First & Last Name Address Line 1 Address Line 2 (if needed) City, State Zip

#### NOTICE OF DATA BREACH

At HITE Hedge Asset Management, LLC ("HITE"), we take the responsibility of keeping the personal information we have about you secure very seriously. This is to notify you of a data security incident that may have exposed some of your personal information, including your Social Security number, and other identifying information.

# What Happened

On August 16, 2019, HITE discovered that criminals gained access to certain files that contain personal information belonging to our investors. Upon discovery, we acted immediately to stop the intrusion and to ensure all assets were secured. Based on our investigation, the unauthorized access occurred August 15, 2019 through August 16, 2019.

### What Information Was Involved

Most of the consumer information accessed includes names, Social Security numbers, and addresses and in some instances, birth dates and driver's license numbers.

## What We Are Doing

Upon learning of this incident, HITE took steps to stop the intrusion and has engaged a 3<sup>rd</sup> party forensic firm to investigate the incident. HITE is also conducting an assessment of the security protocols so that steps can be taken to help prevent this type of incident from happening again.

### What You Can Do

In order to help relieve any such concerns and restore confidence following this incident, we have contracted with LifeLock, a Symantec company, to make available at no cost to you for two years its LifeLock Defender™ Preferred solution. As you may be aware, LifeLock is an industry leader in providing credit and identity theft monitoring and remediation services and products. Their incident response team has extensive experience in assisting people who have sustained an unintentional exposure of their personal information.

LifeLock Defender™ Preferred is specifically designed to protect your personal information as well as your financial standing and personal identity. In the unlikely event that you are impacted by this incident, LifeLock will take all steps necessary to respond to, remediate and rectify the situation.

## To activate your membership and get protection at no cost to you:

- 1. Go to www.LifeLock.com and click on the red START MEMBERSHIP button.
- 2. You will be taken to another page where, below the three protection plan boxes, you can enter the promo code: **CCHHAM1908** and click the APPLY button.
- 3. On the next page, enter your Member ID. (Your Member ID is << MEMBER ID>>).
- 4. Click the red START YOUR MEMBERSHIP button.
- 5. You will receive a confirmation email after enrollment (be sure to follow all directions in this email).

You will have until November 29, 2019 to enroll in this service.



Once you have completed the LifeLock enrollment process, the service will be in effect. Your LifeLock Defender™ Preferred membership includes:

- ✓ LifeLock Identity Alert® System<sup>†</sup>
- ✓ Live, US-Based Priority Member Support 24/7
- ✓ Stolen Funds Reimbursement up to \$25,000\*
- ✓ Personal Expense Compensation up to \$25,000 \*
- ✓ Service Guarantee for Lawyers and Experts up to \$1 million\*
- ✓ Identity Restoration Support
- ✓ Annual Three-Bureau Credit Reports & Credit Scores¹

The credit scores provided are VantageScore 3.0 credit scores based on Equifax, Experian and TransUnion respectively. Third parties use many different types of credit scores and are likely to use a different type of credit score to assess your creditworthiness.

- √ Three-Bureau Credit Monitoring<sup>1,2</sup>
- √ Address Change Verification
- ✓ Bank Account Takeover Alerts<sup>†</sup>
- ✓ Dark Web Monitoring
- √ Fictitious Identity Monitoring
- ✓ Credit Card, Checking and Savings Account Activity & Application Alerts<sup>†</sup>
- $^{1}$  Credit reports, scores and credit monitoring may require an additional verification process and credit services will be withheld until such process is complete.
- <sup>2</sup> For LifeLock Defender™ Preferred Three-bureau Credit monitoring, credit monitoring from Experian and TransUnion will take several days to begin.
- <sup>†</sup> LifeLock does not monitor all transactions at all businesses.
- \* Indicates features included within the Million Dollar Protection™ Package<sup>†††</sup> No one can prevent all identity theft.

We are also providing you with the attached Recommended Steps to help Protect your Information, which identifies other measures that you can take to protect yourself from identity theft. It also includes contact information for the Federal Trade Commission, state Attorneys General, and the three major credit bureaus, should you wish to contact them as well.

