Park Hotels & Resorts Inc. 1775 Tysons Blvd, 7th Floor Tysons, VA 22102



September 16, 2019

RE: Recent Data Incident

Dear Sample A Sample,

I am writing to inform you of a data security incident that may have affected personal information related to you. This notice describes steps we have taken in response to the incident and additional actions you may wish to take to protect yourself.

On July 30, 2019, Park identified suspicious activity that it promptly halted. We launched an extensive investigation and were able to determine that an unauthorized third party may have accessed information from Park that contained your personal information.

The personal information about you that may have been accessed in this incident may have included your name, physical address, and Social Security number.

We know that the security of your personal information is important to you. As a precaution, to help protect you Park has arranged for you to enroll, at no cost to you, in fraud assistance and credit monitoring services through Experian for a period of two years. Additional information on these services and instructions for how you can enroll are included in Attachment 2 to this letter. Even if you choose not to enroll in this service, there are other steps you can take to protect yourself. Please refer to Attachment 1 to this letter which provides additional information on those steps.

We regret this incident, and we take the privacy and security of your personal information very seriously. We are reviewing and updating our security practices to help prevent this type of incident from occurring again.

Again, we regret any inconvenience this incident may cause. If you have any questions or need additional information, please call (833) 704-9386 toll-free Monday through Friday from 8 am – 10 pm Central, or Saturday and Sunday from 10 am – 7 pm Central (excluding major U.S. holidays). Be prepared to provide your engagement number DB14636.

Sincerely,

Park Hotels & Resorts Inc.

Enclosures



Attachment 1: Additional Information

You should be cautious about using email to provide sensitive personal information, whether sending it yourself or in response to email requests. You should also be cautious when opening attachments and clicking on links in emails. Scammers sometimes use fraudulent emails or other communications to deploy malicious software on your devices or to trick you into sharing valuable personal information, such as account numbers, Social Security numbers, or usernames and passwords. The Federal Trade Commission (FTC) has provided guidance at https://www.consumer.ftc.gov/articles/0003-phishing.

You should review your financial statements and accounts for signs of suspicious transactions and activities. If you find any indication of unauthorized accounts or transactions, you should report the possible threat to local law enforcement, your State's Attorney General's office, or the FTC. Under Massachusetts law, you have a right to obtain a police report. You will find contact information for some of those entities below. If you discover unauthorized charges, promptly inform the relevant payment card companies and financial institutions.

Fraud Alert Information

Whether or not you enroll in the credit monitoring product offered, we recommend that you place a free "Fraud Alert" on your credit file. Fraud Alert messages notify potential credit grantors to verify your identification before extending credit in your name in case someone is using your information without your consent. A Fraud Alert can make it more difficult for someone to get credit in your name; however, please be aware that it also may delay your ability to obtain credit. Fraud alerts last one year. Identity theft victims can get an extended fraud alert for seven years.

Call only one of the following three nationwide credit reporting companies to place your Fraud Alert: TransUnion, Equifax, or Experian. As soon as the credit reporting company confirms your Fraud Alert, they will also forward your alert request to the other two nationwide credit reporting companies so you do not need to contact each of them separately. The contact information for the three nationwide credit reporting companies is:

Equifax PO Box 740256 Atlanta, GA 30374 www.alerts.equifax.com 1-800-525-6285 TransUnion PO Box 2000 Chester, PA 19016 www.transunion.com/fraud 1-800-680-7289

Experian PO Box 9554 Allen, TX 75013 www.experian.com/fraud 1-888-397-3742

Free Credit Report Information

Under federal law, you are also entitled to one free credit report once every 12 months from each of the above three major nationwide credit reporting companies. Call 1-877-322-8228 or make a request online at www.annualcreditreport.com.

Even if you do not find any suspicious activity on your initial credit reports, we recommend that you check your account statements and credit reports periodically. You should remain vigilant for incidents of fraud and identity theft. Victim information sometimes is held for use or shared among a group of thieves at different times. Checking your credit reports periodically can help you spot problems and address them quickly.

If you find suspicious activity on your credit reports or have reason to believe your information is being misused, call your local law enforcement agency or state attorney general and file a police report. Get a copy of the report; many creditors want the information it contains to alleviate you of the fraudulent debts. You also should file a complaint with the FTC using the contact information below. Your complaint will be added to the FTC's Consumer Sentinel database, where it will be accessible to law enforcers for their investigations.

You may also contact the FTC at the contact information below to learn more about identity theft and the steps you can take to protect yourself.

Federal Trade Commission

Consumer Response Center 600 Pennsylvania Avenue NW Washington, DC 20580 1.877.FTC.HELP (382.4357) www.ftc.gov/idtheft

Security Freeze Information

You can request a free Security Freeze (aka "Credit Freeze") on your credit file at no charge to you by contacting each of the three nationwide credit reporting companies via the channels outlined below. When a Credit Freeze is added to your credit report, third parties, such as credit lenders or other companies, whose use is not exempt under law will not be able to access your credit report without your consent. A Credit Freeze can make it more difficult for someone to get credit in your name; however, please be aware that it also may delay your ability to obtain credit.

Equifax Security Freeze PO Box 105788 Atlanta, GA 30348 www.freeze.equifax.com 1-800-349-9960 TransUnion Security Freeze PO Box 2000 Chester, PA 19016 www.transunion.com/freeze 1-888-909-8872 Experian Security Freeze PO Box 9554 Allen, TX 75013 www.experian.com/freeze 1-888-397-3742

To request a Credit Freeze, you may need to provide the following information:

- 1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
- 2. Social Security Number;
- 3. Date of birth;
- 4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years;
- 5. Proof of current address such as a current utility bill or telephone bill:
- 6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.)



Attachment 2: Experian Identity Restoration and IdentityWorks Program Information

If you are concerned that there may have been fraudulent use of your information as a result of this incident and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed, then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred from the date of the incident (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that this offer for Identity Restoration is available to you for 24 months from the date of this letter and does not require any action on your part at this time.

The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration. You will also find self-help tips and information about identity protection at this site.

While <u>Identity Restoration assistance is immediately available to you</u>, we also encourage you to activate the fraud detection tools available through Experian IdentityWorksSM as a complimentary 24 months membership. This product provides you with identity detection and resolution of identity theft. To start monitoring your personal information please follow the steps below:

- Ensure that you enroll by: December 15, 2019 (Your code will not work after this date.)
- Visit the Experian Identity Works website to enroll: www.experianidworks.com/3bcredit
- Provide your activation code: ABCDEFGHI

If you have questions about the product, need assistance with identity restoration that arose as a result of this incident or would like an alternative to enrolling in Experian Identity Works online, please contact Experian's customer care team at (833) 704-9386. Be prepared to provide engagement number DB14636 as proof of eligibility for the identity restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR 24 MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP:

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- Credit Monitoring: Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- Identity Restoration: Identity Restoration specialists are immediately available to help you address credit
 and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE**TM: You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- \$1 Million Identity Theft Insurance**: Provides coverage for certain costs and unauthorized electronic fund transfers.

^{*} Offline members will be eligible to call for additional reports quarterly after enrolling

^{**} The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.