

15635



C/O ID Experts
PO Box 4219
Everett WA 98204

ENDORSE



4 NAME

ADDRESS1

ADDRESS2

CSZ

BREAK

SEQ
CODE 2D

To Enroll, Please Call:
(833) 959-1346
Or Visit:
<https://ide.myidcare.com/oregon-oid>
Enrollment Code: <<XXXXXXXXXX>>

LTR_DATE

Dear <<First Name>> <<Last Name>>,

This purpose of this letter is to inform you about a data breach at the Oregon Judicial Department in July 2019. You are receiving this letter because your personal information was exposed in the breach. We have no evidence that your personal information has been misused, but will provide identity theft protection services at no cost to you if you enroll by November 29, 2019.

What happened

OJD was targeted by an email “phishing” scam. Phishing is an online scam where an email seems to be from a legitimate source and asks for sensitive information. From the phishing scam, a cyber-attack via email was launched on July 15, 2019. The attack was contained within approximately four hours of the start of the attack. OJD analyzed what happened and determined the Outlook 365 user accounts of five employees were accessed and compromised, resulting in a data breach.

OJD engaged a nationally-recognized cyber incident response contractor, IDExperts. IDExperts identified both the personal information in the affected user accounts and the people whose information was exposed. Because we have this information, we can send this notice to each person whose personal information was exposed.

What information was involved

The exposed information included first and last names, addresses, dates of birth, driver’s license numbers, state identification numbers, personal financial account information, health care information, and other information possessed by OJD. Not all of these information types was exposed for each person.

What we are doing

Keeping personal information secure for people OJD serves is very important. We have many safeguards in place to protect your data: security updates and patching are kept up-to-date, independent security assessments are done, and special software monitors OJD systems and protects against attacks. Also, OJD policies require annual information security training to all OJD employees.

We have notified the top three credit reporting agencies of this incident. Those agencies are TransUnion, Experian and Equifax. The attached Recommended Next Steps has information regarding how to review your credit report and placing fraud alerts and security freezes with those credit reporting agencies. We have no evidence that any personal information used improperly, but because there is a risk of identity theft, we are offering you free identity protection services through a reputable company, ID Experts. This protection will help you resolve issues if your identity is misused. OJD is providing this service at no cost to you.

The service package from IDExperts is called MyIDCare. It includes:

- 12 months¹ of credit and internet scam monitoring
- A \$1 million insurance reimbursement policy
- Fully managed identity theft recovery services

What you can do

To sign up for the free MyIDCare identity protection services:

- Enroll by calling (833) 959-1346; or visit <https://ide.myidcare.com/oregon-ojd>.
- Use the enrollment code provided at the top of the first page of this letter.
- MyIDCare hours are Monday through Friday from 6 a.m. to 6 p.m. Pacific Time.
- The deadline to enroll is ENROLLDATE.

Again, there is no evidence at this time that your information has been misused. We encourage you to contact MyIDCare with any questions or concerns, and to take full advantage of this free service. MyIDCare representatives know the incident's details. They can answer your questions and help you protect your personal information.

For more Information

Detailed enrollment instructions are on the enclosed "Recommended Steps to Help Protect Your Information" document. Do not discard this letter; it has the code you need to enroll.

Please call (833) 959-1346; or visit <https://ide.myidcare.com/oregon-ojd> for help or more information.

Sincerely,

Nancy Cozine
State Court Administrator

¹ Note: residents of Connecticut will receive 24 months and Massachusetts residents will receive 18 months, as required by state law.



Recommended Steps to Help Protect your Information

- 1. Website and Enrollment** Go to <https://ide.myidcare.com/oregon-oid> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter.
- 2. Activate the credit monitoring** provided as part of your MyIDCare membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, MyIDCare will be able to assist you.
- 3. Telephone.** Contact MyIDCare at (833) 959-1346 gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.
- 4. Review your credit reports.** We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to www.annualcreditreport.com or call 1-877-322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months.

If you discover any suspicious items and have enrolled in MyIDCare, notify them immediately by calling or by logging into the MyIDCare website and filing a request for help.

If you file a request for help or report suspicious activity, you will be contacted by a member of our ID Care team who will help you determine the cause of the suspicious items. In the event that you fall victim to identity theft as a consequence of this incident, you will be assigned an ID Care Specialist who will work on your behalf to identify, stop and reverse the damage quickly.

You should also know that you have the right to file a police report if you ever experience identity fraud. Please note that in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You can report suspected incidents of identity theft to local law enforcement or to the Attorney General or Federal Trade Commission.

5. Place Fraud Alerts with the three credit bureaus. If you choose to place a fraud alert, we recommend you do this after activating your credit monitoring. You can place a fraud alert at one of the three major credit bureaus by phone and also via Experian's or Equifax's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. The contact information for all three bureaus is as follows:

Credit Bureaus

Equifax Fraud Reporting
1-866-349-5191
P.O. Box 105069
Atlanta, GA 30348-5069
www.alerts.equifax.com

Experian Fraud Reporting
1-888-397-3742
P.O. Box 9554
Allen, TX 75013
www.experian.com

TransUnion Fraud Reporting
1-800-680-7289
P.O. Box 2000
Chester, PA 19022-2000
www.transunion.com

It is necessary to contact only ONE of these bureaus and use only ONE of these methods. As soon as one of the three bureaus confirms your fraud alert, the others are notified to place alerts on their records as well. You will receive confirmation letters in the mail and will then be able to order all three credit reports, free of charge, for your review. An initial fraud alert will last for one year.

Please Note: No one is allowed to place a fraud alert on your credit report except you.

6. Security Freeze. By placing a security freeze, someone who fraudulently acquires your personal identifying information will not be able to use that information to open new accounts or borrow money in your name. You will need to contact the three national credit reporting bureaus listed above to place the freeze. Keep in mind that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze. There is no cost to freeze or unfreeze your credit files.

7. You can obtain additional information about the steps you can take to avoid identity theft from the following agencies. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them.

California Residents: Visit the California Office of Privacy Protection (<http://www.ca.gov/Privacy>) for additional information on protection against identity theft.

Kentucky Residents: Office of the Attorney General of Kentucky, 700 Capitol Avenue, Suite 118 Frankfort, Kentucky 40601, www.ag.ky.gov, Telephone: 1-502-696-5300.

Maryland Residents: Office of the Attorney General of Maryland, Consumer Protection Division 200 St. Paul Place Baltimore, MD 21202, www.oag.state.md.us/Consumer, Telephone: 1-888-743-0023.

New Mexico Residents: You have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit "prescreened" offers of credit and insurance you get based on information in your credit report; and you may seek damages from a violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. You can review your rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

North Carolina Residents: Office of the Attorney General of North Carolina, 9001 Mail Service Center Raleigh, NC 27699-9001, www.ncdoj.gov, Telephone: 1-919-716-6400.

Oregon Residents: Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301-4096, www.doj.state.or.us/consumer-protection/, Telephone: 877-877-9392

Rhode Island Residents: Office of the Attorney General, 150 South Main Street, Providence, Rhode Island 02903, www.riag.ri.gov, Telephone: 401-274-4400

All US Residents: Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW Washington, DC 20580, www.consumer.gov/idtheft, 1-877-IDTHEFT (438-4338), TTY: 1-866-653-4261.