In addition to enrolling in identity theft protection and credit file monitoring, please see the "Identity Theft Prevention Tips" and the "State Information" below. This information provides additional steps you can take, including how to obtain a free copy of your credit report and place a fraud alert and/or credit freeze on your credit report.

### For More Information

HITE is committed to ensuring that your personal information is protected, and we apologize to our investors for the concern and frustration this incident causes. If you have any questions or need additional information about this notice, we have set up a dedicated support line through LifeLock, available 24/7. Please feel free to give us a call at 866-337-5718. If you would like to enroll over the phone, you may contact LifeLock by calling 1-800-899-0180.

Sincerely,

James Jampel

President and CEO
HITE Hedge Asset Management LLC



### **Identity Theft Prevention Tips**

We recommend that you remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring your credit reports. You may obtain a free copy of your annual credit report from each company listed below once every 12 months by requesting your report online at <a href="https://www.annualcreditreport.com">www.annualcreditreport.com</a>, calling toll-free 1-877-322-8228, or mailing an Annual Credit Report Request Form (available at <a href="https://www.annualcreditreport.com">www.annualcreditreport.com</a>, to: Annual Credit Report request Service, P.O. Box 105281, Atlanta, GA, 30348-5281. You may also purchase a copy of your credit report by contacting any of the credit reporting agencies below:

Equifax PO Box 740241 Atlanta, GA 30374 www.equifax.com 888-766-0008

Experian PO Box 9554 Allen, TX 75013 www.experian.com 888-397-3742

TransUnion PO Box 2000 Chester, PA 19016 www.transunion.com 800-680-7289

If you believe you are the victim of identity theft, you should contact the proper law enforcement authorities, including local law enforcement, and you should consider contacting your state attorney general and/or the Federal Trade Commission ("FTC"). You also may contact the FTC to obtain additional information about avoiding identity theft.

Federal Trade Commission, Consumer Response Center 600 Pennsylvania Avenue NW, Washington, DC 20580; 1-877-IDTHEFT (438-4338) www.ftc.gov/idtheft

State Attorneys General: Information on how to contact your state attorney general may be found at www.naag.org/naag/attorneys-general/whos-my-ag.php.

You may obtain information from the FTC and the credit reporting agencies listed above about placing a fraud alert and/or credit freeze on your credit report.



# **State Information**

#### **For Maryland Residents**

You may obtain information about avoiding identity theft from the Maryland Attorney General's Office. This office can be reached at:

Office of the State of Maryland Attorney General 200 St. Paul Place, Baltimore, MD 21202 1-888-743-0023 www.marylandattorneygeneral.gov

## For Massachusetts Residents

Under Massachusetts law, you also have the right to obtain a police report in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it. You may also consider placing a fraud alert message or security freeze on your credit file by calling the toll-free telephone numbers for each of the three national consumer credit reporting agencies listed above. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit, mortgages, employment, housing or other services.

If you have been a victim of identity theft and you provide the credit reporting agency with a valid police report, it cannot charge you to place, lift or remove a security freeze. In all other cases, a credit reporting agency may charge you up to \$5.00 each to place, temporarily lift, or permanently remove a security freeze. To place a security freeze on your credit file, you must send a written request to each of the three national consumer reporting agencies listed above by regular, certified or overnight mail. In order to request a security freeze, you will need to provide the following information:

- 1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
- 2. Social Security number;
- 3. Date of birth;
- 4. If you have moved in the past 5 years, provide the addresses where you have lived over the prior 5 years;
- 5. Proof of current address such as a current utility bill or telephone bill;
- 6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.);

- 7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft;
- 8. If you are not a victim of identity theft, include payment by check, money order, or credit card (Visa, MasterCard, American Express or Discover only). Do not send cash through the mail.

The credit reporting agencies have 3 business days after receiving your request to place a security freeze on your credit report. The credit bureaus must also send written confirmation to you within 5 business days and provide you with a unique personal identification number (PIN) or password, or both, that can be used by you to authorize the removal or lifting of the security freeze.

To lift the security freeze in order to allow a specific entity or individual access to your credit report, you must call or send a written request to the credit reporting agencies by mail and include proper identification (name, address, and Social Security number) and the PIN number or password provided to you when you placed the security freeze as well as the identities of those entities or individuals you would like to receive your credit report or the specific period of time you want the credit report available. The credit reporting agencies have 3 business days after receiving your request to lift the security freeze for those identified entities or for the specified period of time.

