

15570

8/9/2019

Free Credit Monitoring Code: [REDACTED]
[REDACTED]

RE: Important Message Regarding Your Personal Information

Dear [REDACTED],

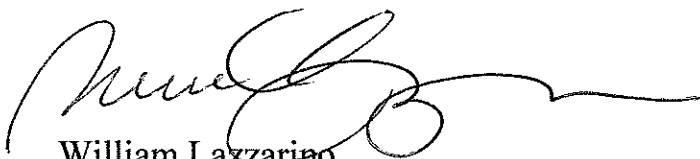
On behalf of Enterprise Rent-A-Car Company of Boston, LLC (“Enterprise”), I am writing to inform you that an unauthorized acquisition of your personal information occurred on or around 7/11/19.

We value your privacy and deeply regret that this incident occurred. As a precautionary measure, we are notifying you so that you may take steps to protect yourself against the possible misuse of your information. We urge you to remain vigilant over the next 12 to 24 months and to promptly report incidents of suspected identity theft or unauthorized activity to the appropriate law enforcement agency. Please also read the important information included on ways to protect yourself from identity theft.

In addition, Enterprise has made arrangements with Experian to offer you a complimentary 2-year membership to a credit monitoring plan, IdentityWorks. This service will monitor your credit reports to help detect, protect against, and resolve any possible misuse of your personal information. The next few pages of this letter include steps you can take to further protect your information. Please read this information carefully as it includes the credit monitoring details.

We sincerely regret any inconvenience this incident may cause you. Should you have any questions about this matter, please feel free to contact me at 781-852-0864.

Sincerely,



William Lazzarino
Vice President of Finance

Enclosure

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Steps You Can Take to Further Protect Your Information

Review Your Account Statements

As a precautionary measure, we recommend that you review your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state Attorney General, or the Federal Trade Commission. If you are the victim of identity theft, you have the right to file a police report and obtain a copy of it.

Credit Report Monitoring

In addition to the free credit monitoring service that we are extending, you also may obtain a free copy of your credit report from each of the 3 major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com>, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print a copy of the request form at <http://www.consumer.ftc.gov/articles/pdf-0093-annual-report-request-form.pdf>. Or you can elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies shown below.

Equifax (800) 685-1111 www.equifax.com P.O. Box 740241 Atlanta, GA 30374	Experian (888) 397-3742 www.experian.com P.O. Box 9532 Allen, TX 75013	TransUnion (800) 888-4213 www.transunion.com 2 Baldwin Place P.O. Box 1000 Chester, PA 19016
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Experian IdentityWorks Information

If you believe there was fraudulent use of your information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that this offer is available to you for one year from the date of this letter and does not require any action on your part at this time.

The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration. You will also find self-help tips and information about identity protection at this site.

While Identity Restoration assistance is immediately available to you, we also encourage you to activate the fraud detection tools available through Experian IdentityWorksSM as a complimentary two year membership. This product provides you with superior identity detection and resolution of identity theft. To start monitoring your personal information please follow the steps below:

- Ensure that you **enroll by: 11/30/2019** (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll:
<https://www.experianidworks.com/3bplus>

- Provide your **activation code**: K8FZCMMYG

If you have questions about the product, need assistance with identity restoration that arose as a result of this incident or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 877-890-9332 by **11/30/2019**. Be prepared to provide engagement number **DB14058** as proof of eligibility for the identity restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR 2-YEAR EXPERIAN IDENTITYWORKS MEMBERSHIP:

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- **Internet Surveillance:** Technology searches the web, chat rooms & bulletin boards 24/7 to identify trading or selling of your personal information on the Dark Web.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

What you can do to protect your information: There are additional actions you can consider taking to reduce the chances of identity theft or fraud on your account(s). Please refer to www.ExperianIDWorks.com/restoration for this information.

As soon as you enroll in your complimentary IdentityWorks membership, Experian will begin to monitor your credit reports. This powerful tool will help you identify potentially fraudulent use of your information and provide you with immediate assistance from a dedicated team of fraud resolution representatives should you ever need help.

You have ninety (90) days to activate this membership, which will then continue for 18 full months.

Once your enrollment in IdentityWorks is complete, you should carefully review your credit reports for inaccurate or suspicious items. If you have questions about IdentityWorks, need help understanding something on your credit report, or suspect that an item on your credit report may be fraudulent, please contact Experian customer care at 877-890-9332.

Additional Free Resources on Identity Theft

You may wish to review the tips provided by the Federal Trade Commission on how to avoid identity theft. For more information from the FTC, please visit <http://www.ftc.gov/idtheft> or call 1-877-ID-THEFT (877-438-4338).

Consider Placing a Fraud Alert

You may consider placing a fraud alert on your credit report. This fraud alert statement informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Consider Placing a Security Freeze

In some U.S. states, you have the right to put a security freeze on your credit file. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. Additionally, if you request a security freeze from a consumer reporting agency there may be a fee up to \$10 to place, lift, or remove the security freeze; however, this fee may be less in certain states (in MA, up to \$5). In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, a recent utility bill, bank statement, or insurance statement, and, if you are a victim of identity theft, a copy of the police report, investigative report, or complaint to a law enforcement agency. You must separately place a security freeze on your credit file with each credit reporting agency by sending a written request to:

Equifax Security Freeze P.O. Box 105788 Atlanta, GA 30348	Experian Security Freeze P.O. Box 9554 Allen, TX 75013	TransUnion LLC 2 Baldwin Place P.O. Box 1000 Chester, PA 19016
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