Date of birth
4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years
5. Proof of current address such as a current utility bill or telephone bill
6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.)
7. If you are a victim of identity theft, include a copy of the police report, investigative report, or complaint to a law enforcement agency concerning identity theft

The credit reporting agencies have one (1) business day after receiving your request by toll-free telephone or secure electronic means, or three (3) business days after receiving your request by mail, to place a security freeze on your credit report. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number ("PIN") or password or both that can be used by you to authorize the removal or lifting of the security freeze.

To lift the security freeze in order to allow a specific entity or individual access to your credit report, or to lift a security freeze for a specified period of time, you must submit a request through a toll-free telephone number, a secure electronic system maintained by a credit reporting agency, or by sending a written request via regular, certified, or overnight mail to the credit reporting agencies and include proper identification (name, address, and Social Security number) and the PIN number or password provided to you when you placed the security freeze as well as the identity of those entities or individuals you would like to receive your credit report or the specific period of time you want the credit report available. The credit reporting agencies have one (1) business day after receiving your request by toll-free telephone or secure electronic means, or three (3) business days after receiving your request by mail, to lift the security freeze for those identified entities or for the specified period of time.

To remove the security freeze, you must submit a request through a toll-free telephone number, a secure electronic system maintained by a credit reporting agency, or by sending a written request via regular, certified, or overnight mail to each of the three credit bureaus and include proper identification (name, address, and Social Security number) and the PIN number or password provided to you when you placed the security freeze. The credit bureaus have one (1) business day after receiving your request by toll-free telephone or secure electronic means, or three (3) business days after receiving your request by mail, to remove the security freeze.

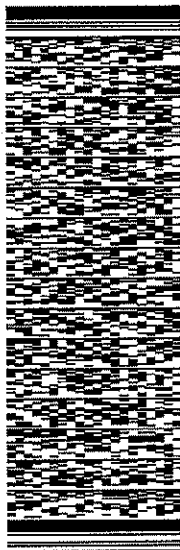
ORIGIN ID: CIBA (310) 820-8800  
STEPHANIE LUCAS  
BAKER HOSTETLER LLP  
11601 WILSHIRE BOULEVARD  
SUITE 1400  
LOS ANGELES, CA 90025  
UNITED STATES US

SHIP DATE: 07AUG19  
ACTWGT: 0.50 LB  
CAD: 250156915MWSX3400  
BILL SENDER

TO ATTORNEY GENERAL MAURA HEALEY  
OFFICE OF THE ATTORNEY GENERAL  
1 ASHBURTON PL

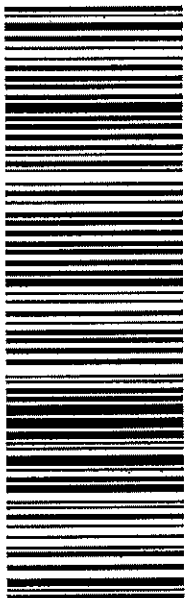
BOSTON MA 02108  
(310) 442-8824 REF: 115373000001-10333  
NV. DEPT.  
PO.

557J3E9E7A5A2



TRK# 7889 7784 5206  
0201  
THU - 08 AUG 10:30A  
PRIORITY OVERNIGHT  
ASR

XELWMA  
MA-US 02108 BOS



FOLD on this line and place in shipping pouch with bar code and delivery address visible

1. Fold the first printed page in half and use as the shipping label.
2. Place the label in a waybill pouch and affix it to your shipment so that the barcode portion of the label can be read and scanned.
3. Keep the second page as a receipt for your records. The receipt contains the terms and conditions of shipping and information useful for tracking your package.

**Legal Terms and Conditions**

Tendering packages by using this system constitutes your agreement to the service conditions for the transportation of your shipments as found in the applicable FedEx Service Guide, available upon request. FedEx will not be responsible for any claim in excess of the applicable declared value, whether the result of loss, damage, delay, non-delivery, misdelivery, or misinformation, unless you declare a higher value, pay an additional charge, document your actual loss and file a timely claim. Limitations found in the applicable FedEx Service Guide apply. Your right to recover from FedEx for any loss, including intrinsic value of the package, loss of sales, income interest, profit, attorney's fees, costs, and other forms of damage whether direct, incidental, consequential, or special is limited to the greater of 100 USD or the authorized declared value. Recovery cannot exceed actual documented loss. Maximum for items of extraordinary value is 500 USD, e.g. jewelry, precious metals, negotiable instruments and other items listed in our Service Guide. Written claims must be filed within strict time limits, see applicable FedEx Service Guide. FedEx will not be liable for loss or damage to prohibited items in any event or for your acts or omissions, including, without limitation, improper or insufficient packaging, securing, marking or addressing, or the acts or omissions of the recipient or anyone else with an interest in the package. See the applicable FedEx Service Guide for complete terms and conditions. To obtain information regarding how to file a claim or to obtain a Service Guide, please call 1-800-GO-FEDEX (1-800-463-3339).



*package id*  
0356005

*ship date*  
Wed, Aug 07 2019

*to*  
Attorney General Maura  
Healey  
Office of the Attorney  
General  
1 ASHBURTON PL  
BOSTON, MA 02108-1518  
United States  
3104428824

*residential address*  
No

*return label*  
No

*notification type*  
Label Creation  
Exception  
Delivery  
Tendered

*notification recipients*  
msweeney@bakerlaw.com

*from*  
Stephanie Lucas (10633)  
Baker Hostetler LLP  
11601 Wilshire Boulevard  
Suite 1400  
Los Angeles, CA 90025-  
0509  
US  
8608847

*billing*  
Tali Corporation.RPS19  
O365 Compromise  
(115373.115373.000001)

*operator*  
Margaret Sweeney  
310-442-8824  
msweeney@bakerlaw.com

*create time*  
08/07/19, 9:56AM

*vendor*  
FedEx

*tracking number*  
788977845206

*service*  
FedEx Priority Overnight®

*packaging*  
FedEx® Envelope

*signature*  
Adult Signature Required

*courtesy quote*  
27.81

*Quote may not reflect all  
accessorial charges*