

16558



Return Mail Processing Center
P.O. Box 6336
Portland, OR 97228-6336

<<Mail ID>>
<<Name 1>>
<<Name 2>>
<<Address 1>>
<<Address 2>>
<<Address 3>>
<<Address 4>>
<<City>> <<State>> <<Zipcode>>

February 27, 2020

Dear <<Name1>>:

We are writing to inform you of a recent event which may affect the security of your personal information. While we are unaware of any actual or attempted misuse of your personal information, out of an abundance of caution, we are providing you with information regarding the incident. We are also providing you with information regarding the steps we are taking in response, and steps you can take to protect against fraud should you feel it is appropriate.

What Happened? On December 23, 2019, Gullett Holdings, Inc. discovered that certain files within the environment were altered pursuant to what was later determined to be a ransomware attack. We immediately restored our information system and launched an investigation, with the assistance of a forensic expert, to determine the capabilities of the malware and how it was introduced into our system. As part of our extensive investigation, on February 10, 2020, we determined that the malware was introduced by an unknown third party that obtained access to our environment. While there is a potential that this third party gained access to your personal information, we are currently unaware of any attempted or actual access to or misuse of your personal information.

What Information Was Involved? While we have no evidence the unknown third party accessed or acquired protected information stored within the environment, we have confirmed that our environment contained certain information relating to you, including your name, Social Security number, and driver's license information. Out of an abundance of caution, we are providing notice of this incident to you given we cannot rule out that unauthorized access to this information occurred.

What Are We Doing? We take this matter, and the security and privacy of information within our environment very seriously. Since the incident occurred, we have further enhanced the security of information stored within our environment and implemented additional monitoring tools to detect suspicious activity. We are also providing you with notice of this incident, as well as complimentary access to identity monitoring and identity restoration services and information on what you can better do to protect against the possibility of identity theft and fraud.

What Can You Do? While we have no evidence that your personal information was subject to unauthorized access, or that your information has been or will be misused, you can nevertheless take steps to protect against the possibility of identity theft and fraud by enrolling in identity theft protection services that we

are offering through Epiq, which includes TransUnion 1B Credit Monitoring/ID Theft Restoration. This service includes twenty-four (24) months of credit monitoring, insurance reimbursement policy, exclusive educational materials and fully managed identity theft recovery services. With this protection, TransUnion 1B Credit Monitoring/ID Theft Restoration will help you resolve issues if your identity is compromised.

To enroll in the credit monitoring service online, please follow the steps below:

1. Go to the *myTrueIdentity* website at www.mytrueidentity.com.
2. In the space referenced as "Enter Activation Code" enter the following 12-letter Activation Code <<Activation Code>> and press enter on your computer.
3. You will be asked to provide information in three steps. Once complete you will have the online credit monitoring service.

You may also call **1-855-288-5422** to set up the credit monitoring service if you do not wish to enroll online.

You can enroll in the credit monitoring service anytime between now and June 30, 2020.

Due to privacy laws, Gullett Holdings, Inc. cannot register you directly. Please note that credit monitoring services might not be available for individuals who do not have a credit file with TransUnion, or an address in the United States (or its territories) and a valid Social Security number. Enrolling in this service will not affect your credit score.

Once enrolled, you will have one year of unlimited access to your TransUnion credit report and credit score. The daily credit monitoring service will notify you via email if there are any critical changes to your credit file at TransUnion, including fraud alerts, new inquiries, new accounts, new public records, late payments, change of address and more. The service also includes access to an identity restoration program that provides assistance in the event your identity is compromised to help you restore your identity and identity theft insurance with no deductible (policy limitations and exclusions may apply).

If you believe you may be a victim of identity theft because of the data security incident at Gullett Holdings, please call TransUnion's Fraud Response Service toll-free hotline at **1-855-288-5422**. When prompted, enter the following 6-digit telephone pass code 698918 to speak to a TransUnion representative about your identity theft issue.

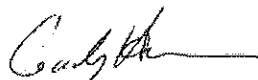
For More Information

Please refer to the earlier information on credit monitoring enrollment. Also, you will need to reference the following enrollment code below when calling or enrolling on the website, so please do not discard this letter.

Your Enrollment Code: <<Activation Code>>

Please call 866-977-1047, Monday through Friday from 9 am to 9 pm Eastern time, for assistance or for any additional questions you may have. We apologize for any inconvenience this may have caused.

Sincerely,



Grady Harrison
President & CEO