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Dear

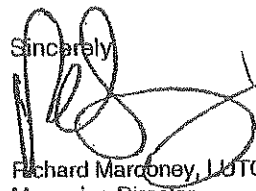
I am writing to inform you that documentation related to Prudential life insurance policy was mistakenly delivered to an incorrect office at the address of your financial professional. The personal information about you in the mailing included your name, address, email address, contract number, Social Security number, date of birth, driver's license number, and medical information related to your policy. We regret this incident and assure you that your policy has not been affected because of this occurrence.

We have no reason to believe that the information about you has been used improperly or that you are at risk of identity theft because of this incident. However, because we take our responsibility to safeguard personal information seriously and Massachusetts law requires us to do so, we wanted to make you aware of this situation. To help relieve concerns, we have secured the services of Kroll to provide identity monitoring services to you for two years. Kroll is a global leader in risk mitigation and response, and their team has extensive experience helping people who have sustained an unintentional exposure of confidential information. The enclosed sheet provides information and enrollment instruction for the services available to you. Should you choose to enroll, please use the following verification ID and activation code which will be valid for your use through **December 1, 2019.**

Attached to this letter are two additional documents. The first document contains instructions for enrolling in the free credit monitoring with Kroll. The second is a notice provided for under Massachusetts law for Massachusetts residents.

We regret any inconvenience or concern this situation may cause you and remain committed to protecting the privacy of personal information. If you have any questions, please do not hesitate to contact us by calling (401) 287-3275 between the hours of 8:00 am and 5:00 pm, Eastern time.

Sincerely



Richard Marooney, LUTCF®
Managing Director

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