

Additional 16778

Putnam, Robin (SCA)

From: Dedeaux, Sheila D [GA] <Sheila.Dedeaux@sprint.com>
Sent: Monday, April 20, 2020 4:16 PM
To: Putnam, Robin (SCA)
Cc: Martin, Christopher J [GA]
Subject: RE: Sprint Data Breach Notification

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Thank you for the opportunity to respond to your questions below.

Our records indicate November is when the incident was discovered, however Sprint was notified on 12/4/2019.

In terms of Massachusetts residents, the personal information impacted includes:

Full Name
Driver's license number or State ID
Financial account or credit card number and CVC/password
Online financial account email or login and password

If you have additional questions, please let me know.

Sheila Dedeaux

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From: Putnam, Robin (SCA) [mailto:robin.putnam@state.ma.us]
Sent: Sunday, April 19, 2020 6:14 AM
To: Dedeaux, Sheila D [GA] <Sheila.Dedeaux@sprint.com>
Subject: Sprint Data Breach Notification

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good Morning Ms. Dedeaux,

My Office received your data breach notification for Sprint. I was reading through the notification and there were two pieces of information missing. Can you tell me what personal information was possibly affected by the breach? You mention that MA residents did not have their social security numbers involved, but what other information was involved.

RP

Also, you mention Nov. 2019 as a start time for the breach, do you have an exact date? Finally, what is the data that the breach was discovered?

Sincerely,

Robin Putnam
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