# Abington Bank

August 20, 2019

#### Dear Customer:

Abington Bank believes in quick action with regards to our valued customers. The Bank was informed by its' data processing vendor that certain debit card information may have been compromised recently.

The Bank is informing you as the incident may have increased the probability of your information being used for fraudulent purposes. It is not known at this time whether you will experience trouble in the future, however, it is important to remain vigilant over the next twelve to twenty-four months and promptly report incidents of identity theft to us. The Bank recommends you utilize one or all of the following steps to protect yourself, should you wish to do so.

- > Carefully examine all credit card billings and other such statements to verify charges. If anything looks suspicious, promptly report the incident as suspected identity theft.
- You may wish to visit the Federal Trade Commission's (FTC) web site at <u>www.ftc.gov</u> or call their toll-free number, 1-877-438-4338, to obtain identity theft guidance and to report suspected incidents of identity theft.
- > Subscription services are available that can provide notification to you anytime there are changes or inquiries in your consumer credit report.
- > Both The Fair Credit Reporting Act and The Fair and Accurate Credit Transactions Act of 2003 allow you, under certain circumstances, to place a fraud alert in your consumer credit report. A fraud alert notifies all prospective users of a credit report that you may be a victim of fraud and including identity theft.

Under the Fair and Accurate Credit Transaction Act, you may obtain a free three-bureau credit report annually through the following service:

### Annual Credit Report Service

PO Box 105283 Atlanta, GA 30348-5283 1-877-FACT ACT (322-8228)

Website; www.annualcreditreport.com

You may also report suspected incidents of identity theft with or obtain a free credit report directly from the following reporting agencies:

### Equifax

PO Box 740241 Atlanta, GA 30374

Fraud Line: 1-800-525-6285 or 1-888-766-0008

Credit Report Line: 1-800-685-1111

Website: www.equifax.com

## Experian

PO Box 4500 Allen, TX 75013

Fraud and Credit Report Line: 1-888-397-3742

Website: www.experian.com

### TransUnion

PO Box 1000

Chester, PA 19022

Fraud Line: 1-800-680-7289

Credit Report Line: 1-800-888-4213 or 1-800-916-8800

Website: www.transunion.com

We apologize in advance for any inconvenience this may cause. Please do not hesitate to contact Customer Service at 781-878-0045 for assistance and information related to this incident.

Very truly yours,

**Deposit Operations**