

15536

# The Senior Center

*Ashfield • Buckland • Shelburne*

August 7, 2019

Dear [REDACTED],

On July 1, 2019 the Senior Center Director discovered our computers were compromised from an unknown source.

It was discovered a letter was on file with your mother [REDACTED] Social Security number on it which may have been accessed.

We have taken measures to remove her Social Security number from any computer files and make our system more secure.

By law, we are offering her 18 months of free credit monitoring services.

Please notify us if you wish to utilize that service for her.

This was an unprecedented and unfortunate incident. Please be assured we are doing everything we can do to protect her information.

We encourage you to contact Leanne Dowd or Cathleen Buntin at the Senior Center to set up a credit monitoring service for your mother at 413-625-2502.

Sincerely,

Leanne Dowd, Outreach Coordinator

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Leanne Dowd, Outreach Coordinator