



MutualOne.com 508.820.4000 PO Box 9006 Framingham MA 01701

Offices in Framingham and Natick

March 23, 2019

Name Address Address

Re: Account Number Ending: XXXX

Dear Customer:

Thank you, for your recent inquiry regarding your MasterMoney Card.

We have credited the above account for the following disputed transactions.

\$19.95 (ELN) FINANCIAL EDUCATION SE 844-238-2221 FL(1858)

This letter also advises you that the investigation is now complete, and the credit posted to your account on March 23, 2020 is final. The Elan Network has settled the

transaction.

If you have any questions feel free to contact me at (508) 820-4000.

Sincerely,

Cheryl A. Suarez,

Operations Manager