To remove the security freeze, you must send a written request to each of the three credit bureaus by mail and include proper identification (name, address, and Social Security number) and the PIN number or password provided to you when you placed the security freeze. The credit bureaus have 3 business days after receiving your request to remove the security freeze.

# For New Mexico Residents

Under New Mexico law, you also have the right to obtain a police report in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it. You may also consider placing a fraud alert message or security freeze on your credit file by calling the toll-free telephone numbers for each of the three national consumer credit reporting agencies listed above. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that



placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit, mortgages, employment, housing or other services.

If you have been a victim of identity theft and you provide the credit reporting agency with a valid police report, it cannot charge you to place, lift or remove a security freeze. Alternatively, if you are over the age of 65, then the fee will also be waived. In all other cases, a credit reporting agency may charge you up to \$10.00 each to place, temporarily lift, or permanently remove a security freeze. To place a security freeze on your credit file, you must send a written request to each of the three national consumer reporting agencies listed above by regular, certified or overnight mail. In order to request a security freeze, you will need to provide the following information:

- 1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
- 2. Social Security number;
- 3. Date of birth;
- 4. If you have moved in the past 5 years, provide the addresses where you have lived over the prior five years;
- 5. Proof of current address such as a current utility bill or telephone bill;
- 6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.);
- 7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft;
- 8. If you are not a victim of identity theft, include payment by check, money order, or credit card (Visa, MasterCard, American Express or Discover only). Do not send cash through the mail.

The credit reporting agencies have 3 business days after receiving your request to place a security freeze on your credit report. The credit bureaus must also send written confirmation to you within 5 business days and provide you with a unique personal identification number (PIN) or password, or both, that can be used by you to authorize the removal or lifting of the security freeze.

To lift the security freeze in order to allow a specific entity or individual access to your credit report, you must call or send a written request to the credit reporting agencies by mail and include proper identification (name, address, and Social Security number) and the PIN number or password provided to

you when you placed the security freeze as well as the identities of those entities or individuals you would like to receive your credit report or the specific period of time you want the credit report available. The credit reporting agencies have 3 business days after receiving your request to lift the security freeze for those identified entities or for the specified period of time.

To remove the security freeze, you must send a written request to each of the three credit bureaus by mail and include proper identification (name, address, and Social Security number) and the PIN number or password provided to you when you placed the security freeze. The credit bureaus have 3 business days after receiving your request to remove the security freeze.

#### For Rhode Island Residents

You may obtain information about avoiding identity theft from the Rhode Island Attorney General's Office. This office can be reached at:

Office of the State of Rhode Island Attorney General 150 South Main Street, Providence, RI 02903 www.riag.ri.gov 401-274-4400

Under Rhode Island law, you also have the right to obtain a police report in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it. You may also consider placing a fraud alert message or security freeze on your credit file by calling the toll-free telephone numbers for each of the three national consumer credit reporting agencies listed above. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit, mortgages, employment, housing or other services.

If you have been a victim of identity theft and you provide the credit reporting agency with a valid police report, it cannot charge you to place, lift or remove a security freeze. Alternatively, if you are over the age of 65, then the fee will also be waived. In all other cases, a credit reporting agency may charge you up to \$10.00 each to place, temporarily lift, or permanently remove a security freeze. To place a security freeze on your credit file, you must send a written request to each of the three national consumer reporting agencies listed under the "Notice of Data Breach" above by regular, certified



or overnight mail. In order to request a security freeze, you will need to provide the following information:

- 1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
- 2. Social Security number;
- 3. Date of birth;
- 4. If you have moved in the past 5 years, provide the addresses where you have lived over the prior five years;
- 5. Proof of current address such as a current utility bill or telephone bill:
- 6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.);
- 7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft;
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To remove the security freeze, you must send a written request to each of the three credit bureaus by mail and include proper identification (name, address, and Social Security number) and the PIN number or password provided to you when you placed the security freeze. The credit bureaus have 3 business days after receiving your request to remove the security freeze.

