

March 6, 2020

Member Name
Address
Town, State Zip Code

RE: Card Number Ending:

Dear Member,

We are notifying you that your debit card or ATM card may be at risk because of a recent skimmer event at a Southbridge Credit Union ATM. SCU has determined that the best way to prevent any possible fraudulent use with your card would be to reissue you a new card with a new number.

You will receive a new card within the next 2 to 3 weeks.

In the meantime your current card will remain open for use until **March 30, 2020**. Use your card knowing you are not liable for any fraudulent activity that is reported to us in a timely manner. SCU recommends that you review your account on a regular basis and report any suspicious activity to us immediately.

Your new card will have a different number.

Once you receive your new card please follow the simple steps listed below:

1. Activate your new card by calling 800-757-9848.
2. Destroy your old card.

Debit Card Members:

1. Update bill payment services with your new debit card number.
2. Notify merchants who automatically debit your account and provide them with your new debit card number.
3. Change your debit card number that is stored in any online shopping cart.

We apologize for any inconvenience this may have caused you. If you have any questions or concerns, please call SCU toll free at 888-599-2265, or send us a secure email via our website www.SouthbridgeCU.com.

Sincerely,

ATM/Debit Card Department

Southbridge ■ **Sturbridge** ■ **Auburn** ■ **Fiskdale** ■ **Southbridge Lending Center**
888.599.2265 ■ **Southbridgecu.com**



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